Voyager Edge Series

User Guide

plantronics®

Contents

What's in the box

Headset with medium eartip

Charge case
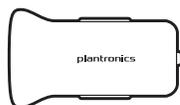
Car charger*
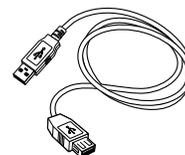
Micro USB cable*
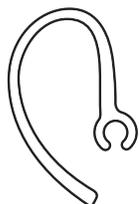
Earloop

Small and large eartip

NOTE *Charger style may vary by product.*

Headset overview
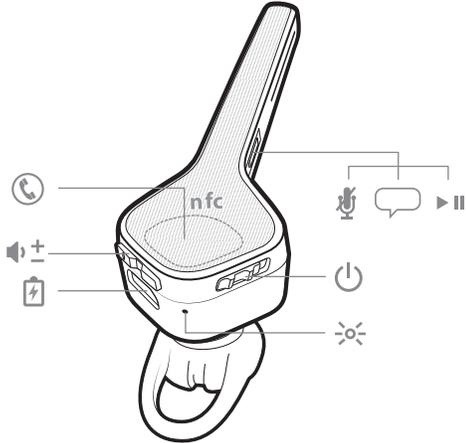
📞	Call button
🔊±	Volume button
🔋	Micro-USB charge port
🎤	Mute button
💬	Voice button
▶❚❚	Play/Pause button
⏻	Power button
☼	Headset LED (indicator light)

Be safe   Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

Charge case overview

IMPORTANT *The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LED's flash when charging.*
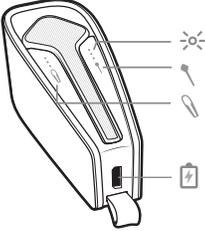
|	
Charge case LEDs; indicates case/headset battery status
Headset: Touch the icon to display the headset battery status
Charge case: Touch the icon to display the charge case battery status
Micro USB charge port

When fully charged, the charge case provides an extra 10 hours of battery life for the headset.

Pair

NOTE *If your phone supports Near Field Communication (NFC), go to* **NFC pairing.**

Bluetooth pairing

1 Wearing your headset, power it on. You hear "welcome" in all the supported languages and then "pairing" in the default language. The headset LED flashes red and blue.
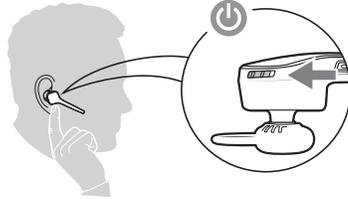
2 Activate Bluetooth® on your phone and set it to search for new devices.
   • **iPhone** Settings > **Bluetooth** > **On***

   • **Android**™ **Settings** > **Bluetooth: On** > **Scan for devices***

   NOTE **Menus may vary by device.*

3 Select "PLT_Edge." If necessary, enter four zeros (0000) for the passcode or accept the connection. Once successfully paired, you hear "pairing successful."

NFC pairing

1 Ensure NFC is on and your phone's display is unlocked.

2 Tap and hold the headset to the phone's NFC tag location until NFC pairing completes. If necessary, accept the connection.
   TIP *Keep an eye on your Smartphone's screen for prompts to start and accept the pairing process.*

NOTE *The headset's NFC tag is located on the top of the headset. Phone NFC tag locations vary.*

Pair Another Phone

After pairing your headset to your phone, you may want to pair another phone.

1 Power on your headset.

2 Choose:
   • Tap the Voice button ⬚ and say "Pair mode"

   • Press and hold the Call button ⬚ until you hear "pairing"

3 Activate Bluetooth on your phone and set it to search for new devices.

4 Select "PLT_Edge."
   If necessary, enter four zeros (0000) for the passcode or accept the connection.

   Once successfully paired, you hear "pairing successful" and the headset indicator lights stop flashing.

Select language

Once your headset is paired and connected to your phone, you can change the headset language.

1 Wearing your headset, power it on.

2 Press and hold the Volume up + and down – buttons together until you hear "welcome." The language selection directions repeat in every supported language.

3 Follow the voice-guided prompts to select the headset language.

Charge

It takes 90 minutes to fully charge the headset. The indicator light turns off once charging is complete.

TIP *To reset the accuracy of the talk time prompt, deplete the headset battery then charge fully.*
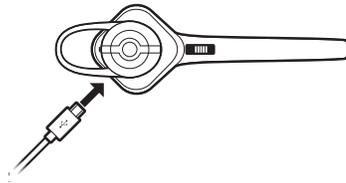
Headset LED behavior while charging with micro USB cable

Off	Charging complete
●●●	Battery high
●●	Battery medium
●	Battery low
●●●	Battery critical

Check headset battery status

There are three ways to check your headset battery status.

1 Wearing the headset, tap the Voice button, say "Check battery" and listen to the voice alert.
2 Wearing the headset, tap the Call control button and listen to the voice alert.
3 When not wearing the headset, tap the Call control button and observe the headset LEDs.

Headset LED behavior for battery status

Off	Charging complete
●	Battery high
●	Battery low, less than 30 minutes remaining
●●●	Battery critical , under 10 minutes remaining

Use the charge case

A fully charged case can supply an additional 10 hours of headset talk time.

IMPORTANT *The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LED's flash when charging.*

Check the charge case or headset battery status by touching/swiping either the case or headset icons. The LEDs indicate the battery status.
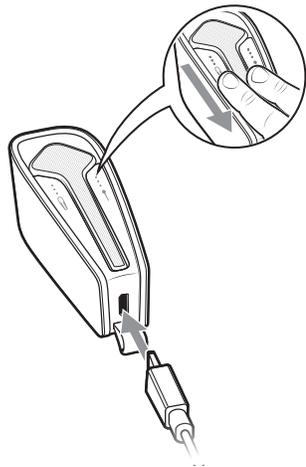
Battery status LEDs for charge case and headset

● ● ●	Battery high
● ●	Battery medium
●	Battery low
☀	Battery critical; Recharge case/headset

Fit

Adjust the fit

The loop of the gel eartip tucks into the back curve of your ear for a stable fit.

1   With the headset powered off, replace the eartip with one of the two alternate sizes if it feels loose or tight in you ear.
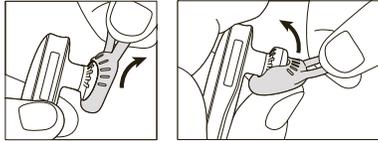

2   To adjust the fit, rotate the eartip on the headset or add the optional clip-on earloop.
    NOTE *If the eartip feels loose after use, remove the eartip, wash it in warm water, let it dry and reattach.*

The Basics

nfc
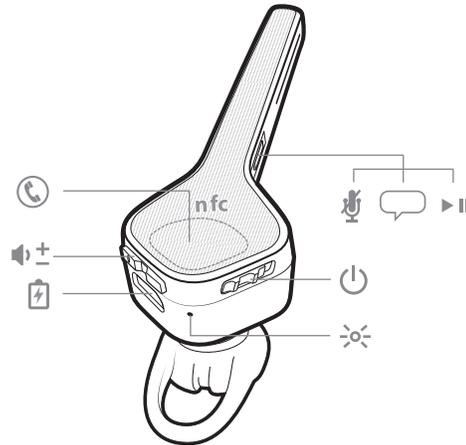
Make/Take/End Calls

Answer a call
Choose:
- Put on the headset to answer call, or
- Say "answer" after call is announced, or
- Tap the Call button ☏

Answer a second call
First, tap the Call button ☏ to end current call, then tap the Call button ☏ again to answer new call.

End a call
Tap the Call button ☏ to end current call.

Reject a call
Choose:
- Say "ignore" after call is announced, or
- Press Call button ☏ for 2 seconds

Call back last call
Double-tap the Call button ☏ to call back the last active call regardless of whether it was an inbound or an outbound call.
NOTE *If no calls have been made or received in the current connected session this feature will not function. Double-tapping the Call button ☏ will result in a single low tone for each button press; however will not connect you to the last active call from the previous session.*

Voice dial (phone feature)
If your smartphone has a voice-enabled assistant, press the call button ☏ for 2 seconds and wait for phone prompt.

Caller Announcement (mobile phone only)

When wearing your headset, you will hear the name of a contact calling you so you can decide whether to answer or ignore the call without having to check the phone screen.

An incoming caller name is announced:

· if your phone supports Phone Book Access Profile (PBAP)

· if you granted access to your contacts during pairing process (for many mobile phones, this is preset out-of-the box and may not be necessary)

· if the caller is stored in the phone's contacts list

An incoming caller name is not announced: if the caller is unknown, unlisted, or blocked

Mute

During a conversation, press the Mute button 🎤. You hear "mute on" or "mute off." An alert repeats every 15 minutes when mute is on.
NOTE *If the headset smart sensors are enabled (default), mute is deactivated when the headset is taken off and everyone can hear each other.*

Adjust the volume

Toggle the Volume button 🔊 up (+) or down (–) during a call or while streaming audio. While not on a call or streaming audio you can toggle the Volume button 🔊 to adjust the volume level for Caller Announce and other voice prompts.

Use Smart Sensors

Smart sensors in this headset recognize if the headset is being worn and can automatically perform time-saving functions.

Putting on your headset will:

· Answer an incoming call

· Transfer an active call from your phone

· Resume streaming audio

Taking off your headset will:

· Transfer an active call to your phone

· Pause streaming audio

· Lock the Call button to avoid accidental calls

Reset sensors

You may need to reset the sensors if they are not working as expected.

To reset your sensors, connect the headset directly to your computer's USB port, and place it, with the eartip up, on a flat non-metallic surface for more than 10 seconds.
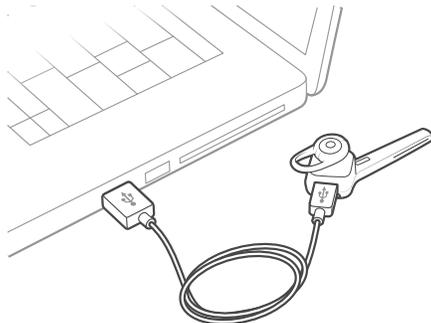
Disable sensors

To disable the sensors, hold both the Voice ⬭ and Call ⬭ buttons for more than 6 seconds until the LED flashes purple then red. Repeat to reactivate; the LED flashes purple then blue.
NOTE *Sensors cannot be disabled while streaming audio.*

Play or pause streaming audio

A 2-second press of the Play/Pause button ▶Ⅱ will either pause or resume playback of streaming audio.
NOTE *You must pause your streaming audio before you:*

• *use your headset's voice commands*

• *initiate an outbound call with your headset (call back or voice dial)*

NOTE *If you power off the headset or go out of phone range while streaming audio, your headset will not play/pause the stream upon reconnecting until you manually resume streaming with your phone.*

More Features

Voice alerts

You can change the language of voice alerts three different ways.

- Select a new headset language using your headset (see Select language)*
- Download and install the HUB app on your phone (visit plantronics.com/apps)*
- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)

Voice alerts list
Following is a list of the most frequent voice alerts.

- "Answering call"
- "Battery low"
- "Calling back last number"
- "Incoming call"
- "Lost connection"
- "Mute on/off"
- "No phone is connected"
- "Pairing"
- "Pairing incomplete, restart headset"
- "Pairing successful"
- "Power on/off"
- "Phone X connected/disconnected"
- "Recharge headset"
- "Say a command"
- "Smart sensors on/off"
- "Talk time remaining X hours"
- "Volume maximum/minimum"

Adjust voice alert volume

Toggle the volume button when the headset is powered on and idle (not on a call or streaming music) to adjust the volume of the headset's voice alerts.

Voice commands

You can change the language of voice commands three different ways.

- Select a new headset language using your headset (see Select language)*
- Download and install the HUB app on your phone (visit plantronics.com/apps)*
- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)

To use voice commands, tap the Voice button ⬚, wait for command request, then say a command. For example, "What can I say?" tells you the full list of available commands.

Voice commands list
- "Am I connected?"
- "Answer"

- "Call back"

- "Cancel"

- "Check battery"

- "Ignore"

- "Pair mode"

- "What can I say"

NOTE *The voice-dial feature on your phone is initiated by pressing the Call button © for 2 seconds. The voice-dial feature is not a headset voice command.*

Disable the answer/ignore voice commands

1 Power on the headset.

2 Press and hold the Voice button ⬭ until you hear "voice answer off."

3 Repeat to reactivate the voice answer commands.

Use two phones

Multipoint technology lets you pair a second phone and answer calls from either phone.

Once you have paired your two phones, it's easy to answer calls from either phone.

When on a call, you will hear a ringtone notification of the incoming call from the second paired phone. To answer a second call from the other phone, you must end the current call (tap Call button) so the new call automatically answers.
If you choose to not answer the second call, it will go to voicemail.

Change headset settings

You can change the headset settings two different ways.
- Download and install the HUB app on your phone (visit plantronics.com/apps)*

- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)

The following headset settings can be changed:
- Turn voice commands on/off

- Turn high quality audio (A2DP) streaming on/off

- Turn Wideband Audio for HD Voice on/off

- Customize smart sensors

- Customize mute

Update headset firmware

You can update your headset firmware using a USB cable and computer with the MyHeadset Updater tool installed.

1 Connect your headset and USB cable to your computer.

2 Download the MyHeadset Updater tool by visiting plantronics.com/myheadset.
Besides receiving firmware updates, you can also change language and regional settings and configure other features.

Specifications

Talk time	Up to 16 hours talk time using fully-charged case and headset; Up to 6 hours talk time without using case
Standby time	Up to 7 days
Weight	9 grams
Smart sensor technology	Dual capacitive sensors wearing status
Noise cancelling	• Triple-mic active Digital Signal Processing (DSP) • Acoustic echo cancellation • Sidetone detection • Automatic volume adjustment
Water resistance	P2i nano-coating on headset and case to repel moisture
NFC pairing`	Touch headset to NFC-enabled phones to complete pairing process
Bluetooth profiles	Advanced Audio Distribution Profile (A2DP), Wideband Hands Free (HFP) Profile 1.6, Headset (HSP) Profile 1.2 and Enhanced Date Rate (EDR)
Mulltipoint technology	Connect two phones and answer calls from either phone
Battery type	Rechargeable, non-replaceable lithium-ion polymer
Charge connector	Micro USB charging on headset and charging case
Headset battery meter	Automatically shows on-screen for iPhone and iPad. For Android devices, use the free Plantronics app
Charge time (maximum)	90 minutes for full charge
Operating and storage temperature	32°F – 104°F (0 – 40°C)

NOTE *Performance is dependent upon battery and may vary by device.*

Support

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Tel: 0800 410014	Tel: 0800 117095	Tel: 80011336

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CS	GA	PT
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DA	HE	RO
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ES	NL	TR
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	BE 0800 39202	
	LUX 800 24870	

Support in English

Safety information: see the separate "For Your Safety" booklet
2-year limited warranty details: plantronics.com/warranty

NEED MORE HELP?

plantronics.com/support

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