

BCM Dial by Name



Now you can **Dial** your contacts **By** simply spelling their **Name**

Just like your mobile phone

All BCM phones can now have access to an interactive telephone directory, where contacts can be searched for and dialled in the same way as you would when using your mobile phone

No need for Speed Dials

Eliminate the need to remember numerous speed dials, and the time wasted searching for contact numbers

See who's calling

Displays the names of incoming callers so you can see who is calling before you answer your phone

Redialling numbers

Now every phone user is able to instantly access and call up to 20 recently dialled phone numbers

Instant access for all

By integrating your internal and external telephone directory with your phone system, you can instantly dial any contact from any phone. Often numbers are stored in a number of separate PC applications (email, spreadsheet, web site, diary) and may not be immediately available. There may even be people in the organization that do not have access to a PC by their phone (in a laboratory or workshop, for example).

BCM Dial by Name provides a company-wide, instantly accessible telephone directory to every BCM phone in the business. By simply spelling a contact's name via the telephone keypad, every number for that contact (business, mobile, internal, personal etc) is shown on the LCD display. The user can then scroll through and select the required number.



BCM Dial by Name Features

- Accessible from all BCM phones
- Centralised contact number directory
 - Intelligent search for rapid access
- Search by First, Last or Company Name
- Displays the names of incoming callers
 - Review and redial recent calls
 - Simple installation wizard
- Easy to update via Excel spreadsheet
- Store over 30,000 contact numbers

"Empower your business with an interactive telephone directory"

Key Benefits

Intelligent search

To give rapid access to information, **BCM Dial by Name's** intelligent search narrows the options presented. As each letter of a contact is entered via the telephone keypad, the display shows the number of matches available. This is reduced as more letters are added. The user can then scroll through to the required contact and select the number to dial (mobile, internal, etc.)

Recently Dialed Numbers

BCM Dial by Name allows the user to quickly access the last 20 dialled numbers from a particular extension. This includes contact numbers from the **BCM Dial by Name** product and direct dialled numbers, in addition to the names and numbers of internal calls.

Centralised Information

All contact numbers are held in a central telephone directory. The information in this database can easily be entered and updated manually, or simply copied and pasted from a spreadsheet. This will ensure that all users have access to the latest numbers in the telephone directory. **BCM Dial by Name** can be used by many people simultaneously.

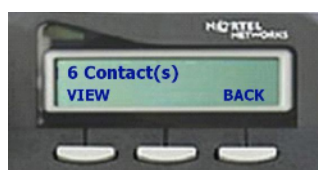
Incoming Callers Names Displayed

Now you can see who is calling, before you answer the phone. **BCM Dial by Name** displays the name of the contact, from the central directory, when they call you.

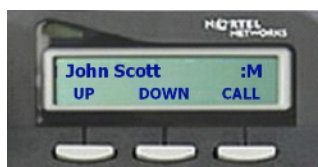
Select **BCM Dial By Name...**



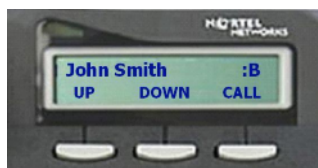
Start spelling name of contact



Matches reduce as letters added



Select required contact



Select number (Business, Home etc)



BCM Dial by Name calls the contact...



"Make your business phone as intuitive as your mobile phone."

"Would you benefit from quick access to your recently dialled numbers?"

System Requirements

PC Requirements (Non-dedicated)

- Pentium 133 or higher
- 256 Mb RAM
- Windows 2000, XP Home or Pro, Server 2003, Vista
- 10Mb HD
- CD drive
- TCP/IP
- Network Card

BCM Platforms Supported

- BCM 50 R1 or later
- BCM 200/400 3.6 or later
- 1 LAN CTE client licence required per BCM

Contacts

ITEL
ITEL House
Sandpiper Court
Chester Business Park
Chester, Cheshire, UK
CH4 9QU

+44 1244 670200 t
+44 1244 670201 f
sales@iteluk.com e
www.bcm-solutions.com w



© 2008 ITEL
All Trademarks acknowledged
Specification may be subject to
change without notice
Issue 1.0