

agent Call Centre & Office Solutions

agent 400



The agent headset range has been designed to make your working life easier by offering the ultimate in comfort, flexibility and superb clarity of sound. Agent also helps improve your productivity by freeing your hands from the telephone enabling you to multi-task while you talk to customers and clients alike.

There is an agent headset to suit every working environment, whether you work in a noisy call centre, busy office or work from home. Our single ear piece headsets are ideal if you need to

be aware of what is going on around you during a telephone call, while the double ear piece headsets suit a noisy environment, as they deliver sound to both ears, enabling you to concentrate fully on the caller.

Total peace of mind – the agent headsets product range comes with a 2 year repair/replace warranty, are RoHS compliant and CE approved.



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Key Features

- Double ear piece headset ideal for heavy duty, call centre use
- Noise cancelling microphone
- Fully adjustable headband
- Flexible microphone boom
- Quick disconnect
- Clothing clip
- Acoustic shock protected
- RoHS compliant
- 2 year warranty
- CE approved

Consumables

A range of consumable items are available to compliment your agent headset solution.

Leatherette Ear Cushion
Foam Ear Cushions (10 pack)
Foam Windshields (10 pack)
Training Cord

Bottom Half Cable
HIC Cable
HIP Cable

Headset Hygiene

The use of headsets is well documented and recommended by the Health and Safety Executive to ease the risk of neck and back pain to telephone users. However, the headsets themselves are also subject to health and hygiene recommendations.

It is recommended that each agent, wherever possible is assigned their own headset, as sharing headsets is unhygienic and discouraged.

In addition, it is recommended that voice tubes, ear cushions (both leatherette and foam) and windshields are changed every 6 months in order to minimise the risk of infections to headset users. Headsets should also be cleaned and wiped down with anti-bacterial wipes.

Product	Single Ear Piece	Double Ear Piece	Noise Cancelling	Adjustable Headband	Flexible Microphone Boom	Quick Disconnect	Application
agent 100	•		•	•	•	•	Office
agent 200		•	•	•	•	•	Office
agent 300	•		•	•	•	•	Call Centre
agent 400		•	•	•	•	•	Call Centre
agent SoHo	•			•			Small Office/Home