Gigaset

C620 - C620A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability.
This product's packaging is eco-friendly!
To learn more, visit www.gigaset.com.

green home SUSTAINABLE PACKAGING

GIGASET HELPLINE: 08450 318190

GIGASET. INSPIRING CONVERSATION.
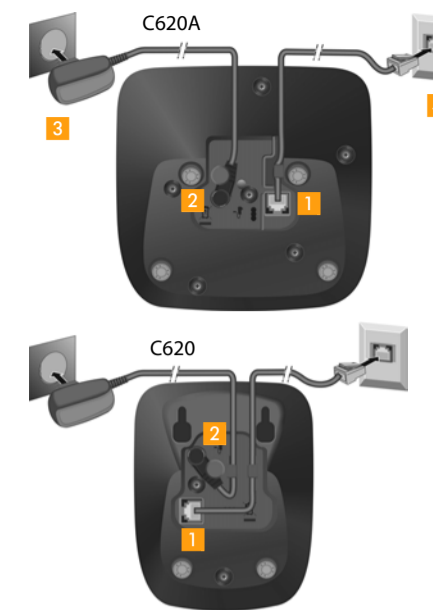**MADE IN GERMANY**

Pack contents

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1 one Gigaset Base station
2 one power adapter for the base
3 one Gigaset handset
4 one phone cord
5 two batteries
6 one battery cover
7 one belt clip
8 one user guide plus one quick start guide

If you have purchased a model with multiple handsets, the package should contain two batteries, one battery cover, one belt clip and one charger **9** with a power adapter **10** for each additional handset.
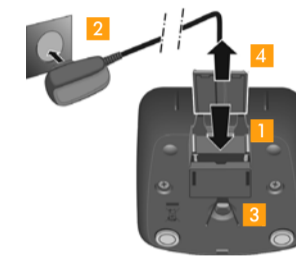
Connecting the base station

▸ Insert the phone cable into the connection socket **1** at the rear of the base until it clicks into place and feed under the cable protection.
▸ Insert the power cable for the power adapter into the connection socket **2** at the rear of the base and rotate the right-angle plug under the cable protection.
▸ Connect the power adapter **3**.
▸ Connect the phone jack **4**.

Please note:
▸ The power adapter must **always be connected**, as the phone will not operate without a power supply.
▸ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.

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Connecting the handset charger (if included)

▸ Connect the flat plug to the charging cradle **1**.
▸ Plug the power adapter into the power socket **2**.

If you have to remove the plug from the charger again:
▸ Disconnect the power adapter from the mains power supply.
▸ Press the release button **3** and disconnect the plug **4**.

Frequently asked questions

Q: There is no dial tone.
A: Press call button for 2 seconds (long press) to obtain dial tone. A short press opens the redial list.

Q: The line is crackling / not clear.
A: Have you used the new line cable provided? Please do not use an old cable.

Q: The display is not clear / seems to be broken.
A: The display is protected by a plastic film, please make sure you have removed the protective film.

Q: The handset is not registered.
A: If your handset is not registered, please follow the Registration handset procedure. (see user manual)

Q: The caller ID is not working.
A: Have you subscribed to this service (CLIP) from your provider?

Q: Message indicator flashing and I cannot retrieve my message.
A: Message indicator will flash to indicate missed calls as well as new messages of text messages. (see user manual)

Please check:
Have you used the phone cord supplied ☐
Have you fully inserted the power cable into the base station ☐
Have you inserted the batteries correctly ☐
Have you charged the battery for 8 hours ☐
Have you set up the Date/Time ☐

If you have problems setting up or operating this product please call
GIGASET UK HELPLINE 08450 318190
GIGASET IRL HELPLINE 0818 2000 33

To download the latest manuals, visit our web-site: http://www.gigaset.com

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Preparing the handset

▸ Insert the batteries with the polarity in the right direction (for correct +/- direction, see diagram).

▸ First insert the battery cover on the top **1**.
▸ Then press the cover **2** until it clicks into place.

To **open the battery cover**, for example to change the batteries:
▸ Grip the notch on the side of the cover **3** and pull the battery cover upwards **4**.

Charging the battery

The battery is supplied with a partial charge. Please charge it completely before use.
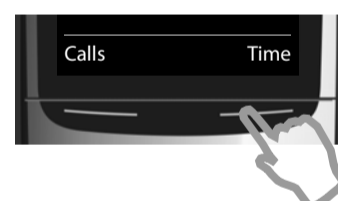▸ Charge the handset in the base for **8 hours**.
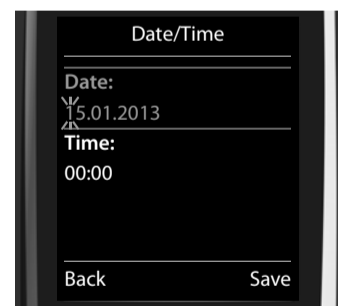
C620A   8 h   C620   8 h

Please note
The handset must only be placed in the designated base or charger.
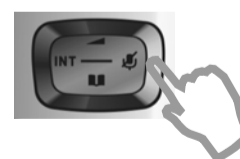
Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

Calls   Time

▸ Press the key **Time** below the display screen to open the input field.
(If you have already set the date/time, open the input field via the menu:
▭ ▸ ⚙ ▸ OK ▸ Date/Time ▸ OK)

Date/Time
Date:
15.01.2013
Time:
00:00
Back   Save

The submenu **Date/Time** is shown on the display.
▸ The active input position flashes. Enter the day, month and year as an 8-digit number via the keypad, e.g. 1 4 1 0 2 0 1 3 for 14.10.2013.

INT

Press the **right** or **left** control key to change the input position, e.g. to correct an entry.

Date/Time
Date:
14.10.2013
Time:
07:15
Back   Save

▸ Press the **down** control key to switch to the time input field.

▸ Enter the hours and minutes in 4-digit format via the keypad e.g., 0 7 1 5 for 07:15 am.
Change the input position with the control key if necessary.

▸ Press the key **Save** below the display screen to save the entry.

Handset registration

Handsets contained in the package have already been registered to the base.
If, however, a handset has not been registered (display "**Please register handset**" or "**Place handset in base**"), you must register it to the base.
if your handset is flashing the text "**No Base**" then it can be that:

◆ Your base station is not switched on, please check if the power supply is connected properly.
◆ There is too much distance between the handset and the base.

If the handset has not been pre-registered or you want to register an additional handset to your base station, use the registration procedure below.

◆ **Automatically registering the Gigaset C620 handset to base station:**
▸ Place the handset in the base.
If automatic registration does not work, the handset will have to be registered manually.
◆ **Manually registering the handset:**
▸ **On the base:** Press and **hold** (min. 3 seconds) the Registration/paging key **1**.
▸ **On the C620 handset,** press the display key **Register**.
Or:
▭ ▸ ⚙ ▸ OK ▸ Registration ▸ OK
▸ **Register Handset** ▸ **OK**
Display shows: **Searching for a base in registration mode**. The connection to the base will be established; this may take some time.
▸ Enter the system PIN if required (factory setting: **0000**)
▸ **OK**

You can register up to six handsets to your base. You can also register other Gigaset handsets and handsets from other devices with GAP functionality.

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Dial Tone

The dial tone will only be heard when pressing the call button 📞 for 2 seconds. A short press will open the redial list.
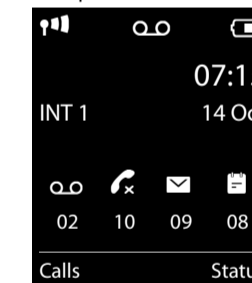
Message lists

Any messages you receive are saved in the message lists. An advisory tone sounds as soon as a **new entry** appears on a list. The Message key also flashes. Icons for message types and the number of new messages are shown on the idle display.
New messages available:
◆ 📞 On the answer machine (only C620A)/network mailbox
◆ 📞 In the missed calls list
◆ ✉ In the SMS list
◆ ⏰ In the missed alarms list
Open the message list by pressing the Message key ✉.

Example

07:15
INT 1   14 Oct

02   10   09   08
Calls   Status

Answer machine (Gigaset C620A only)

Activating/deactivating the answer machine
▭ ▸ ✉ ▸ OK ▸ 📞 **Activation** (✓ = activated) ▸ **Change**
▸ **Activation:** ▭ On / Off
If activated:
▸ **Mode:**
📞 Answer & record / Answer only / Alternating
– **Answer & record:** The caller can leave a message;
– **Answer only:** The caller only hears an announcement and cannot leave a message;
– **Alternating:**
If activated, **Record from:** 📞 / **Record until:** Enter the length of time in which messages are recorded.
▸ **Save**

Example

Answer Machine
Activation:
On
Mode:
<Alternating   >
Record from:
08:00   ▾
Back   Save