

Gigaset

SL910-SL910A

Congratulations

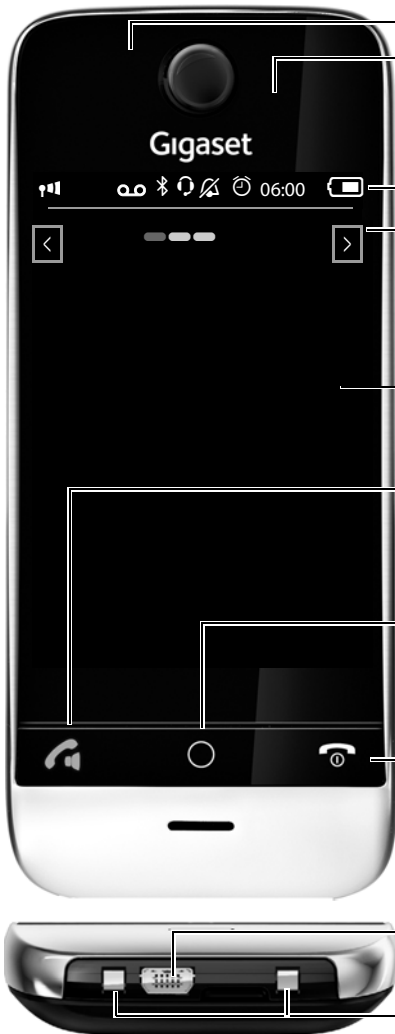
By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

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GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Gigaset SL910/SL910A – with the special "touch"



Message LED (→ page 19)

Proximity sensor (→ page 24)

Touchscreen/display

Status bar (→ page 22)

Icons (→ page 74) show the telephone's current settings and operating status. Touch the status bar to open the → status page, page 22.

Navigation area

Page position marker ,
Change page .

Idle displays or menu (→ page 17)

Handset keys

Talk key

Press **briefly**: Dial displayed number, accept call, switch between earpiece and handsfree mode, open the redial list
Press and **hold**: assign a line

Menu key

Press **briefly**: open main menus (→ page 23)
Press and **hold**: activate/deactivate (→ page 24) keypad and display lock

End call/end key

Press **briefly**: end call/paging, reject internal call, switch off ring tone for external call, return to idle status
Press and **hold**: switch handset on/off

Mini USB connection socket

Connect wire-bound headset or handset to your PC (Gigaset QuickSync)

Charging contacts

Gigaset service contact numbers:

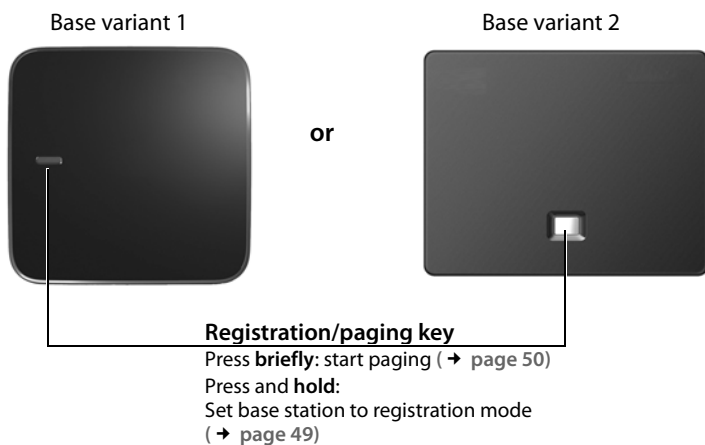
For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: 08453 6708 12
(local call cost charge)

Please have your proof of purchase ready when calling.

Gigaset SL910/SL910A – with the special "touch"

The **base of the Gigaset SL910/SL910A** is supplied in **two variants**. The functionality and features of both variants are **identical**.











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Safety precautions

Warning

Read the safety precautions and the user guide before use.
Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Technical Data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

Getting started

Checking the package contents

- ◆ One **base** Gigaset **SL910/SL910A** (variant 1 or variant 2)
- ◆ One base cover stand (only with base variant 1)
- ◆ One power adapter for the base
- ◆ One phone cable (flattened)
- ◆ One Gigaset **handset**
- ◆ One battery cover (rear cover for the handset)
- ◆ One battery
- ◆ One **charger cradle**
- ◆ One power adapter for the charger cradle
- ◆ One poster, one user guide

Installing the base and charger cradle

The base and charger cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base on a level, non-slip surface at a central point in the building or mount the base on the wall (→ [page 7](#)).

Please note

Pay attention to the range of the base. In buildings this is up to 50 m, outdoors up to 300 m. The range is reduced when ECO DECT (→ [page 42](#)) is activated.

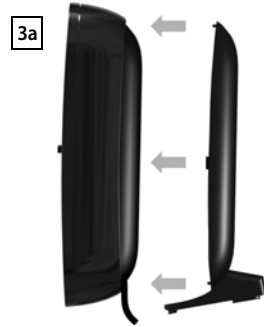
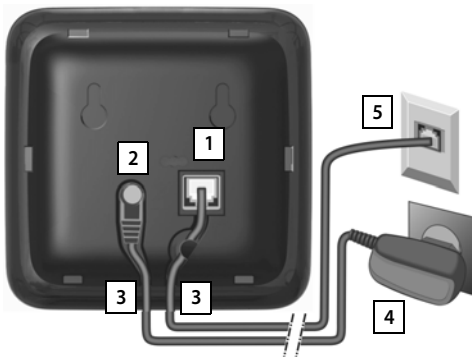
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

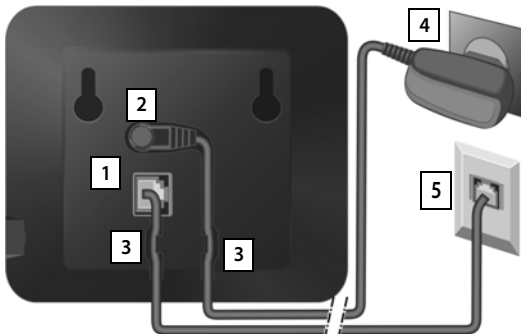
- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base with the phone network and the mains power supply

Base variant 1



Base variant 2

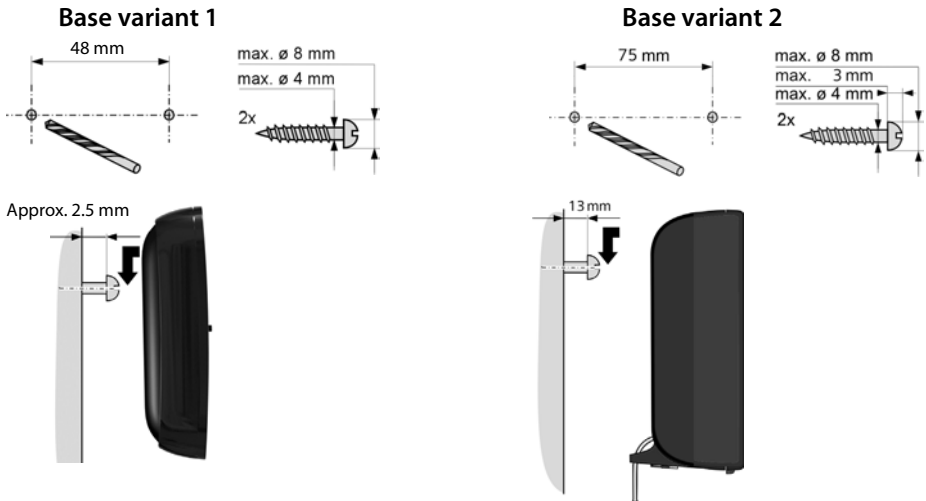


- ▶ Insert the phone cable (cable slightly flattened) into the right/lower connection socket **1** at the rear of the base until it clicks into place.
- ▶ Insert the power cable for the power adapter into the left/upper connection socket **2**.
- ▶ Insert both cables into the appropriate cable channels **3**.
- ▶ Base variant 1: Place the cover in the notches on the back of the base and click into place **3a** (not if mounting on the wall).
- ▶ First connect the power adapter **4** and then connect the telephone jack **5**

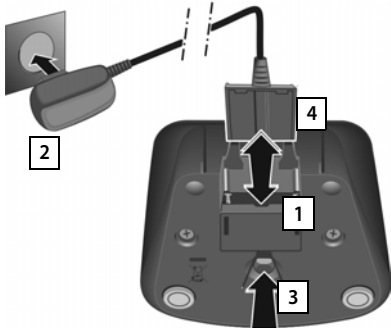
Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a power supply.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections, → [page 89](#)).

Wall mounting the base (optional)



Connecting the charger cradle



- ▶ Connect the flat plug to the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

If you have to remove the plug from the charger cradle again:

- ▶ First disconnect the power adapter from the mains power supply.
- ▶ Then press the release button **3** and disconnect the plug **4**.

Setting up the handset for use

The handset's display and keys are covered with a protective film. **Please remove the protective film.**

Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Handset not registered to any base**"), please register it manually (→ page 49).



Getting started

Caution

Please do **not** use any touchscreen styli to operate the handset.

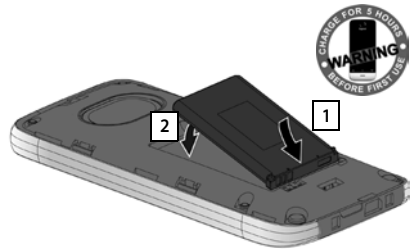
Do not use protective cover/film from other manufacturers. This can restrict operability of your handset.

Inserting the battery and closing the battery cover

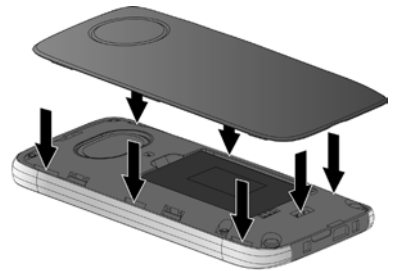
Caution

Use only rechargeable batteries (→ [page 87](#)) recommended by Gigaset Communications GmbH, as doing otherwise could result in significant health risks and personal injury. For example, the outer casing of the battery could be destroyed or the battery could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ First, insert battery with the contact surface facing down **1**.
- ▶ Then press the battery downwards **2** until it clicks into place.

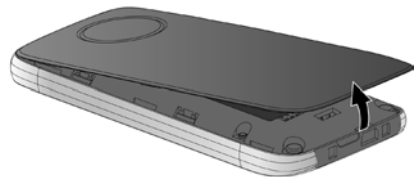


- ▶ First, align the protrusions on the side of the battery cover with the notches on the inside of the casing.
- ▶ Then press the cover until it clicks into place.



To **reopen the battery cover** to replace the battery:

- ▶ Insert your fingernail into the notch on the bottom of the battery cover and pull the battery cover upwards.



Charging the battery

The battery is supplied with a partial charge. Please charge it completely before use.

- ▶ Charge the handset in the charger cradle for **5 hours**.



Please note

- ◆ The handset must only be placed in the designated charger cradle.
- ◆ The battery is also charged if the handset is connected via a USB connection to a PC with a power supply of 500 mA
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

Setting up the base and handset — installation wizard

Caution

If you select the **Use with restrictions** option, important functions on your phone will not be available. If you want to complete the firmware update at a later date, you must first reset the base; this action will reset all the base settings and all handsets will be de-registered.

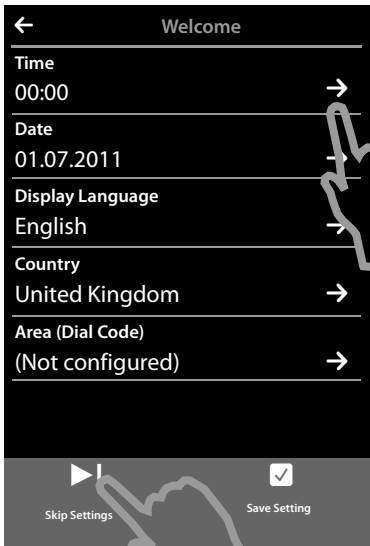
To reset the base: ▶ Remove the power cable from the base ▶ Press and hold the registration/paging key on the base and at the same time reconnect the power cable to the base
▶ Press and hold the registration/paging key until it begins to flash (approx. 10 seconds).

Once the handset has been registered again successfully, the message above is displayed again.

Once the battery has been inserted, the time and date symbols flash. The installation wizard starts automatically as soon as you touch one of the flashing symbols. It helps you to configure the following key settings on the handset and base. These keys are required for operation:

- ◆ Time and date
- ◆ Display language
- ◆ Country in which the phone will be used
- ◆ Your own area code

Getting started



If you want to adjust the settings at a later date:

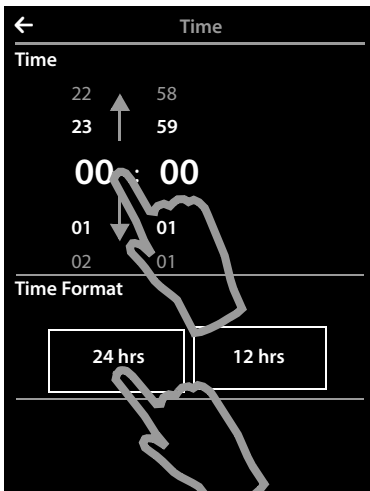
- ▶ Touch the [▶ **Skip Settings**] option at the bottom of the display.

The handset then switches to idle status.

You can configure the settings at any time using the **Settings** menu on your handset.

If you want to configure the settings:

- ▶ Touch the [▶] icon next to the time to set the time.



- ▶ Use the left-hand number wheel to select the current hour by touching the number wheel with a finger and moving it upwards or downwards. The number wheel will follow your movements.
- ▶ Operate the right-hand number wheel in the same way to select the minutes.
- ▶ Specify whether you wish the time to be displayed in **12 hrs** or **24 hrs** mode. To do this, touch the corresponding area under **Time Format**. The current setting is highlighted.
- ▶ Touch the [◀] icon (at the top left of the display) to save the settings and return to the **Welcome** page.

Note: If you set the **12 hrs** mode, **am/pm** is shown next to the number wheels.




- ▶ Touch the [▶] icon next to **Date** to set the date.





- ▶ Use the three number wheels to set the current date. The procedure is the same as for setting the time.

The current mode for displaying the date is displayed under **Date Order** (here: **Day Month Year**). If you want to change the mode:

- ▶ Touch the  icon.




The date order setting is indicated by .

- ▶ Touch the  icon to switch between **Day Month Year**/**Month Day Year**
- ▶ Keep touching the  icon until the **Welcome** page appears.

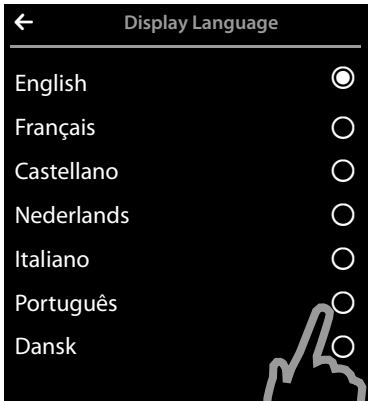


The current language is displayed under **Display Language**.


If you want to change the setting:


- ▶ Touch the  icon next to the displayed language.

Getting started



This brings up a list containing all the available languages.

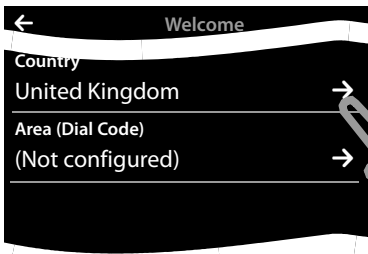
The current language is marked with .

► Touch the  icon next to the required language.

If your language is not displayed, the list may be "longer" than the display. You must then scroll through the list.

► To do this, put a finger on the display and move it slowly upwards.

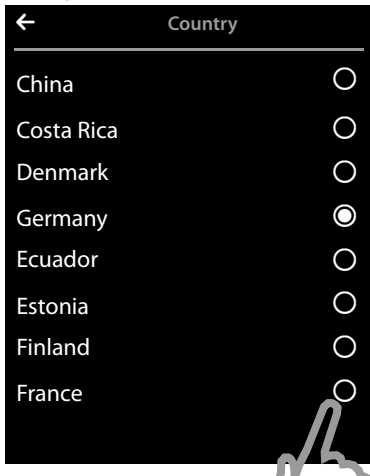
The lower section of the list is then displayed and you can select a language.



Under **Country** enter the country in which you will operate the phone and for which it is authorised. If the setting is not correct:



► Touch the  icon next to **Country**.


(Example)



A list of countries is displayed.


The current country is marked with .

► If necessary, as mentioned before, you must scroll through the list to find your country. Touch the  icon next to your country. The  mark moves to this country.

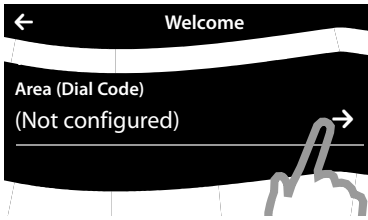
► Touch the  icon to save the change and to return to the **Welcome** page.

Please note

If you have selected **Other Country** instead of a country, the **Welcome** page will also show the **Country (Dial Code)** entry.

- ▶ Touch  next to **Country (Dial Code)** and enter the **International Prefix** and **International Area Code** for the international country code, as described below for the area (dial code).

Proceed as described below.





Finally, you have to enter your area code:

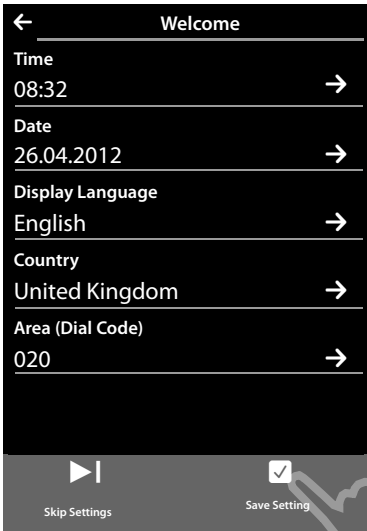
- ▶ Next to **Area (Dial Code)** touch 



The **Local Prefix** is the country-specific area code that precedes the **Local Area Code** when the country code is not dialled. In the United Kingdom this is "0". The **Local Area Code** is then 20 for London, for example, or 161 for Manchester.

- ▶ On the keypad displayed, enter the **Local Prefix** for your country in the first field (maximum 4 characters, "0" in the example). The field is already populated for the selected country.
- ▶ Briefly touch the second input field and enter the **Local Area Code** (maximum 8 characters, "20" in the example)
You can correct incorrect entries using .
- ▶ Touch  after entering the numbers to complete the entry.

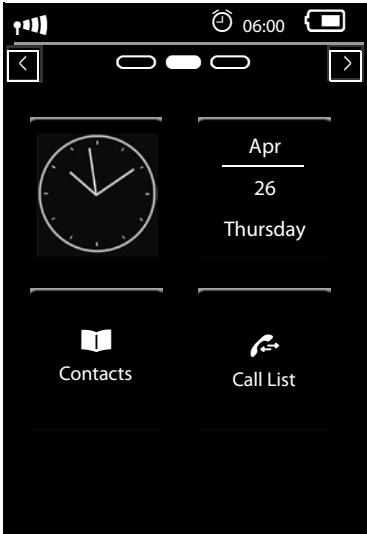
Getting started



The **Welcome** page is displayed again.

- ▶ Touch the [**Save Setting**] option to save your settings.

Once you have configured all the necessary settings, your handset switches to idle status.



Your phone is now ready for use.

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operating features (→ [Using the telephone](#), → [page 24](#)).

Creating your own idle display page

Use your (own) configurable idle display page to collate important functions and phone numbers that you want to start or dial via the touch display (→ [page 18](#)).

Synchronising with contacts in Google or Outlook

Synchronise your handset's Contacts list using your PC and our Gigaset QuickSync software (→ [page 70](#)).

For the free download and more information, see www.gigaset.com/gigaset910.

Setting ring tones and silent alert

Assign specific tunes to internal and external calls, reminders, wake-up calls and to certain callers. Use time control for calls (→ [page 38](#)).

Setting up the answering machine

Record your own announcements and set your recording parameters (→ [page 44](#)).

Registering existing Gigaset handsets to the base

Continue using these handsets to make calls from your new base. Transfer Contacts entries from these handsets to your new handset (→ [page 49](#)/ → [page 57](#)).

For further information see the user guides for these handsets.

Making ECO DECT settings

Reduce the transmission power (emissions) of your phone (→ [page 42](#)).

Download your personal ring tones and images to your handset.

Connect your handset to your PC via Bluetooth/USB and download ring tones and images to your handset with the help of our **Gigaset QuickSync** software (→ [page 52](#)/ → [page 70](#)).

For the free download and more information, see www.gigaset.com/gigaset910.

Operating the telephone on a PABX

If necessary, adjust pause times and dialling modes on the PABX (→ [page 71](#)).


If you have any questions about using your phone, please read the tips on troubleshooting (→ [page 81](#)) or contact our Service team (→ [page 80](#)).

Understanding the operating steps

The following images are used in the operating instructions:

Example 1:


Menu key  ▶ [ Room Monitor]

- ▶ Press the  menu key in idle status.
The **Applications** menu page is displayed.

- ▶ Touch the  icon.

Example 2:

Menu key  ▶ Menu page **Settings** ▶ [ Language + Location] ▶ **Area (Dial Code)**

- ▶ Press the  menu key.
- ▶ Drag your finger horizontally across the display to switch to the menu page **Settings**.

- ▶ Touch the  icon.

- ▶ Touch the **Area (Dial Code)** menu entry or the  icon next to the menu entry.



Display pages

Idle display

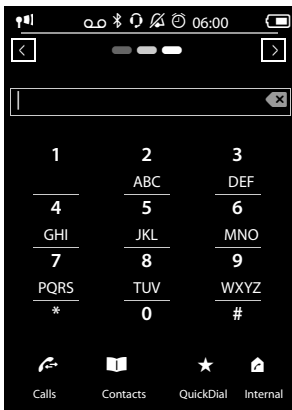
The idle display comprises three pages:

- ◆ The dial page (see below)
- ◆ The configurable page (→ page 18)
- ◆ The messages page (→ page 19)

Switch between the menu pages:



- ◆ Drag your finger horizontally across the display or
- ◆ In the navigation area, touch  or .

Dial page



Number field

Displays the numbers entered.

Touch  **briefly**: delete the last number entered
Press and **hold** : delete all numbers




Keypad



Numerical keypad for entering phone numbers. When you touch a number, it is displayed in the number field.

Options bar (→ page 26)

To dial from call lists, Contacts and speed dial list, as well as internal calls.



Configuring the keyboard/keypad individually

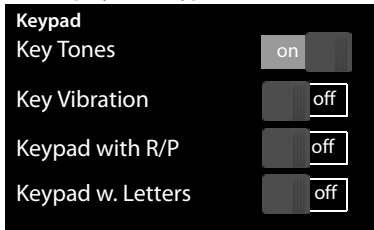
You can change the appearance and behaviour of the keypad shown in the display according to your needs. The settings do not correspond to the handset keys (  .

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Display and Keypad**] ▶ Scroll to **Keypad**.

[ **Display and Keypad**] submenu:

You can configure the following:

- ◆ **Key Tones**: Every time you touch a digit, a confirmation tone is audible.
- ◆ **Key Vibration**: Every time you touch a digit on the keypad, the handset vibrates.
- ◆ **Keypad with R/P**: To insert
 - a line interruption (flash, R): **Press and hold** .
 - a dialling pause (P): **Press and hold** .
- ◆ **Keypad w. Letters**: For dialling with letters — sometimes used for entering service numbers, for example.

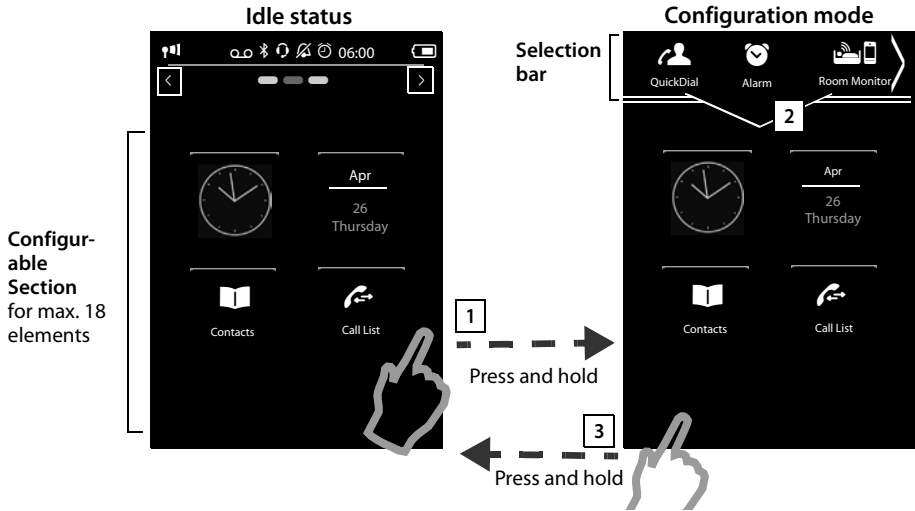


Display pages

- ▶ You can use the switch on the right to activate or deactivate the relevant function directly. Change (activate/deactivate) switching: **Briefly** touch the switch.

Configurable (personal) page



You can **customise the configurable page** to suit your needs. Bring together the important applications and numbers, which you can start up or call directly from idle status with a single touch. By default, the date and time are displayed and quick access to call lists and contacts is possible.



1 Starting the configuration process

- ▶ Switch to the configurable page.
- ▶ Press and **hold** (approx. 2 seconds) any position on the configurable area on the display.

2 Compile application/function

A pick list with the available functions/applications is displayed at the top edge of the display. The  (arrow) icon to the right of the pick list shows that you can move the pick list horizontally to display additional selection options. To do this, place a finger on the pick list and move it in the opposite direction to the  arrow. Additional functions are displayed.

- ▶ **Insert application/function:** Drag the function/application using drag&drop from the selection list into the configurable area.

Please note


With the exception of QuickDial, each function can exist in the configurable area only once. You can collate a maximum of 18 functions, applications or QuickDials.

- ▶ **Remove application/function:** Drag the icon for the application/function back to the selection list using drag&drop.

Please note

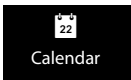
A QuickDial is deleted. The related entry in Contacts remains unchanged. The settings for all other functions (e.g., wake-up time) remain unchanged.

3 Completing the configuration process

- ▶ **Press and hold** any position on the configurable area on the display, or
- ▶ **Press**  briefly.

The settings are saved.

You can now start/select your desired applications/telephone numbers by briefly touching the corresponding icon.

Selectable applications and functions

Date display
Open calendar (→ page 61)



Time display
Set time (→ page 10)



Open call lists (→ page 60)



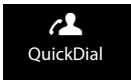
Set baby phone call
(→ page 63)



Set alarm clock (→ page 63)



Open Contacts (→ page 55)








Speed dial (→ page 59):
Dialling a number



Write an SMS (→ page 66)

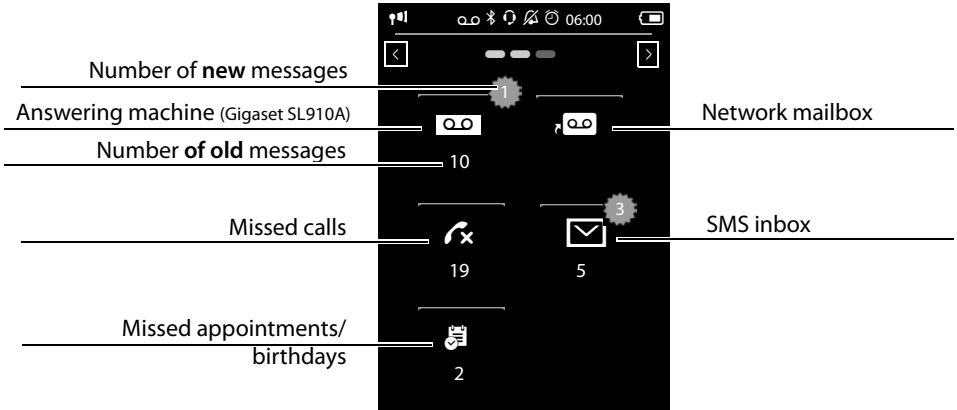
Messages page

You can use the messages page to access the following message lists:

- ◆  Answering machine list (Gigaset SL910A only)
- ◆  Network mailbox, if your network provider supports this function and the number of the network mailbox is stored in your telephone
- ◆  SMS inbox
- ◆  Missed calls list (→ Calls list, page 60)
- ◆  Missed appointments list (→ page 62)

Display pages

Messages page (example)



The missed calls list and answering machine list (Gigaset SL910A) are always displayed, even if the lists are empty. The icon for the network mailbox is displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.


- ▶ Touch an icon to open the corresponding list.

Exception: If you touch the icon for the **network mailbox**, your telephone will dial the number for the network mailbox (→ [page 48](#)). No list will open on the display.

Message pop-up

An advisory tone sounds as soon as a **new entry** arrives in a list. If activated (→ [page 38](#)) the message LED on the left next to the earpiece also flashes and the message pop-up is displayed. The pop-up may partly conceal the dial page and the configurable page. New messages are displayed on the message page as described above.

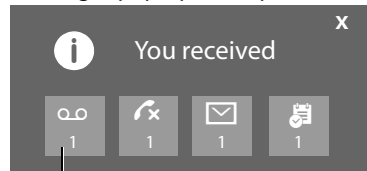
The number of new messages in each list is displayed beneath the icons.

- ▶ **Close the pop-up:** Touch **x** (top right).
- ▶ **Open the list:** Touch the corresponding list icon.
If the network mailbox has been configured: Touching  opens the message page with the corresponding icons rather than a list.

If there are more new messages in other lists, the display will show the message page (but not the pop-up) when you return to the idle display.

The messages LED flashes (if activated, → [page 38](#)) until you have opened all new messages.








Messages pop-up (example):



Answering machine (Gigaset SL910A depending on the base) and/or network mailbox

List entry


The following information is displayed in the list entries:

- ◆ The list type (in the header)
- ◆ Icon for the type of entry.
 - **Call list:**  (Missed),  (Accepted),  (Outgoing),  (call on answering machine, Gigaset SL910A only)
 - **SMS list:**  (unread)  (read)
 - **Answering machine list:**  (message on the answering machine)

The icon is red for new (unread) entries.

- ◆ Caller's number. If the caller's number is stored in Contacts, the caller's name and number type (**Home, Office, Mobile**) is displayed instead. For missed calls, the number of calls from this number is also shown in square brackets.
- ◆ Date and time of call (if set).

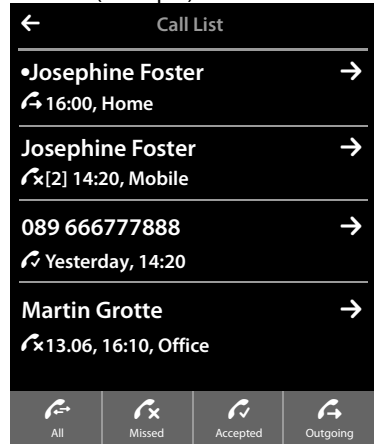
You have the following options:

- ▶ **Call back a caller:** Briefly touch the list entry.
- ▶ **Open the detail view:** Next to the entry, touch 


The display shows all the available information. The message is played back in the answering machine list. The SMS text is displayed in the SMS incoming message list.

In the detail view, you can delete the entry or add the number of the entry to Contacts (→ page 58).

Call list (example):






Please note

If you press the  key after you have opened a list, the number for the entry marked by a green dot will be dialled immediately.

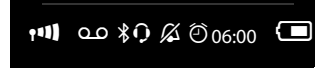
Deleting lists

You can delete the entire contents of the individual lists:

- ▶ Menu key  Menu page **Settings** ▶ [ **System**]
 - ▶ (Scroll down if necessary) **Clean-up List**
- ▶ Touch  next to the list to be deleted ▶ Confirm with **Yes**.



Status bar and status page

The top line in the idle display is called the status bar. It shows the phone's current settings and operating state (meaning of the icons, → [page 74](#)).



Status page

You can use the status page to change the settings of the adjacent components.

- ▶ Briefly touch the status bar to open the status page.
- ▶ Briefly touch the switch next to a component to activate/deactivate it (on = activated).
- ▶ If you touch a list entry, e.g., **Alarm**, a page (the submenu) will open where you can adjust the component's settings.
- ▶ Touch the **Show Service Info** button to display the service information for your handset. You may need the service information when you contact our hotline.
- ▶ Press  or touch  in the top display line to return to the idle display.

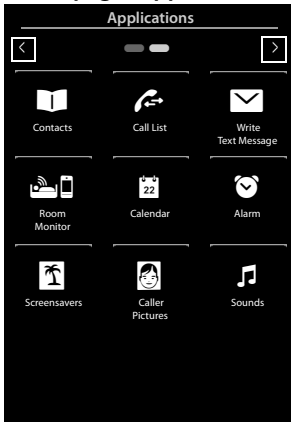


Please note

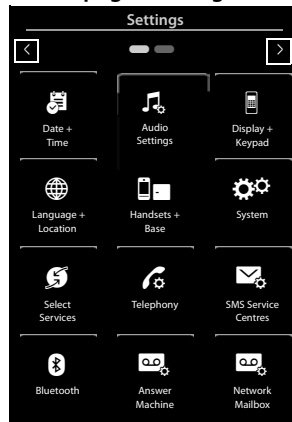
If multiple handsets are registered, the internal number of the handset is displayed in the display status bar (e.g., INT 1)

Menu pages *


Menu page "Applications"





Menu page "Settings"



Switching from an idle display to the Applications menu page:

- ▶ Briefly press the  menu key

Switch between the menu pages:

- ◆ Drag your finger horizontally across the display or
- ◆ In the navigation area, touch  or .



Returning to the idle display from anywhere in the menu:

- ▶ Press the  key briefly.


*Please note: Applications/settings that are currently unavailable (e.g., because the handset is outside the range of the base) will not be displayed.

Using the telephone

Switching the handset on/off

- ▶ **To switch off:** In idle status, **press and hold** the end call key .
 - ▶ **To switch on:**
 - Press and **hold** the end call key .
- Or:
- Place the handset in the charger cradle. It will switch on after approximately 35 seconds.

Returning to idle status


- ▶ **Briefly** press end call key .
- Or:
- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes.

Keypad and display lock

The keypad and display lock prevents the phone being operated unintentionally. If you touch the display when the lock is activated, nothing happens. A corresponding message will appear if you press a key.

Activating/deactivating the keypad and display lock

When the handset is in idle status:

- ▶ Press and **hold** the  menu key to activate or deactivate the lock.

If a call is signalled on the handset, the keypad/display lock automatically deactivates and you can accept the call. The key and display lock activates again once the call has finished.

Please note

When the keypad lock is active, you cannot call emergency numbers.

Automatic display lock

During a call, the display is automatically locked with the aid of a proximity sensor if you hold the handset to your ear (display backlight disappears). This lock is deactivated again when you remove the handset from your ear.

The sensor is located on the right next to the earpiece (→ [page 1](#)). If you cover it accidentally with your finger during a call, the display will also be locked.

Operating the touchscreen

You operate the handset mainly via the display.

Icons, list entries, switches and selection areas shown on the display are sensitive areas. You can set up and activate functions, enter or dial phone numbers and navigate between the various display screens (pages) by touching these areas and dragging them across the display.

Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (Contacts, submenu, call lists) or to activate/deactivate a function.

Scrolling in lists and menus (scrolling vertically)

- ▶ Drag the display in a vertical direction.

If there are more list entries than can be displayed all at once, a drop shadow at the bottom or top edge of the display indicates the direction in which you have to scroll to view more of the list.

As soon as you scroll in a list, a scroll bar appears on the right side of the display. This shows the size and position of the visible section of the list.



Scrolling through lists is not continuous, i. e., you have to scroll back to return to the top from the end of the list.

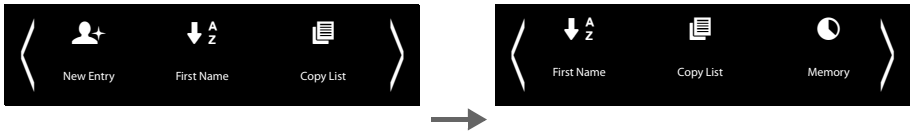
Options, option slider

Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context (icons used, → [page 73](#)). There are single-row (e.g., in Contacts) and double-row option sliders (e.g., during an external call).

- ▶ Touch an option to execute the corresponding action.

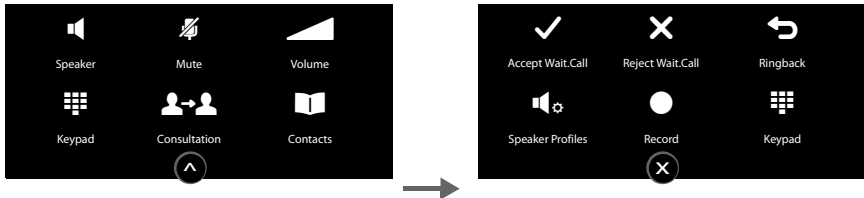
If there are more options available than can be displayed in an options bar at the same time, these additional options are provided as follows:


- ◆ With a one-line options bar, the arrow on the right  and/or left  next to the options (see image) indicates that further options are available.
 - ▶ Touch the option slider and drag it in the direction of the arrow in order to move the additional options into the display (scroll horizontally).



- ◆ With a two-row option slider, the icon  below the option slider indicates that further options are available.

- ▶ Touch  to display a further option slider that conceals the original option slider.

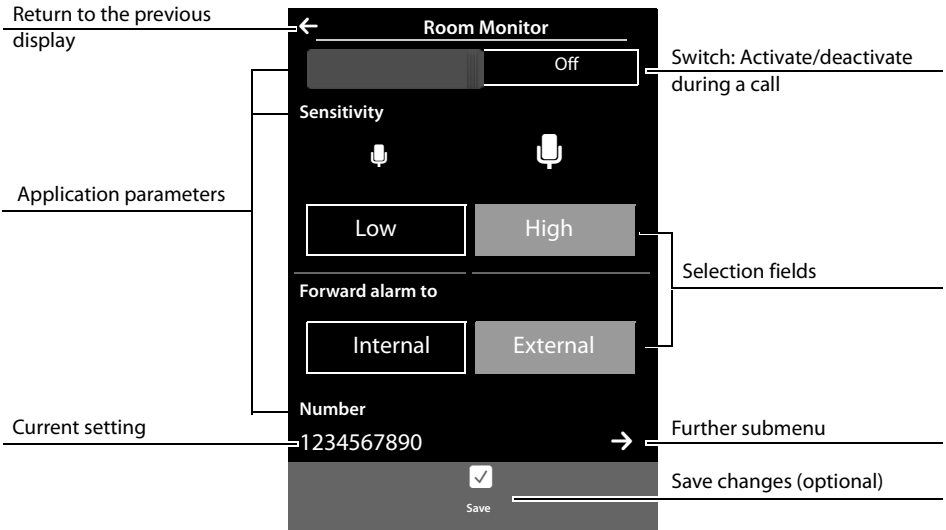


- ▶ Touch  to hide the additional options again.

Changing the settings

Touch an icon on one of the menu pages to open the corresponding application/function. The display shows the configurable parameters and user interface elements as well as their current settings (orange in the display).

Examples:



Switch: Activating/deactivating functions

- **Briefly** touch the switch to activate/deactivate functions such as baby-phone call or answering machine.

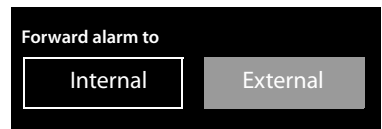


The function is activated/deactivated if the orange-coloured area (**On / on**) is visible.


Selection fields


If two or three alternative settings are available for one parameter, these alternatives are displayed in the form of selection fields. The current setting appears in orange.

- To change it, briefly touch the selection field you require.




Opening the submenu to set a parameter

The  icon indicates that another submenu is available.

- Briefly touch  to open this submenu.

Return to the previous display

- ▶ You go back to the previous display (step by step) by touching  (in the top left of the display).


Entering numbers and text

Touch a character on the display to enlarge it. Keep your finger on the display until you see the desired character enlarged. As soon as you remove your finger from the display, the character is copied to the text field in which the cursor is blinking.


When numerous number and/or text fields are displayed (e.g., first name and surname in a Contacts entry), the first field is automatically activated. You need to touch any subsequent fields to activate them. A field is activated when the flashing cursor appears in the field.

Correcting incorrect entries

Briefly touch : The last character you entered is deleted.

Press and hold : The entire content of the number or text field is deleted.

Entering text

- ▶ Touch  (Shift): Switch between lower and upper case.
Upper case is only activated for the next character.
In Contacts, the first letter and each letter following a space is automatically in upper case.
- ▶ Touch **123**: Enter a digit/a special character.
 - ▶ Touch **More...** to display additional special characters, and touch **Back** to return to the previous display
 - ▶ Touch **abc** to return to entering normal characters.
- ▶ You enter special characters (diacritical characters, e.g., umlauts) by pressing and **holding** the corresponding initial letter and selecting the required character from the list displayed.
Latin (default) character set:

a ä á à â ã ä å ã c ç ć e ë é è ê ë i î ï ì î
l ł n ñ ñ o ö ó ò ô õ ø ó s ß ś u ü ú ù û ú
y ŷ ý z ź ź

Greek character set:


α á ε é η ή ι í ï ï ο ó σ ς υ ú ü ü ω ω

Cyrillic character set:

e э ë € и ѣ ї г г ь ь

Due to the larger space requirement of the Cyrillic character set, you can also access the following letters by pressing and **holding** the bold characters shown below. Touch the required character.

ц **й** х **ъ** ж **э**


- ▶ Touch  (if necessary several times): switch character set/keyboard assignment. The options are:
 - Latin (default) character set with the keypad layouts QWERTZ, for Central Europe, QUERTY (American default) and AZERTY, for the French-speaking area
 - Greek character set
 - Cyrillic character set


Making calls

Making an external call


- ▶ Switch to the dial page ▶ Enter the number ▶ **Briefly press** .

Or:


- ▶ In idle mode, press and **hold**  ▶ Enter the number.

You can cancel dialling by pressing .

Dialling with the redial list

- ▶ In idle mode, **briefly press**  to open the redial list.

You have the following options:

- ▶ Press . The number with the green dot is dialled.

Or:


- ▶ Touch an entry in the list. This selects the number displayed in the entry.

Or:

- ▶ Next to an entry, touch  The detail view is opened.


- Contacts entry exists:

All numbers for the Contacts entry are displayed:

- ▶ Press . The preferred number of the Contacts entry which is marked with a green dot (→ page 55) is dialled.

Or:

- ▶ Touch the desired number.


- No Contacts entry exists: Press .

Redial list (example):



Please note


The redial list contains the last twenty numbers dialled with this handset. You can manage them in the same way as the message lists on your telephone:

- ▶ **Open the detail view:** Next to the entry, touch  The display shows all the available information. In the detail view, you can delete the entry or add the number of the entry to Contacts (→ page 58).

Dialling from a call list

- ▶ Switch to the message page ▶ Touch .



You have the following options:

- ▶ Press . The number of the entry marked with the green dot is dialled.


Or:

- ▶ **Briefly** touch an entry in the list. This selects the number displayed in the entry.

Or:

- ▶ Next to an entry, touch . The detail view is opened.
 - ▶ Press . This selects the number displayed in the entry.

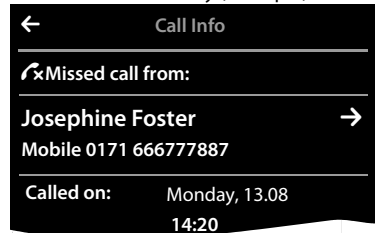
Or:

- ▶ Contacts entry exists: Touch . All numbers for the Contacts entry are displayed. Touch the desired number.


Call list (example)



Detail view of an entry (example)



Dialling with Contacts

- ▶ **Open Contacts:** On the dial page, touch  **Contacts**. The list of Contacts entries is displayed.
- ▶ Scroll through the list to the desired entry.

You have the following options:

- ▶ Press . The preferred number (→ [page 55](#)) of the entry marked with the green dot is dialled.

Or:



- ▶ Touch the name in the entry. The preferred number of the entry is dialled.

Or:

- ▶ Touch  next to the entry and then touch the required number in the detail view.


Accepting a call

You have the following options

- ▶ Press .
- ▶ If **Auto Answer** is activated (→ [page 38](#)), remove the handset from the charging cradle.
- ▶ Gigaset SL910A: Touch  **Divert** to divert the call to the answering machine (→ [page 46](#)).
- ▶ **Accept a call on a Bluetooth headset:** → [page 54](#)
- ▶ **Accept a call on a wire-bound headset:** Press the talk key (push-to-talk key) on the headset. The headset must be connected to the handset (→ [page 1](#)).
- ▶ **Accept a call on the Gigaset L410 handsfree clip** → [page 91](#): Press the talk key. The Gigaset L410 must be registered with the base station. Further information is available in the operating instructions for the Gigaset L410.

Accepting/rejecting call waiting

If you receive a call during a conversation, you will hear a call waiting signal and see a corresponding message on the display.

- ▶ **Accept the call:** Touch **Accept**. You can speak to the new caller. Your previous call is placed on hold.
- ▶ **Return to the held call:** To end the current call and return to the call on hold, touch  on the display.

Please note

Call waiting during an external call is an additional service from your telephone network and has to be commissioned from your network operator.

You can activate/deactivate the function (→ [page 34](#)).

Call display

For calling line identification

The caller's phone number is displayed. The display will also show the number type and the name of the caller if the caller's number is stored in your Contacts. If you have assigned a picture to the caller's number (→ [page 55](#)), it also appears on the display.

No calling line identification

Instead of name and number, the following is displayed:

- ◆ **External:** No number is transferred.
- ◆ **Withheld:** Caller has withheld calling line identification (→ [page 34](#)).
- ◆ **Unavailable:** Caller has not requested calling line identification.

Notes on phone number display (CLIP)

(CLIP = Calling Line Identification Presentation)


The default setting on your phone is set to display the caller's number, → [page 82](#) or

→ www.gigaset.com/service

Speaker

If you are going to let someone listen in, you should tell the other party that this is happening.

Activating handsfree mode while dialling


- ▶ Enter the number, press  twice.

Switching between earpiece and handsfree mode

During a call, when establishing the connection and when listening to the answering machine (Gigaset SL910A only):



- ▶ Press  or touch [ Speaker].

Place the handset in the charging cradle during a call:

- ▶ Press and hold the  key while placing the handset in the charging cradle and hold for a further 2 seconds.


Changing the earpiece, handsfree and headset volume

You adjust the volume for the current mode (handsfree, earpiece, headset) during a call:

- ▶ Touch [ Volume] ▶ Adjust the volume with \oplus / \ominus .
- ▶ If a headset is connected: To adjust the **Microphone Sensitivity** touch \oplus / \ominus in the second row several times if necessary.
- ▶ Touch  at the bottom of the display to save the settings.
Or: The setting is saved automatically after approximately 2 seconds.

Activating/deactivating the microphone (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ To activate/deactivate the microphone, touch [ Mute].

Deactivating the ring tone/silent alert for the current call

A call is signalled on the handset:

- ▶ Touch [ Silence].

Security check

The handset detects unsecured connections to the base, which third parties could use to listen in.

When establishing an external call or during an external call:



- ▶ Press and **hold** any position on the status bar.

If **Secure connection to base** is displayed, the connection is secure.



If **No secure connection to base** is displayed, you should end the call.

Using provider-specific functions (network services)

You have to request these services from your network provider (there may be additional charges). Network services fall into two distinct groups:

- ◆ Network services that are activated outside of a call for the next call or all subsequent calls (e.g., "Divert calls to a different phone connection", "Withhold number (no calling line identification)"). You can activate/deactivate these network services via the submenu [ **Select Services**] on the menu page **Settings**.
- ◆ Network services that are activated during an external call, e.g., "Consultation call", "Swap between two callers", "Set up conference calls". These services are provided to you during an external call in the option slider (e.g., [ **Consultation**]).

Please note

- ◆ To activate/deactivate the following services, a code is generally sent to the telephone network.
 - ▶ After a confirmation tone from the telephone network, press .
- ◆ All of the functions that you can activate under the [ **Select Services**] menu item are services provided by your network provider. If you require assistance, please contact your network provider.
- ◆ It is not possible to reprogram the network services.

Configuring network services

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Select Services**]. The following network services are available:

Withholding calling line identification (CLIR – Calling Line Identification Restriction)

If you do not want the other party to see your phone number, you can withhold the number (CLIR). Calling line identification is withheld until you deactivate the function again.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Select Services**] ▶ **Withhold Number**
 - ▶ **On / Off**

Call waiting during an external call

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Select Services**] ▶ **Call Waiting** ▶ **On / Off**.

If this function is activated, a call waiting tone will sound during an **external** call to indicate that a further participant is calling.

Accessibility

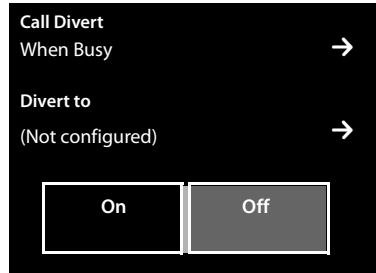
You can divert calls to another number.

Call forwarding (CF)

- ▶ Menu key **O** ▶ Menu page **Settings** ▶ [**☰** **Select Services**]
- ▶ Next to **Call Divert** touch **→** specify when calls should be diverted (**When Busy, All Calls, No Answer**). ▶ Save and go back with **←**.
- ▶ Touch **→** next to **Divert to**. ▶ Specify the phone number to which the calls should be diverted (max. 20 digits) ▶ Confirm with **✓**.

Call divert can only be activated after a phone number has been saved.

In the [**☰** **Select Services**] submenu:

**Please note**

Diverting calls can result in **additional costs**. Please consult your provider.


Network services during an external call

Ringback

You have dialled an external number and can hear the busy tone:

- ▶ Touch [ Ringback] ▶ Press .

As soon as the other party hangs up, your phone will ring.

- ▶ Press  to establish the connection to the party.


Cancel callback

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ Select Services] ▶ For Ringback touch **Cancel**.


Consultation call

Making another external call **during** an external call.

The first call is placed on hold.

- ▶ Touch [ Consultation] and then **External**
 - ▶ Enter the number of the second participant.


The previous call is placed on hold. The second number is dialled.

- ▶ The person you have dialled does not answer: Touch  at the bottom of the display.


Or:

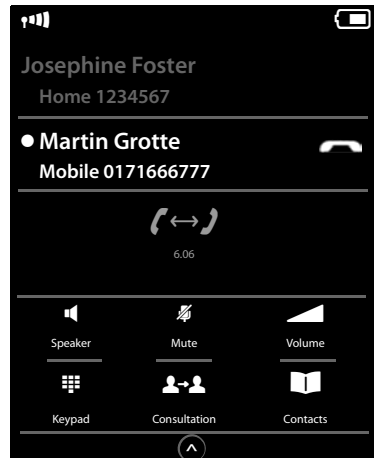
- ▶ The person you have dialled answers: Speak with the person you have called.

Ending a consultation call:

- ▶ Touch  next to the consultation call. You are reconnected to the first call participant.

Or:


- ▶ Press . You receive a recall from the first participant.





Call swapping

Prerequisite: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

The numbers or names of both participants are shown in the display. The participant, with whom you are currently not speaking, is greyed out.

- ▶ Touch the greyed out entry to switch to this participant. The first call is placed on hold. You can switch back and forth between the two parties.
- ▶ Ending the active call:
Touch  next to the call display. You are reconnected to the waiting participant.

Or:

- ▶ Press . You receive a recall from the participant who was previously waiting.
- ▶ Press the talk key .

Changing phone settings

The handset and base are preconfigured, but you can change the settings to suit your individual requirements.

You can change settings either during a call or in idle status via the **Settings** menu page.

Changing the display language

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Language + Location**].
- ▶ Next to **Display Language** touch ▶ Next to the selected language, touch (◉ = selected) ▶ Confirm with ▶ Return with .

Setting the country and your own area code

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Language + Location**] ▶ Continue → page 12.

Setting the display

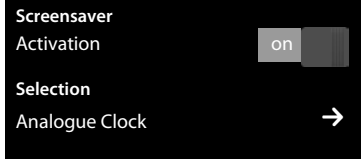
Setting the screensaver/Slideshow

You can define a screensaver for the display's idle status. The options are **Analogue Clock/Digital Clock/Slideshow**/pictures. You can load pictures onto your handset using the **Gigaset QuickSync** (→ page 70) software.

To show the idle display again, **briefly** press or touch the display.

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Display + Keypad**].
- ▶ Use the switch to activate/deactivate the screensaver.
 - ▶ Next to **Selection** touch ▶ Drag your finger horizontally across the display to scroll through the selection ▶ Touch [**Select**] to select the current display, or touch to go back without saving.

[**Display + Keypad**] submenu



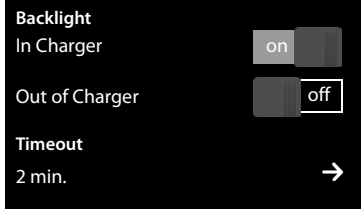
Setting the display backlight

The display backlight switches itself on as soon as the handset is moved or you press a key.

You can specify the period of time in idle status after which the display backlight is switched off. If no period is set, the display is permanently dimmed.

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Display + Keypad**].
- ▶ Using the switch, activate/deactivate the display backlight in the charger cradle or outside the charger cradle.
- ▶ Next to **Timeout** touch ▶ Select the off time. Save and go back with .

[**Display + Keypad**] submenu



Please note

The handset's standby time can be significantly reduced if the display backlight is activated.

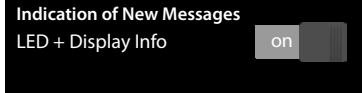
Switching off the message pop-up and the flashing message LED

Specify whether or not a message pop-up appears, or whether the message LED on the handset should flash to signal the receipt of new messages.

In idle status:

- ▶ Menu key Menu page **Settings**
 - ▶ [**Display and Keypad**]
- ▶ Activate/deactivate the message display with the switch next to **LED + Display Info**.

[**Display and Keypad**] submenu



Activating/deactivating auto answer

When auto answer is activated the handset accepts an incoming call as soon as you take it from the charger cradle.

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Telephony**].
- ▶ Activate/deactivate the function with the switch next to **Auto Answer**.

The connection is terminated as soon as you return the handset to the charger cradle, regardless of the **Auto Answer** setting. Exception: you press when returning the handset to the charger cradle and hold it for two more seconds when it is in place.

Setting a speaker profile

You can set various speaker profiles to optimally adapt your phone to your environment. Try them out to see which profile you prefer.

The default is **Profile 1**.

During an external call in speaker mode:

- ▶ In the option slider, touch and then [**Speaker Profiles**] ▶ Select a profile. The setting is adjusted immediately.

Setting ring tones

Setting volume, melody

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Audio Settings**] ▶ **Ringtones**

Ring tone volume for all calls

- ▶ Touch \oplus / \ominus , several times if necessary, to adjust the volume.

Or

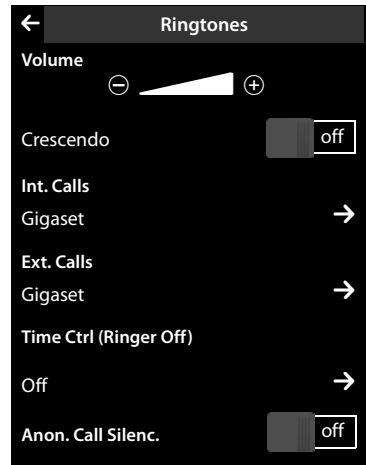
- ▶ Activate/deactivate the crescendo ring tone (increasing volume) with the switch next to **Crescendo**.

The activated crescendo only applies to ring tone volume. It does not affect how a melody is played back.

Setting the ring tone for external/internal calls

- ▶ Next to **Int. Calls** / **Ext. Calls** touch \Rightarrow ▶ Select a ringer melody ▶ Save and return with \leftarrow .

You can load additional ring tones onto your handset using the **Gigaset QuickSync** (\rightarrow page 70) software.



Activating/deactivating silent alert.

- ▶ Menu key \bigcirc ▶ Menu page **Settings** ▶ [\mathbb{A} **Audio Settings**] ▶ Activate/deactivate silent alert using the switch next to **Silent Alert**.

An activated vibration alert signals each internal/external call, appointment, birthday and each wake-up call, without differentiating between them.

The silent alert is deactivated as long as the handset is in the charger cradle or is connected to your PC via USB.

Permanently activating/deactivating the ring tone

You can permanently activate/deactivate the ring tone.

- ▶ Open the status page ▶ Activate/deactivate the ring tone with the switch next to **Do not disturb**. This setting has no effect on the silent alert.

The \mathbb{A} icon in the status bar indicates that the ring tone is deactivated.

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

- ▶ Menu key \bigcirc ▶ Menu page **Settings** ▶ [\mathbb{A} **Audio Settings**].

You can activate/deactivate the following functions with the switches to the right:

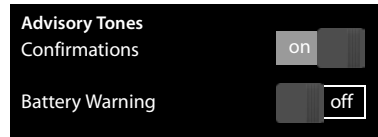
- **Confirmations:**

Confirmation/error tone after input; advisory tone on receipt of a new message.

- **Battery Warning:**

Warning tone when the battery charge is less than 10% (every 60 seconds). The battery warning tone does not sound when the baby phone call is activated.






In the [\mathbb{A} **Audio Settings**] submenu:



Protection from undesired calls

Setting time control for external calls

You can specify a time period when you do not want the telephone to ring.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Audio Settings**] ▶ **Ringtones**
- ▶ Next to **Time Ctrl (Ringer Off)** touch  ▶ Touch **Switch off ringtones from** ▶ Set the start of the time period ▶ Save and return with  ▶ Repeat the process for **until**, set the end of this time period ▶ Activate/deactivate the time control with the switch next to **Activation** ▶ Go back with .



You have to set this function individually on each handset.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised ring tone in Contacts (VIP).

Protection from anonymous callers

You can set the telephone in such a way that it does not ring for anonymous calls (when the caller has suppressed Calling Line Identification), but only shows these in the display.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Audio Settings**] ▶ **Ringtones**
- ▶ You can activate/deactivate this function using the switch next to **Anon. Call Silenc.** (on = ring tone deactivated).

This setting is now valid for all registered handsets.

Activating/deactivating music on hold

You can activate/deactivate the music on hold for external callers with an internal consultation call and call divert.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Audio Settings**].
- ▶ If necessary, scroll to **Music on Hold** ▶ Activate/deactivate the music on hold with the switch.

Activating/deactivating repeater

You can increase the range and signal strength of the base using a repeater. To do so, you must activate repeater operation. During activation, calls currently taking place via the base are cancelled.






- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **System**].
- ▶ Activate/deactivate the repeater operation with the switch next to **Repeater Mode**.

After activating or deactivating the repeater, switch your handset off and on again (→ [page 24](#)).

Please note

- ◆ If you are using a repeater, ECO DECT settings are not available.
- ◆ You can connect up to six Gigaset repeaters to your base station.

Changing the system PIN

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **System**].
- ▶ Next to **System PIN** touch  ▶ Enter the current PIN (default: **0000**) and confirm with 
 - ▶ Enter the new system PIN (4 digits; 0 – 9) and confirm with .

Resetting the system PIN

If you have forgotten your system PIN, you can reset it to **0000**. If you do this, **all the base settings** are reset and **all the handsets** are deregistered!

- ▶ Remove the power cable from the base ▶ Press and hold the registration/paging key on the base and at the same time reconnect the power cable to the base ▶ Press and hold the registration/paging key until it begins to flash (approx. 10 seconds).

Restoring the phone to factory settings

You can reset individual changes to the base and handset separately.




The following are **not** affected by the reset:


- ◆ Date and time
- ◆ Registration of handsets to the base or registration of one handset to multiple bases, and the current base selection,
- ◆ System PIN
- ◆ Entries in the calendar and in Contacts
- ◆ Redial list and the content of the media pool
- ◆ Stored external and internal destination numbers for the baby phone call (**Forward alarm to** is reset to **External**)
- ◆ Destination number for call divert.

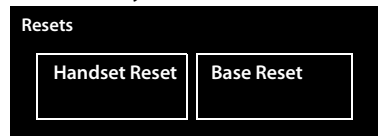
Resetting the handset (**Handset Reset**) deletes your settings for the configurable page (→ [page 18](#)) and your audio and display settings.

Resetting the base (**Base Reset**) resets the settings for ECO DECT, SMS, answering machine, system settings and the internal names of handsets, and also deletes call /answering machine lists.

Resetting the handset/base

- ▶ Menu key  ▶ Menu page **Settings**
 - ▶ [ **System**].
- ▶ Touch **Handset Reset** or **Base Reset** ▶ With **Base Reset**: Enter the system PIN and confirm with 
 - ▶ Answer the security prompt with **Yes**.

In the [ **System**] submenu:





ECO DECT indicates low energy consumption and reduced transmission power.

Reduced transmission power (radiation)

In normal operation mode (factory setting):

On delivery, the device is set to maximum range. This guarantees optimised wireless management. The handset does not emit a signal in idle status (no radiation). Only the base ensures contact with the handset is maintained through low-strength wireless signals. During a call the strength of the wireless signal is adapted automatically to the distance between the handset and base. The smaller the distance between the handset and base, the lower the transmission power.

You can further reduce the transmission power as follows:

1) Reduce the range to decrease transmission power by up to 80%

Many apartments, business premises, offices, etc., do not need the maximum range. If you deactivate the **Max. Range** setting, transmission power during a call is reduced to 80% at half the range.

- ▶ Menu key ▶ Menu page **Settings** ▶ [**System**] ▶ Activate/deactivate it using the switch next to **Max. Range**.

Or:

- ▶ Open the status page (→ page 22) ▶ Activate/deactivate this using the switch next to **Max. Range**.

Display icon for reduced range → page 74.

2) Deactivating the DECT wireless module in idle status (Eco mode+)

You can deactivate the wireless signal output from the base completely in idle status via the **No Radiation** setting.



- ▶ Menu key ▶ Menu page **Settings** ▶ [**System**] ▶ Use the switch next to **No Radiation** to activate/deactivate the function (**on**= transmission power deactivated).

Or:

- ▶ Open the status page (→ page 22) ▶ Activate/deactivate this using the switch next to **No Radiation**.

When the wireless module is deactivated the idle display shows the icon instead of the signal strength icon.

Please note

- ◆ To benefit from **Eco mode+**, all registered handsets must support this function.
- ◆ The wireless connection is established automatically for incoming or outgoing calls only. This causes a connection delay of approx. 2 seconds.
- ◆ Handsets need to "listen in" to the base, i.e., scan the surrounding area, on a regular basis to enable them to establish a connection to the base quickly in the event of an incoming call. This increases power consumption and therefore reduces the handset's standby time and talktime.
- ◆ When **Eco mode+** is activated (no radiation) the handset does not display a range indicator/range warning. You can check availability by calling a line: Press and hold the talk key . You hear the dial tone.
- ◆ If a handset registered on a base in **Eco mode+** does not support this feature, **Eco mode+** is automatically deactivated (range indicator  is activated on handsets and the switch turns to **off**). As soon as the incompatible handset is de-registered again, **Eco mode+** is reactivated automatically.

Answering machine (Gigaset SL910A)

Open the submenu for setting and operating the answering machine:

- ▶ Menu key **O** ▶ Menu page **Settings** ▶ [**☰**] **Answer Machine**

Or:

- ▶ Open the status page (→ page 22) ▶ Touch **☰** **Answer Machine**.

Activating/deactivating the answering machine

- ▶ Activate/deactivate the answering machine with the switch next to **Activation**.

Setting up the answering machine

Define Mode

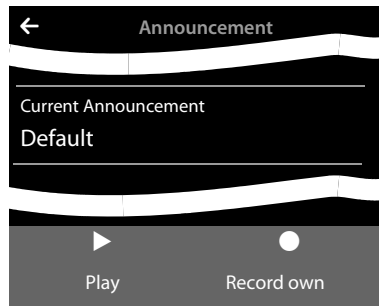
- ▶ Touch the corresponding area (activated mode is highlighted).
 - **Announcement:** The caller can leave messages.
 - **Advisory Message:** The caller only hears a recorded message.
 - **Time Control:**
 - ▶ Next to **Announcement from/ Advisory Message from** touch **➔** ▶ Enter the times when the relevant mode should be activated
 - ▶ Save and return with **⬅**



Recording a personal announcement/ advisory message

Recording a new announcement deletes the announcement previously saved.

- ▶ Scroll to **Announcement** or **Advisory Message** and touch the relevant **☑**
- ▶ Touch [**● Record own**] / [**● Re-Record**] ▶ Record an announcement after the ready tone (minimum 3 seconds up to a maximum of 180 seconds).
- ▶ Touch [**■ End**] to complete and save the recording.



Cancel a recording: Briefly press the end call key **⏏** or touch **⬅** while recording.

After recording you can:






- ▶ **Listen to the announcement:** Touch [**▶ Play**].
- ▶ **Repeat your recording:** During playback, touch [**● New**].

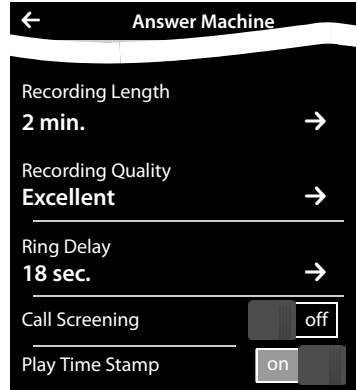
- ▶ **Delete the recording:** Touch [ Delete] and confirm with Yes.

Please note




- ◆ Recording ends if there is a pause lasting longer than 3 seconds.
- ◆ If you cancel the recording, the default announcement is used.
- ◆ If the answering machine's memory is full, it switches to **Advisory Message** mode. After old messages have been deleted, it switches back into **Announcement** mode.

Additional setting options





- ◆ **Setting the recording parameters:**
 - ▶ Scroll until you reach the desired recording parameter:
 - **Recording Length:** 1 min., 2 min., 3 min. or **Maximum**.
 - **Recording Quality:** Excellent or Long Play.
 - **Ring Delay:** No Delay, 10 sec., 18 sec., 30 sec. or **Automatic** (10 seconds if there are new messages, otherwise 18 seconds).
 - ▶ Next to the relevant recording parameter, touch 
 - ▶ Touch the desired setting ( = selected)
 - ▶ Save and return with 
- ◆ **Switching call screening on/off on the handset:**
 - ▶ Touch the switch next to **Call Screening**.
- Deactivating call screening for the current recording: ▶ Touch [ Silence] or press .
- ◆ **Activating/deactivating playback of the recording time:** ▶ Activate/deactivate playback with the switch next to **Play Time Stamp**.



Playing/deleting messages

- ▶ Switch to the message page ▶ Touch the  icon.
 - ▶ **Listen to all new messages:** Touch [ Play all new].
 - ▶ **Listen to individual messages:** Touch list entry.
 - ▶ **Call the caller of the entry marked with the green dot:** Press .

The following options are available during message playback:



- ◆ Adjust the playback volume: [ Volume],
- ◆ Repeat the last 5 seconds of playback: [ 5 sec.],
- ◆ Copy the caller's number to contacts: [ Copy Number],
- ◆ Delete message: [ Delete].

Deleting all messages

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ System] ▶ (Scroll if necessary) ▶ Next to **Clean-up List** touch  ▶ Touch  next to **Answer Machine** ▶ Confirm with Yes.


More answering machine functions

◆ Pick up call during answering machine recording

- ▶ Press  or touch [ Accept].


◆ Divert call to answering machine:

If the answering machine is switched on and the handset is displaying an external call

- ▶ Touch [ Divert]. The answering machine starts immediately in **Announcement** mode.

◆ Two-way recording of external call: ▶ In the options bar, touch ▶ Touch [Record] to start and end the two-way recording.

Tell the other party that the call is being recorded.

During a two-way recording, all options apart from [ End Recording] are greyed out. You cannot initiate a consultation call, nor accept nor reject a waiting call.

Operating when on the move (remote operation)

Check or activate the answering machine from another telephone (e.g., from a hotel, mobile phone).

Prerequisites: The current system PIN is set to something other than 0000 (→ page 41) and the other telephone has tone dialling (DTMF). Alternatively, you can use a code transmitter (available from retailers).


Activating the answering machine

Prerequisite: The answering machine is deactivated.







- ▶ Call your phone line and let it ring until you are prompted to enter the system PIN.
- ▶ Enter the system PIN for your phone within 10 seconds.

Calling the answering machine and playing back messages

Prerequisite: The answering machine is activated.

- ▶ Call your phone line ▶ When you hear your announcement: Press  ▶ Enter your telephone's system PIN.

You can operate the answering machine with the following keys.

-  During the time stamp playback:
Go to the previous message.
During message playback:
Go to the start of the current message.
-  Stop playback. Press again to resume.
After a pause of approx. 60 seconds, the connection is ended.
-  Go to the next message.
-  Skip back five seconds in the current message.
-  Delete current message.
-  Change the status of a previously played back message to "new".

Cancelling remote operation

- ▶ Press the end call key or replace the earpiece.






Please note

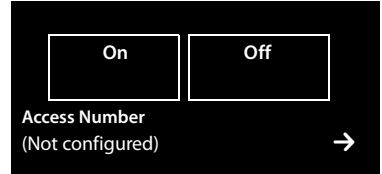
The answering machine will terminate the connection under the following circumstances:

- ◆ An incorrect system PIN has been entered.
- ◆ There are no messages on the answering machine.
- ◆ After the remaining memory has been specified.

Network mailbox

You can only use the network mailbox if you have **requested** it from your provider and saved the network mailbox number in your phone.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Network Mailbox**].
- ▶ Enter the network mailbox number: Next to **Access Number** touch  ▶ Enter number ▶ Confirm and save with .
- ▶ Activate/deactivate network mailboxes (if your network provider supports this function): Touch **On/Off**
 - ▶ After the confirmation tone from the telephone network, press .




After saving the phone number, the following icon is displayed on the message page:



There are new messages
(if your network provider supports this function)

Playing back network mailbox messages

- ▶ Switch to the message page ▶ Touch the  icon.

Your network mailbox is called directly. The handsfree mode is activated on the handset. You can listen to the messages.

Multiple handsets

Registering handsets

You can register up to six handsets to your base. You must initiate registration of the handset on **both** the base **and** on the handset. Both must occur **within 60 seconds**.

- ▶ **On the base:** Press and **hold** (at least 3 seconds) the registration/paging key.
- ▶ **On the SL910H handset** (for other handsets see "Notes"):

- ▶ Touch **Register**

or

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Handsets + Base**]
- ▶ Touch **Register**.

This creates a connection to the base, but it may take some time.

- ▶ If necessary, enter the system PIN (default: **0000**) ▶ Confirm the PIN with .

Successful registration is shown on the display. Adjust the handset's setting using the **Settings** menu (→ page 9).

Please note

- ◆ If six handsets are already registered with the base (all internal numbers occupied) then the most recently registered handset (e.g., INT 6) is replaced by the new handset. If this attempt is not successful, e.g., because this handset does not have a connection to the base, the message **No free internal number** is displayed. In this case, de-register another handset that is no longer required and repeat the registration procedure.
- ◆ You should start the registration procedure for **other Gigaset handsets** and handsets of other GAP-enabled devices in accordance with the respective operating instructions.

Using the handset on multiple bases

Your handset can be registered on up to four bases.

The active base is the last one your handset was registered with. The other bases are stored in the list of available bases.

You can change the allocation to a base **manually at any time**.

Alternatively, you can set the handset so that it selects the base with the best reception (**Best Base**) as soon as the connection to the current base is lost.

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **Handsets + Base**].
- ▶ Touch **Connected to Base**  ▶ Select the desired base or select **Best Base** ( = selected).

Deregistering handsets

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Handsets + Base**].
 - ◆ You want to deregister the handset currently being used:
 - ▶ Touch **De-register** ▶ If necessary, enter the system PIN (default: **0000**) ▶ Confirm the PIN with ▶ Confirm the deregistration with **Yes**.
- If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**; → page 49).
- ◆ You want to deregister another handset:
 - ▶ Touch **Registered Handsets** ▶ [**De-register**] ▶ Touch next to the appropriate handset ▶ [**De-register**] ▶ If necessary, enter the system PIN ▶ Confirm with **Yes**.

Locating a handset ("paging")

- ▶ Press the registration/paging key on the base station (→ page 2) **briefly**.

All the handsets ring simultaneously ("Paging"), even if the ring tones are deactivated (**Exception**: Handsets where baby phone call is activated).

Ending the search

- ▶ **On the base**: Press the registration/paging key **briefly**, or
- ▶ **On the handset**: Press or or touch [**Silence**], or
- ▶ **No action**: After approx. 3 minutes, the paging call ends **automatically**.

Changing the handset name

When you register multiple handsets the names **INT 1**, **INT 2** and so on are automatically assigned. To change the name:

- ▶ In the **Settings** menu, touch [**Handsets + Base**].
- ▶ Touch **Registered Handsets** ▶ Select handset.
- ▶ Delete the old name with and enter the new name (max. 10 alphanumerical characters)
 - ▶ Confirm with .

Making internal calls

Internal calls to other handsets registered to the same base are free of charge.

- ▶ Switch to the dial page ▶ Touch [**Internal**] ▶ If necessary, select a handset from the list or touch **All Handsets (group call)**.

After opening the list, press to initiate a group call to all handsets.

Internal consultation/internal transfer


You are speaking with an **external** participant and want to consult an **internal** participant or transfer the call to him.

- ▶ Touch [**Consultation**] and then **Internal**.
- ▶ If more than two handsets are registered to the base, select one handset or **All**.

Consulting: You consult the internal participant and return to the external call:


- ▶ Touch [ End Consultation].

Transferring the external call: you have two options to transfer the external call:

- ▶ You wait until the participant answers your call and then you hang up.
Press .

or

- ▶ You hang up before the participant answers your call: Press .



If the other participant does not answer your call, cancel the consultation call with [ End Consultation].

Establishing a conference call/call swapping

You are engaged in one conversation whilst another one is on hold. Both participants appear in the display.

- ▶ **Call swapping:** On the display, touch the participant with whom you wish to speak.

Or:

- ▶ **Establish a three-way conference call:** Touch [ Conference].
- ▶ **End conference call:** Touch [ End Conference]. You return to "call swapping" and are again connected to the participant with whom you initiated the conference.


Each of the callers can end their participation in the conference call by pressing the end call key and terminating the call.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).


Prerequisite: The **Listening In** function must be activated.

Activating/deactivating listening in

- ▶ In the **Settings** menu, touch [ Telephony].
- ▶ Activate the function with the switch next to **Listening In**.

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You can listen in to the external call.

- ▶ Press and **hold** . All participants hear a signal tone. Call waiting is not displayed.

Ending listening in

- ▶ Press . All participants hear a signal tone.

Bluetooth devices

You can register up to five data devices (PC, PDA, mobile phones) and one Bluetooth headset. You must activate Bluetooth on the handset, ensure the devices are visible if necessary and then register the handset.

You can exchange entries in Contacts using the data devices and load ring tones and pictures to the handset using the **Gigaset QuickSync** software (→ [page 70](#)).

Please note

- ◆ A headset must have the **headset** or **handsfree profile**. The handsfree profile is preferred.
- ◆ Establishing a connection to a headset can take up to 5 seconds.

Activating/deactivating Bluetooth mode

You can activate/deactivate Bluetooth mode using the status page (→ [page 22](#)) or as follows:

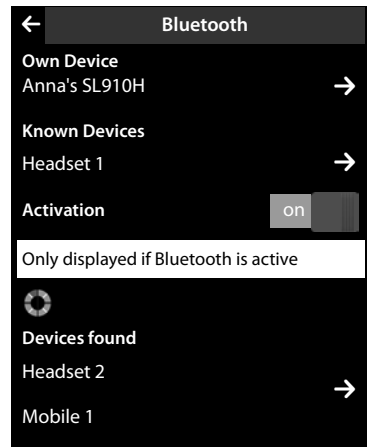
- ▶ Menu key **O** ▶ Menu page **Settings** ▶ [**Bluetooth**] ▶ Activate/deactivate Bluetooth using the switch next to **Activation**.

If Bluetooth is activated:

- ◆ **Bluetooth** is displayed in the status bar (→ [page 73](#)).
- ◆ The handset can communicate with all devices in the **Known Devices** list.
- ◆ The handset is visible to Bluetooth devices within its range.
- ◆ If the known devices include a headset, the handset establishes a connection to this headset.
- ◆ The handset searches for Bluetooth devices within range.

Finding and registering (trusting) Bluetooth devices

The distance between the handset and the activated Bluetooth device should be a maximum of 10 m.






Please note

- ◆ If you register a headset, any previously registered headset is overwritten.
- ◆ If a headset is already registered to another device, please **deactivate** this connection before starting the registration process.

Starting the search

The search starts as soon as the Bluetooth page is opened and Bluetooth has been activated. The handset searches for Bluetooth devices within its range. Located devices are added to the **Devices found** list.

Pairing the device — adding the device to the known devices list

- ▶ Next to the list **Devices found** touch  (see image above).
- ▶ In the **Devices found** list, select device ▶ Touch [ **Trust Device**] ▶ If necessary, enter the PIN of the device to be registered ▶ Confirm with .


PIN for a **data device**: Enter any PIN on the handset and then also on the data device (0 – 16 digits).

PIN for a **headset**: **0000** is generally preset. Therefore, you only need to enter the PIN in exceptional cases.

If **Known Devices** already contains six entries, the last entry is overwritten.


Exception: a headset only overwrites a headset.



Ending the search

- ▶ Touch  to close the submenu **Bluetooth**, or deactivate Bluetooth.




Editing the list of paired (trusted) devices

Opening the list

- ▶ In the submenu **Bluetooth** next to **Known Devices** touch .

A  next to the device name in the list indicates a headset and  indicates a data device.

De-registering the device

- ▶ Open **Known Devices** list ▶ Touch [ **Delete**] ▶ Select one or more devices – next to the relevant devices, touch  ▶ Touch [ **Delete**] ▶ Touch **Yes**.

Changing the name of a device


- ▶ Open the **Known Devices** list ▶ Select device ▶ If necessary, delete the previous name with  ▶ Enter name (max. 16 characters) ▶ Confirm with .

Rejecting/accepting an unregistered Bluetooth device



If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device's PIN (bonding).

- ▶ **Reject**: Touch  or press .

Or:

- ▶ **Accept**: Enter the device PIN ▶ Confirm with .
 - ▶ Touch **Yes**: Add to the **Known Devices** list, or
 - ▶ Touch **No**: Temporarily use device.

Changing the handset's Bluetooth name

- ▶ In the **Bluetooth** submenu, touch **Own Device Own Device**. Activates Bluetooth if it is deactivated ▶ If necessary, delete the previous name with  ▶ Enter the new name ▶ Confirm with .

Continuing a handset call on the Bluetooth headset

Prerequisite: Bluetooth is activated; the Bluetooth headset and the handset are connected.

- ▶ Press the talk key on the headset.

It may take up to 5 seconds to establish a connection to the handset.

Use [ Volume] Headset Volume/Microphone Sensitivity to adjust.

For further details about your headset, see the accompanying user guide.

Please note

If a wire-bound headset and a Bluetooth headset are connected at the same time, you are unable to use the wire-bound headset.

Accepting a call on a Bluetooth headset

Prerequisite: Bluetooth is activated; the Bluetooth headset and the handset are connected.

Only press the talk key on the headset when the headset rings.

For further details about your headset, see the accompanying user guide.

Contacts (address book)

You can save up to eight numbers, together with the first name and surname, birthdays/anniversaries with signalling, VIP ring tone and caller picture in each **Contacts entry**. You can synchronise Contacts with the Outlook contacts in your PC address book and upload ring tones and pictures to your handset (→ [page 70](#)).

You can create a Contacts list (with up to 500 entries) individually for each of your handsets. You can also send lists/entries to other handsets (→ [page 57](#)). You can use your PC and the free Gigaset QuickSync software (→ [page 70](#)) to compare the Contacts list with your Google and Outlook contacts (→ [page 70](#)).

Please note

To quickly access a number from Contacts, you can place the number on the configurable page in the idle display (→ [page 18](#)).

Length of the entries

8 numbers: Max. 32 digits each
 First name and surname: Max. 16 characters each

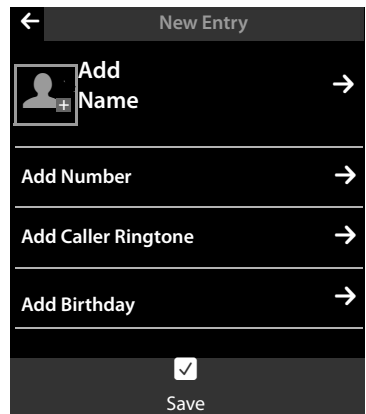
Managing entries in Contacts

Opening Contacts

- ▶ Menu key ▶ [Contacts] or
- ▶ Touch [Contacts] on the dial page or during a call.

Creating a new entry


- ▶ Open Contacts ▶ Touch [New Entry].
- ▶ Enter the components of each entry via the individual fields (name, number, VIP ring tone, birthday). To do this, next to the relevant component, touch ▶ If available, confirm a component with or [Select].
 To create an entry, you must enter at least one number.
- ▶ **Add caller picture:** Touch []. Select picture with ▶ / and then touch [Select].
- ▶ **Define a preferred number for an entry:** The preferred number is automatically selected if you touch the entry in Contacts or press in the detail view. It is highlighted (in green).
 To change the setting: Press next to the desired number.



Saving a Contacts entry












- ▶ Touch [Save].

Viewing an entry (detail view)

- ▶ Open Contacts ▶ Next to the desired entry, touch 

All the information relating to the entry is displayed.

Editing entries

- ▶ Touch [ **Edit**] in the detail view.
 - Change/delete first name, surname, or number: ▶ Touch  ▶ If necessary, touch the corresponding field ▶ Enter/change name/number ▶ Confirm with .
 - Add number: Touch  next to **Add Number** ▶ Enter the number and confirm with .
 - Assign a VIP ring tone or delete a birthday: ▶ Next to **Add Caller Ringtone** / **Add Birthday** touch  ▶ Touch [ **No Ringtone**] / [ **No Birthday**].
 - Delete caller picture assignment: ▶ Touch the caller picture ▶ Touch [ **No Picture**].
 - Change preferred number: ▶ To activate a different preferred number, touch  next to this number.
- ▶ Touch [ **Save**].

Deleting an entry

- ▶ In the detail view: Touch [ **Delete**] ▶ Confirm with **Yes**.

Delete **all** entries in Contacts:





- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **System**] ▶ (Scroll if necessary)
 - ▶ Next to **Clean-up List** touch  ▶ Next to **Contacts** touch  ▶ Confirm with **Yes**.

Displaying the number of entries that are still available in Contacts

- ▶ Open Contacts ▶ Touch [ **Memory**].

Defining the order of entries in Contacts

Define whether the entries are to be sorted by first name or surname.

- ▶ Open Contacts ▶ Touch [  **Surname**] or [  **First Name**]

If an entry does not contain a name, the preferred number (number marked with the green dot → [page 55](#)) is copied to the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0–9) | Letters (alphabetical) | Other characters.

Selecting a Contacts entry, navigating in Contacts

If there are more than seven entries in your Contacts list, a scroll bar appears on the right-hand side. You have the following options:

- ◆ Scroll to the name you are searching for.
- ◆ Touch the first letter in the index. The display jumps to the first name that begins with this letter. If necessary, scroll until you reach the desired entry. While you are scrolling, the index is temporarily covered by a scroll bar.

Transferring an entry/Contacts to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive Contacts entries.

You can transfer the entire Contacts list, an individual entry or multiple individual entries.

Please note

- ◆ An external call will interrupt the transfer.
- ◆ Caller pictures and sounds are not transferred. For a birthday, only the date is transferred.
- ◆ When transferring an entry between two vCard handsets:
 - If the recipient does not yet have an entry with that name, a new entry is created.
 - If there is already an entry with that name, this entry is expanded with the new numbers. Where there are more than eight numbers in total, a second entry is created with the same name.
- ◆ If the recipient is not a vCard handset: an entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: entries with numbers already saved are rejected; otherwise a new entry is created.

Transferring individual entries

- ▶ Open the detail view of the entry (→ [page 56](#)) ▶ Touch [ Copy]
 - ▶ Respond to the prompt with **Internal Handset** ▶ Select the recipient handset.

After a successful transfer:

- ▶ Touch **Yes** if another entry should be sent. Otherwise touch **No**.






Transferring the entire Contacts list

- ▶ Open Contacts (→ [page 55](#)). Touch [ Copy List] ▶ Respond to the prompt with **Internal Handset** ▶ Select the recipient handset.

Cancel transmission


- ▶ Press .

Transferring Contacts as a vCard with Bluetooth

- ▶ Open Contacts (→ page 55).
 - ▶ **Send entire Contacts list:** Touch [ Copy List].
- Or:
 - ▶ **Send entry:** Next to the entry, touch  and then touch [ Copy].
- ▶ In the pop-up that is displayed, touch **BluetoothDevice**. Bluetooth is activated, if necessary.
- ▶ Select recipient:
 - ▶ Select the recipient from the list of known devices (→ page 53). The transfer starts. Or:
 - ▶ Touch [ Search] and select the recipient from the **Devices found** list ▶ Enter the recipient's PIN and touch .


Receiving a vCard with Bluetooth

Prerequisite: the handset is in idle status. Bluetooth is activated.



- ▶ If the sender is in the **Known Devices** (→ page 53) list, receipt occurs automatically.
- ▶ If the sender is not in the **Known Devices** list, enter the sender's device PIN and touch . Following the vCard transfer, state whether the device should be added () to the **Known Devices** list (**Yes**) or not (**No**).

Adding a displayed number to Contacts

You can copy numbers that are displayed in a list (e.g., call list, redial list, answering machine list, SMS inbox or drafts list) or in an SMS message, as well as numbers that you have just dialled or entered for dialling, to Contacts.

- ▶ On the dial page or in the detail view of a list entry, touch [ Copy Number] (you may have to scroll in the options bar).

Or:


- ▶ In the detail view of an SMS, touch the sender or recipient field, or touch a highlighted number in the SMS message. In the pop-up that is displayed, touch **Copy to Directory**.
- ◆ **Create new entry:** ▶ Touch [ New Entry]. The number is transferred as the first number of the entry with number type **Home** ▶ Extend the entry if necessary ▶ Touch [ Save].

Or:

◆ Add a number to an existing entry:




- ▶ Select entry ▶ Touch the **Add** switch.
- Number is entered with number type **Home** ▶ If necessary, extend or change the entry
- ▶ Touch [ Save].

Or:

- ▶ Select entry ▶ Select the number that you want to overwrite ▶ Touch **Yes**
- ▶ If necessary, extend or change the entry ▶ Touch [ Save].

Copying a number from Contacts

In certain operating situations you can open the Contacts list to copy a number, e.g., in the field **To** of an SMS text or when you are dialling (even after you have entered a suffix).

- ▶ Depending on the operating situation, open the Contacts list with [ **Contacts**] or .
 - ▶ Touch a Contacts entry to copy its preferred number.
- Or:
- ▶ Next to the entry, touch  and then touch the number to be copied.


Configuring QuickDial/QuickDial shortcuts

Prerequisite: There must be at least one number in Contacts.

You can provide numbers from Contacts for the QuickDial (QuickDial) in two ways:

- ◆ Create a symbol on the configurable (own) page for each number.
- ◆ Transfer a number to the QuickDial shortcuts.

Creating a QuickDial icon on the configurable page

- ▶ Switch to the configurable page and start the configuration (page 18).
- ▶ Drag icon  for the QuickDial from the pick list to the page ▶ Select the Contacts entry ▶ The detail view is displayed for an entry with several numbers: select the telephone number.

You can repeat this process several times with different numbers.

One of the icons on the right is created on the configurable page. The number is not entered into the QuickDial shortcuts.

Dial number: ▶ Touch the QuickDial shortcut icon on the configurable page.

Change QuickDial:

- ▶ Change the number in Contacts. The QuickDial on the configurable page changes accordingly.

Or:

- ▶ Delete the QuickDial on the configurable page and create a new QuickDial icon with the new number.

Delete QuickDial



- ▶ In configuration mode, drag the QuickDial icon to be deleted into the pick list. The Contacts entry does not change.

Or:

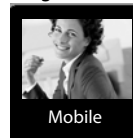
- ▶ Delete the number in Contacts. The QuickDial icon is automatically removed from the configurable page.

Transferring the telephone number to the QuickDial shortcuts

You can save up to 7 frequently dialled numbers from Contacts in the QuickDial list so you can access them quickly.

- ▶ Switch to the dial page ▶ Touch [ **QuickDial**] ▶ Touch [ **New Entry**] ▶ Select the Contacts entry ▶ The detail view is displayed for an entry with several numbers: select the telephone number.

Caller picture assigned:





Otherwise:





Calls list

Dialling a number:

- ▶ Switch to the dial page ▶ Touch [ QuickDial] ▶ Select entry.
 - The number is dialled immediately if the number field on the dial page is empty.
 - If the number field already contains characters, the number behind this character is inserted in the number field.
 - ▶ If necessary, change the number in the number field ▶ Press .

Deleting entries:






- ▶ Touch [ Delete] ▶ Touch all the entries to be deleted in sequence and then touch [ Delete].


Please note





If you change/delete a number from Contacts, the same number is automatically deleted from the QuickDial list.

Calls list

Your telephone stores various types of calls:

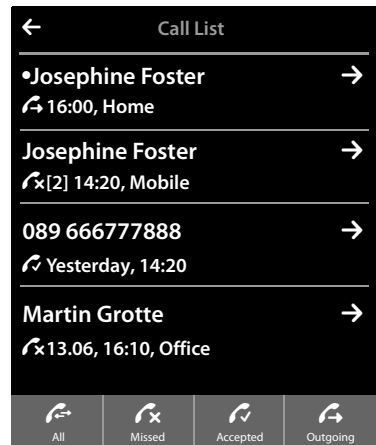
- ◆  **All:** Full list (**Call List**) of all calls (missed, outgoing, incoming)
- ◆  **Missed:** List of missed (unaccepted) calls
- ◆  **Accepted:** List of accepted calls () and calls recorded by the answering machine (QQ, Gigaset SL910 A only)
- ◆  **Outgoing:** List of outgoing calls (dialled numbers)

The full list  displays up to 60 entries, the lists of the other call types shown the last 20 entries.

- ▶ If you open the call list via the messages page or the message pop-up (→ page 19), the **Missed Calls** is displayed.
- ▶ The full list of all calls is displayed when you open the call list via:
 - Menu key  ▶ [ Call List],
 - The option [ Calls] on the dial page
 - [ Call List] on the configurable page.

Switching between the lists of the different call types:

- ▶ At the bottom of the page, touch the icon for the desired call type.



Calendar

You can remind yourself of up to **100 appointments**. Birthdays saved in Contacts are transferred to the calendar. The current day is highlighted in grey in the calendar. Days with appointments are marked with a coloured bar. When you select a day, it is highlighted in colour.

Mo	Tu	We	Th	Fr	Sa	Su
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21

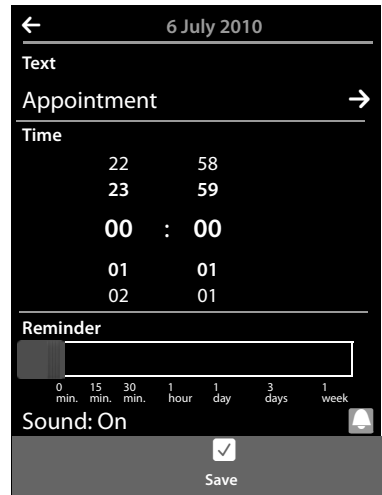
Saving appointments to the calendar

Prerequisite: The date and time have already been set (→ page 9).

- ▶ Menu key **O** ▶ [**22** Calendar] ▶ Touch **▶** / **◀** to set the month ▶ Touch the desired day and then touch [**New**].

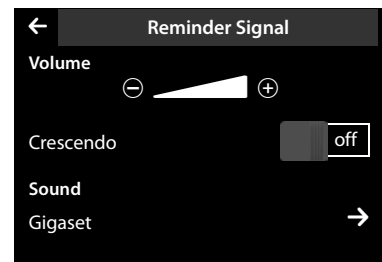
The following information can be added:

- **Text:** Appointment name (e.g., dentist, cinema with Anna).
 - **Time:** Time (hour and minutes) for the appointment.
 - **Reminder:** You can also set a reminder in advance of the actual appointment. Use the slider to set a time between **15 min.** and **1 week**.
 - **Sound:** Touch **🔔** / **🔕** to activate/deactivate the acoustic signal.
- ▶ Touch [**✔ Save**].



Setting the tones and volumes of the reminder signal

- ▶ Menu key **O** ▶ Menu page **Settings** ▶ [**🔔** Audio Settings] ▶ Next to **Reminder Signal** touch **▶**
- ▶ Set the volume using **⊕** / **⊖** or set increasing volume using the switch next to **Crescendo**
- ▶ Next to **Sound** touch **▶** ▶ Select a ringer melody ▶ Save and return with **◀**.



Signalling appointments and birthdays

An appointment/birthday is displayed in idle status and signalled for 60 seconds.

Deactivating the reminder signal and reacting with an SMS:

- ▶ Touch **Off** to acknowledge and end the reminder signal.

Or:

- ▶ Touch **Write Text Message**. The SMS editor is opened.

When you are on the phone, an appointment/birthday is indicated on the handset with a **single** advisory tone.

If the ring tone is deactivated, the reminder signal does not sound.


Displaying unacknowledged appointments/birthdays

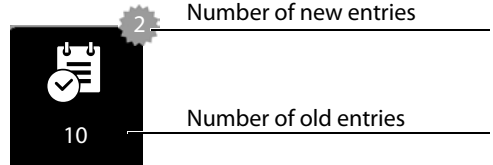
The following appointments and birthdays are saved in the **Reminders / Events** list:

- ◆ You have not acknowledged the reminder for this appointment/birthday.
- ◆ The appointment/birthday was signalled during a phone call.
- ◆ The handset was deactivated at the time of the appointment/birthday.



The last 20 entries are displayed.

The **Reminders / Events** list is displayed on the messages page (→ [page 19](#)) with the icon next to it:

- ▶ **Open list:** Switch to the messages page and touch .



Deleting entries

- ▶ Open list ▶ Touch [ **Delete**] ▶ Touch all the entries to be deleted in sequence and then touch [ **Delete**].

Deleting all appointments from the list:

- ▶ Menu key  ▶ Menu page **Settings** ▶ [ **System**] ▶ **Clean-up List** (scroll if necessary)
 - ▶ Next to **All Past Appointments** touch  ▶ Confirm with **Yes**.

All expired appointments from the calendar and all entries from the **Reminders / Events** list are deleted.

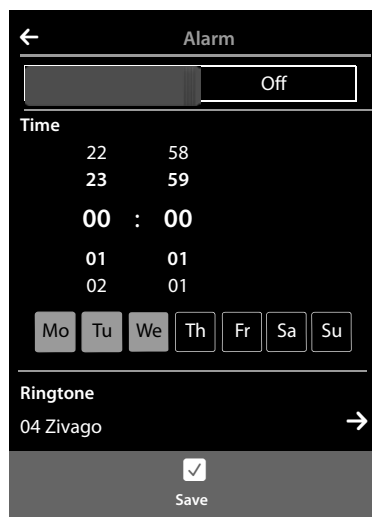
Alarm

Prerequisite: The date and time have already been set (→ page 9).

You can activate/deactivate and set the alarm clock using the status page (→ page 22) or as follows:

- ▶ Menu key \bigcirc ▶ [🔔 Alarm] ▶ Activate/deactivate the alarm clock with the switch at the top of the display.
- ▶ Touch [✎ Edit] to change the settings for the alarm.
- ▶ Set the hour and minutes for the wake-up time (time setting → page 10).
- ▶ In the following line, touch the weekdays when the alarm clock should sound (orange = selected).
- ▶ Next to **Ringtone** touch 🔊 ▶ Select the ringer melody for the wake-up call ▶ Go back with ⬅ .
- ▶ Touch [✔ Save].

A wake-up call is signalled in the display and with the selected ring tone for a maximum of 180 seconds. During a call, the wake-up call is only signalled by a short tone.



Please note

The wake-up call volume increases over time (fixed setting).

Deactivating the wake-up call/repeating after a pause (snooze mode)

Prerequisite: A wake-up call sounds on the handset.

- ▶ **Deactivate:** Touch **Off**.

Or:

- ▶ **Snooze mode:** Touch **Snooze**. The wake-up call is repeated after 5 minutes. After the second repetition the wake-up call is deactivated for at least 24 hours.

Baby phone call

When the baby phone is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

A baby phone call to an external destination number is cancelled after approximately 90 seconds (= time for connection to be set up + duration of the connection). The baby phone call to an internal number is cancelled after approx. 3 minutes (depending on the base). During a baby phone call, the accept call and menu keys of the baby phone call handset are locked and the loudspeaker is deactivated.

Incoming calls are signalled only via the display, the lighting is reduced to 50%. Vibration alarm, ring tones, advisory tones and paging are switched off.

Baby phone call

If you accept an incoming call, the baby phone call mode is suspended for the duration of the call, but the function **remains** activated.

The baby phone call is not deactivated by switching the handset off and on again.

Caution

- ◆ **Always check the function when switching on (noise sensitivity, connection to an external number). Please note that the baby phone call is only activated 20 seconds after being switched on.**
- ◆ Place the handset **in the charger** cradle so that the front with the microphone is facing the baby and the distance between the handset and the baby is no more than 1 to 2 metres.
- ◆ No answering machine may be activated at the destination number.

Changing the settings

- ▶ Menu key **O** ▶ [**Room Monitor**] ▶ Touch [**Edit**] ▶ Select the sensitivity (**High** or **Low**) and destination of the babyphone call (**Internal** or **External**).
- ▶ Next to **Number** touch **↔** ▶ Enter the destination number or select the internal participant.
- ▶ Confirm with **✓** ▶ Touch [**Save**].

Activating/deactivating the baby phone call

- ▶ **Switch on:** Menu key **O** ▶ [**Room Monitor**] ▶ Touch the key on the right.
- ▶ **Switch off:** On the handset on which the baby phone call is activated, touch the key on the left.

Cancelling the baby phone call

- ▶ During a baby phone call, touch **⏏**.

Accepting the baby phone call

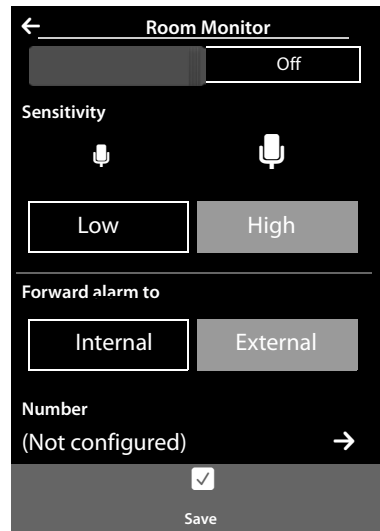
- ▶ On the destination phone/handset of the alarm call, press the pick-up key **📞** or pick up the receiver.

Deactivating the baby phone call remotely

Prerequisites: The destination of the baby phone call is an external number. The recipient's phone supports tone dialling (MFV).

- ▶ Accept the baby phone call and touch the **9** **#** keys.

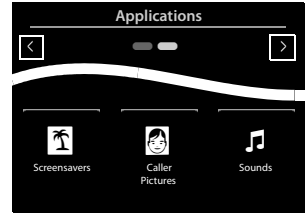
The call is ended. The baby phone call is deactivated and the handset is in idle mode.






Screensaver, caller pictures and sounds

Mono/polyphonic sounds/ring tones and pictures are saved on the handset (and can be selected as screensavers or caller pictures). You can load additional pictures and sounds onto the handset from your PC (→ Gigaset QuickSync, page 70).

On the menu page **Applications** you will find the media pools **Screensavers**, **Caller Pictures** and **Sounds**, with which you can manage the pictures and sounds saved on your telephone.



Viewing/deleting pictures

- ▶ Menu key ○ ▶ [ Screensavers] / [ Caller Pictures] ▶ Drag your finger from right to left or left to right over the display to view the individual pictures.
- ▶ **Delete picture:** Scroll to the picture ▶ Touch [ Delete] ▶ Confirm with Yes.

Playing back sounds

- ▶ Menu key ○ ▶ Touch [ Sounds] ▶ Select a sound.

SMS (text messages)






Your device is supplied ready for you to send text messages immediately.

Prerequisites:


- ◆ Calling Line Identification is enabled.
- ◆ Your network provider supports SMS within the fixed line network.
- ◆ To receive SMS messages, you must be registered with your network provider. This usually occurs automatically when you send your first text message.

Writing and sending text messages

Your system can send a **linked SMS** (made from up to four individual SMS messages) as one message. The messages are linked automatically.



- ▶ **Write SMS:** Menu key  ▶ [ **Write Text Message**] ▶ Touch the **To** field ▶ Enter recipient number **with prefix** ▶ Confirm with  ▶ Touch the **Message** field ▶ Enter SMS text (enter text and special characters, → [page 28](#)) ▶ Confirm with .
- ▶ **Send SMS:** Touch [ → **Send**].

Please note

- ◆ The telephone number of at least one SMS centre must be saved in the device, otherwise you cannot open the [ **Write Text Message**] submenu (→ [page 67](#)).
- ◆ If the SMS text can no longer be displayed in full, a scroll bar is displayed to the right of the text field with which you can scroll up and down within the text.
- ◆ Position the cursor within the text: touching the left half of a word will position the cursor and hence the new text in front of this word. Touching the right half of the word will position the cursor and hence the new text after this word.
- ◆ In the case of an external call, or if you interrupt writing by more than 3 minutes, the text is automatically saved in the draft message list. If the memory is full, the SMS is deleted.
- ◆ **Sending SMS messages can result in additional costs.** Please consult your provider.

Storing SMS messages temporarily (drafts list)

You can store SMS messages temporarily and then change and send them later.

- ▶ Touch  to end text input ▶ Touch [ **Save**].

Opening an SMS from the draft message list

- ▶ Menu key  ▶ [ **Write Text Message**] ▶ [ **Drafts**] ▶ Touch the entry in the draft list.

You can delete the SMS ([ **Delete**]) or continue writing ([ **Edit**]).

Receiving an SMS

Incoming SMS messages are saved in the inbox; linked SMS messages are, in general, displayed as **one SMS**.

Activating/deactivating first ring tone muting

Every incoming SMS is signalled by a single ring of the ring tone. If you accept a "call" of this type, the SMS is lost. To prevent this, suppress the first ring for all external calls.

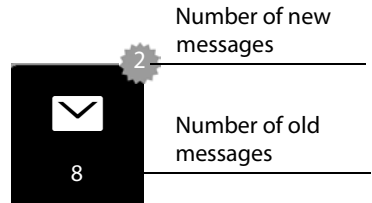
- ▶ Menu key **O** ▶ Menu page **Settings** ▶ Enter the number code for the service functions (→ page 72).
- ▶ If the first ring is to be muted, enter: **1 9 1**.
- ▶ If the first ring should **not** be muted, enter: **1 9 0**.

SMS inbox

The inbox contains all the received SMS messages and any SMS messages that could not be sent due to an error.

If the SMS inbox contains messages (read or unread), the following icon appears on the message page (→ page 19):

- ▶ Touch the icon to open the SMS inbox.



Reading and managing SMS messages

- ▶ **Open the detail view:** Next to the SMS entry, touch

You have the following options:

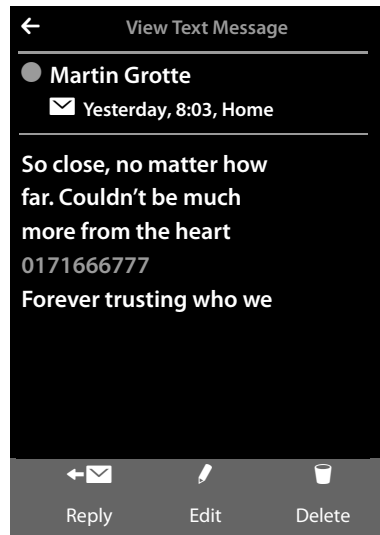
- ◆ Press : Call the sender of the SMS.
- ◆ [**Reply**]: Write and send an SMS to the sender.
- ◆ [**Edit**]: Change the SMS text and send back to the sender (→ page 66).
- ◆ [**Delete**]: Delete SMS.
- ◆ **Touch sender/number in the message text**

Call the number or save in Contacts (→ page 58).

The number cannot be divided by a space. If it contains a special character (+ - / etc.), it is regarded as two numbers. An attached mailbox identifier is added to Contacts.

Delete the entire contents of SMS inbox and drafts list:

- ▶ Menu key **O** ▶ Menu page **Settings**
 - ▶ [**System**] ▶ (Scroll if necessary) ▶ Next to **Clean-up List** touch ▶ Touch **Text Messages** next to ▶ Confirm with **Yes**.



Setting up the SMS centre

If you wish to use the SMS function, you must have saved the telephone number of at least one SMS centre in the device.

- ▶ Check **Active Send Centre**: ▶ Menu key **O** ▶ Menu page **Settings**
 - ▶ [**SMS Service Centres**]

Ask your service provider for the telephone number of an SMS centre.

SMS (text messages)

SMS messages are received from **every** entered SMS centre as long as they are registered with their service provider. Your SMS messages are sent via the SMS service centre that is entered as the active send centre.

Entering/changing the SMS centre, setting the send centre

- ▶ Menu key **O** ▶ Menu page **Settings** ▶ [**✉** SMS Service Centres] ▶ Next to an SMS centre, touch **☑** ▶ Enter the telephone number of the SMS centre ▶ Confirm with **☑**.
- ▶ If necessary, repeat the procedure for the other SMS centres.
- ▶ **Specify Active Send Centre:** Touch the number of the SMS centre (1–4) you wish to use as the send centre at the top of the display.

Please note

If you have agreed a flat fixed line network rate with your network operator, the chargeable numbers with dialling code 0900 are often blocked. If, in this case, you enter a 0900 number for the SMS service centre, you will not be able to send text messages from your phone.

SMS on a PABX

- ◆ **Calling line identification** must be forwarded to the extension of the PABX (**CLIP**).
- ◆ If necessary, the access code must be prefixed to the number of the SMS centre (depending on your PABX).
Test: Send an SMS to your own number, once with the access code and once without the access code.
- ◆ If the SMS is sent without the extension number, it will not be possible for the recipient to answer directly.

Sending and receiving SMS on ISDN PABXs is only possible via the MSN number assigned to your base.

Activating/deactivating SMS function

When you switch off your phone you cannot send or receive any further SMS messages. All the settings and the entries in the inbox and draft message list remain saved even after switching off.

- ▶ Menu key **O** ▶ Menu page **Settings** ▶ Enter the number code for the service functions (→ page 72).
- ▶ Deactivate the SMS function: Enter **2** **3** **0**.
Reactivate the SMS function (default): Enter **2** **3** **1**.

SMS troubleshooting

E0	Calling Line Identification permanently restricted (CLIR) or Calling Line Identification not activated.
FE	Error occurred during SMS transfer.
FD	Connection to SMS centre failed, see self-help.

Self-help with errors

You cannot send messages.

1. You have not requested the CLIP service (Calling Line Identification Presentation).
 - ▶ Ask your network provider to enable the feature.
2. SMS transmission has been interrupted (e.g., by a call).
 - ▶ Resend the text message.
3. The network provider does not support this feature.
4. No number or an incorrect one has been entered for the send centre.
 - ▶ Enter the number (→ [page 67](#)).

You receive an incomplete SMS.

1. Your phone's memory is full.
 - ▶ Delete old SMS messages.
2. The network provider has not yet sent the rest of the message.

You have stopped receiving SMS messages.

- All Calls** is activated for call divert or network mailbox.
- ▶ Change the call divert settings (→ [page 35](#)).

The SMS message is played back.

1. The "display call number" service is not activated.
 - ▶ Ask your network provider to enable this feature (there is a charge for this).
2. Your mobile phone operator and SMS service provider are not working together.
 - ▶ Obtain information from your SMS service provider.
3. The phone is not registered with the SMS service provider.
 - ▶ Send an SMS message to register your phone to receive SMS messages.

Synchronising with your PC (Gigaset QuickSync)

You can:

- ◆ Synchronise your handset's Contacts list with your Google contacts online via the cloud
- ◆ Synchronise the Contacts on your handset with your PC's Outlook directory.
- ◆ Load caller pictures to the handset from the PC.
- ◆ Download pictures as a screensaver from the PC to the handset.
- ◆ Download sounds (ring tones) from the PC to the handset.
- ◆ Make outgoing calls and accept incoming calls. The display on the handset behaves in the same way as if the call were being handled directly on the handset.
- ◆ Update the firmware of your Gigaset SL910 handset (via USB only).

You can save the following image and sound formats on your handset:

Sound	Format	Picture	Format
- Ring tones - Imported sounds	Internal WMA, MP3, WAV	- Caller picture - Screensaver	BMP, JPG, GIF 320 x 225 pixels 320 x 480 pixels

To enable your handset to communicate with a PC, the **"Gigaset QuickSync" program (Version 7 or higher)** must be installed on your PC (free download and more information at www.gigaset.com/gigasetSL910).

You can use this program to create a connection between PC and handset via Bluetooth (→ page 1) or USB (→ page 52).

Please note

- ◆ Firmware can only be updated via a USB connection.
- ◆ If the USB data cable is plugged in, a Bluetooth connection cannot be established. If it is plugged in during an existing Bluetooth connection, this is cancelled.

A detailed description can be found in the **Gigaset QuickSync** help file.

Connecting the base station to the PABX

To find out which settings are required for your PABX, please refer to the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Recall and dialling mode

Changing the dialling mode

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Telephony**].
- ▶ Next to **Dialling Mode** touch ▶ Select tone dialling (**Tone**)/pulse dialling (**Pulse**) (= set value).

Setting recall

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Telephony**].
- ▶ Next to **Recall** touch ▶ Select flashing time (= set value).

Saving an access code (outside line code)

If you have to enter an access code before any external number on your PABX, e.g., "0":

- ▶ Menu key ▶ Menu page **Settings** ▶ [**Telephony**] ▶ Next to **Access Code** touch
 - ▶ Enter the access code (max. 3-digit) and confirm with
- ▶ Next to **Use** touch ▶ Select one of the following values (= set value):
 - **Never:** Deactivate access code.
 - **Calls from Call Lists:** The access code should only be prefixed when dialling from a list (SMS, calls, answering machine (Gigaset SL910A)).
 - **All Calls:** The access code should be prefixed to every number.

Setting pauses

- ▶ Menu key ▶ Menu page **Settings** ▶ Enter the number code for the service functions (→ page 72) ▶ Then enter one of the following function-specific codes
 - **Pause after line seizure:**
 for 1 second, for 3 seconds or for 7 seconds.
 - **Pause after R key:**
 for 800 ms, for 1600 ms or for 3200 ms
 - **Dialling pause** (pause after access code):
 for 1 second, for 2 seconds, for 3 seconds or for 6 seconds.
- Add dial pause during dialling:**
 Press and hold for 2 seconds on the keypad. A P appears in the display.

Switching temporarily to tone dialling (Tone)

After dialling the external number or after establishing the connection (↔ is displayed):

- ▶ Touch [Keypad] and then briefly touch [*].

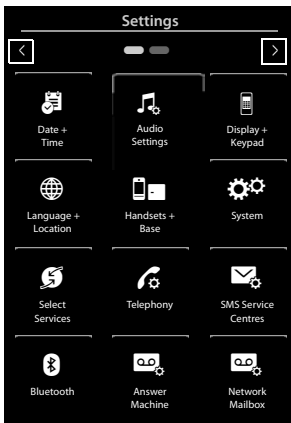
Configuring service functions

Your telephone does not offer certain **service functions** (e.g., for connecting to a PABX) via the menu.

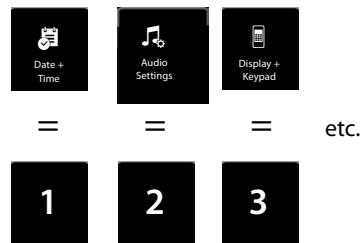
Start service function:

- ▶ Menu key ○ ▶ Menu page **Settings** ▶ Mentally assign the numbers 1 to 9 to the first 9 icons on the menu page in lines (see illustration below).

(Example):



i.e.:






























The numbers are **not** shown in the display! They were positioned here above the menu icons for better understanding.

















- ▶ Enter a number code: Sequentially press and **hold** (for approximately 2 seconds) the following icons relating to the numbers: **1 4 7 2 3 6 5 9 8**.
- ▶ A number field opens which you can use to enter a function-specific code.

Display icons

Options bar icons

The following functions are available in the options bar depending on the operating situation.

Icon	Action
	Activate speaker mode
 (orange)	(Speaker mode is activated) Deactivate speaker mode
	Speaker profile
	Mute handset microphone
 (orange)	Unmute handset microphone
	Deactivating the ring tone
	Setting the volume
	Open call lists
	Opening Contacts
	Accept number in Contacts
	Create SMS
	Sending an SMS
	Reply to SMS
	Opening the draft list
	Deregistering the handset
	Open list of internal callers/make internal call
	Create new Contacts entry
	Initiating a consultation call:
	Initiate/end three-way conference call
	Speed dial
	Copy list
	Copy entry
	Editing entries
	Show keypad
	Determine free memory in the media pool
	Search
	Skip settings

Icon	Action
	Deleting
	Save/select
	Enter new appointment
	Calendar: Set selected date to Today
	Change order (sort by last name or first name)
	Contacts entry: Delete caller ring tone assignment
	Contacts entry: Delete caller picture assignment
	Delete birthday
	Trust Bluetooth device found
	Divert call to answering machine
	Play messages
 (red)	Recording an announcement
	Stop recording
	During message playback: Go back five seconds
	Initiating ringback
 (green)	Accepting a waiting call

Please note

The menu icons can be found in the menu overview on [page 75](#).

Display icons

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (No Radiation off)
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	No Radiation activated: white if Max. Range is on; green if Max. Range is off
	Answering machine activated (SL910A only)
	Bluetooth activated
	Bluetooth headset/data device connected
	Ring tone deactivated
	Alarm switched on and wake-up time set

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34% and 66%
	White: charged between 11% and 33%
	Red: charged below 11%
	Flashing red: battery almost empty (less than 10 minutes talk time)
	Battery charging (current charge status):
	0%–10%
	11%–33%
	34%–66%
	67%–100%

Signalling display icons



Establishing a connection
(outgoing call)



Connection established



Connection cannot be established/
connection terminated



Internal/external
call



Alarm call



Reminder call for appointment/
birthday



Answering machine
is recording

Other display icons



Information



(Security)
prompt



Please wait...



Action complete
(green)



Warning



Action failed
(red)



Setting options

Open the **Settings** menu page:

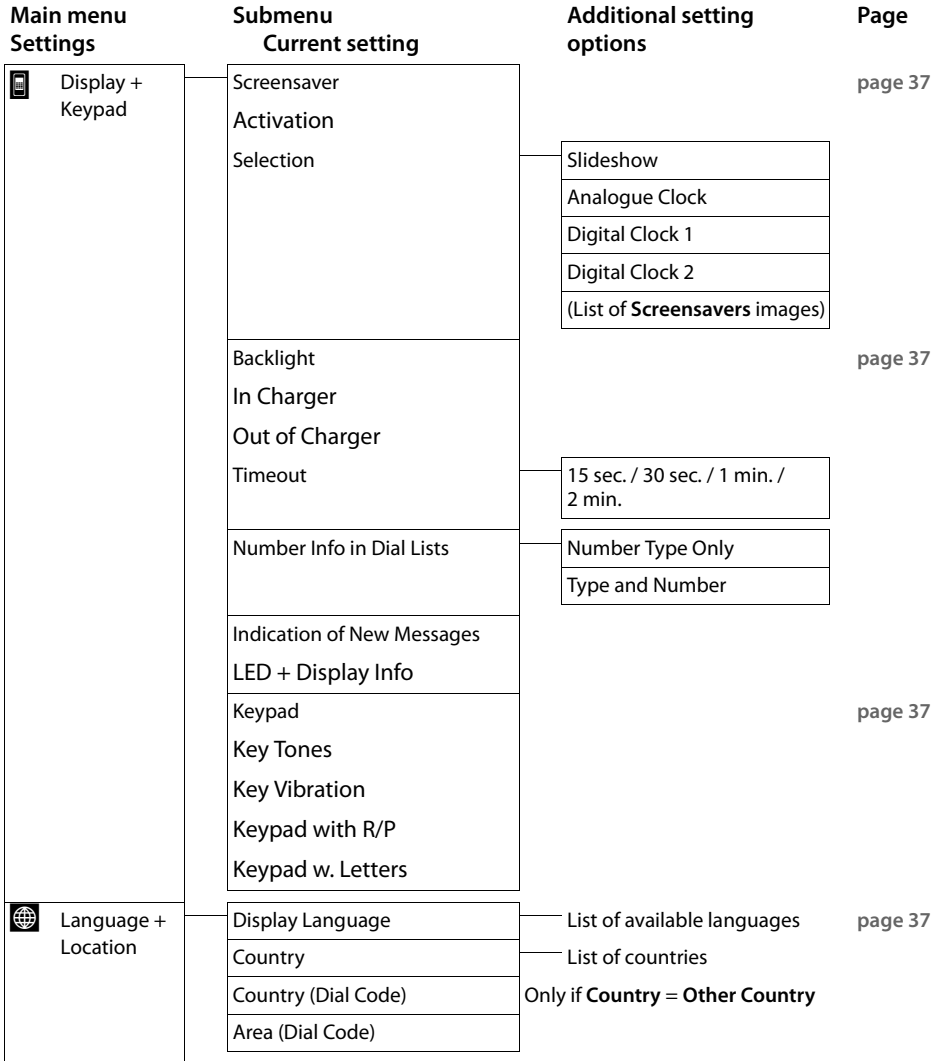
- ▶ Briefly press menu key **O** when the handset is in idle mode.
- ▶ Drag your finger horizontally across the display to switch to the **Settings** menu page.

Please note

Not all of the functions described in this user guide are available in all countries.

Main menu Settings	Submenu Current setting	Additional setting options	Page
 Date + Time	Time	Time Time Format 24 hrs 12 hrs	page 9
	Date	Date Date Order	
 Audio Settings	Ringtones Int Ext	Volume Crescendo Int. Calls Ext. Calls Time Ctrl (Ringer Off) Anon. Call Silenc.	page 38
	Silent Alert		
	Reminder Signal	Volume Crescendo Sound	
	Advisory Tones		
	Confirmations		
	Battery Warning		
	Music on Hold		

Setting options





**Main menu
Settings**




**Submenu
Current setting**




**Additional setting
options**

Page

 Handsets + Base	This Handset Register De-register Rename		page 49
	Registered Handsets (List of registered handsets)	(Only if more than one handset is registered)	page 50
	Connected to Base	Base 1	page 49
		:	
		Base 4	
		Best Base	
 System	ECO DECT		page 42
	Max. Range		
	No Radiation		
	Repeater Mode		page 40
	Security Check		page 41
	System PIN		
	Resets		page 41
	Handset Reset		
	Base Reset		
	Clean-up List	Appointments	page 21
	All Past Appointments		
	Calls		
	Missed Calls		
	Accepted Calls		
	Outgoing Calls		
	Messages		
	Text Messages		
	Answer Machine		
	Contacts		

Setting options

Main menu Settings	Submenu Current setting	Additional setting options	Page
	Only with base variant 2 (even after firmware update)		
	Local Network 192.168.2.2 (Current IP address)	IP Address Type Static Dynamic	
		IP Address	
		Subnet Mask	
		Default Gateway	
		Preferred DNS server	
	Firmware Update	Automatic Check	
		Update Firmware	
 Select Services	Withhold Number		page 34
	Call Waiting		page 34
	Call Divert	When Busy	page 35
		All Calls	
		No Answer	
	Ringback		page 36
 Telephony	Auto Answer		page 38
	Listening In		page 51
	Access Code Use	Never	page 71
		Calls from Call Lists	
		All Calls	
	Dialling Mode	Tone	page 71
		Pulse	page 71
	Recall	80 ms/.../800 ms	
 SMS Service Centres	Active Send Centre		
	Service Centr. 1 : Service Centr. 4		

Main menu Settings	Submenu Current setting	Additional setting options	Page	
 Bluetooth	Own Device		page 52	
	Known Devices			
	Activation			
	Devices found (only if Activation = on)	Device Name		
 Answer Machine	Activation (Gigaset SL910A)		page 44	
	Mode			
	Announcement			
	Advisory Message			
	Time Control			
	Announcement from: Advisory Message from:	Only if Time Control is switched on		
	Announcement	Current Announcement Default User recorded		page 44
	Advisory Message	Current Message Default User recorded		page 44
	Recording Length	1 min. / 2 min. / 3 min. Maximum		page 45
	Recording Quality	Excellent Long Play		
	Ring Delay	No Delay 10 sec. / 18 sec. / 30 sec. Automatic		
	Call Screening			page 45
Play Time Stamp				
 Network Mailbox	On / Off	Provider-specific	page 48	
	Access Number			

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care www.gigaset.com/service



After purchasing your Gigaset phone, please register it at:

www.gigaset.com/register

Your personal customer account gives you rapid access to our customer advisers, the online forum and much more.



Visit our Customer Care pages:

www.gigaset.com/service

Here you will find:

- ◆ Frequently asked questions
- ◆ Free software and user manual downloads
- ◆ Compatibility checks



Contact our Customer Care staff:

Couldn't find a solution in the FAQs section?

We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom

www.gigaset.com/uk/service

Service Hotline: +44 84503 18190 (local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: +353 818 200 033 (6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any queries about the use of the telephone, suggested solutions are available on the Internet at

www.gigaset.com/service



▶ FAQ ▶ First steps for troubleshooting

The table below also lists steps for troubleshooting.

Registration or connection problems with a Bluetooth headset.

- ▶ Reset the Bluetooth headset (see the user guide for your headset).
- ▶ Delete registration data from the handset when de-registering the device (→ page 53).
- ▶ Repeat the registration process (→ page 52).

There is nothing on the display and the display does not react when you touch it.

1. The handset is not activated.
 - ▶ Press and **hold** .
2. The battery is flat.
 - ▶ Charge or replace the battery (→ page 8).
3. The keypad and display lock is activated.
 - ▶ Press and **hold** the menu key .

"Base connection lost - Searching for base ..." flashes on the display.

1. The handset is outside the range of the base.
 - ▶ Move the handset closer to the base.
2. The base is not activated.
 - ▶ Check the base power adapter (→ page 6).
3. The base's range is reduced because Eco Mode is activated.
 - ▶ Deactivate Eco Mode (→ page 42) or reduce the distance between the handset and the base.

"Handset not registered to any base" flashes on the display.

The handset has not yet been registered or was de-registered because an additional handset was registered (more than six DECT registrations).

- ▶ Register the handset again (→ page 49).

The handset does not ring.

1. The ring tone is deactivated.
 - ▶ Activate the ring tone (→ page 39).
2. Call divert is set to "All Calls".
 - ▶ Deactivate call divert (→ page 35).
3. The phone does not ring if the caller has withheld his number.
 - ▶ Activate the ring tone for unknown calls (→ page 40).
4. Telephone does not ring in a certain period of time.
 - ▶ Time control for external calls is activated (→ page 40).

You cannot hear a ring tone/dialling tone from the fixed line.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 89).

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

- ▶ Repeat the process, if necessary reset the system PIN to 0000 (→ page 41).

Service (Customer Care)

Forgotten system PIN.

- ▶ Reset the system PIN to 0000 (→ page 41).

The other party cannot hear you.

The handset is "muted".

- ▶ Unmute the microphone (→ page 33).

The caller's number is not displayed.

1. **Calling Line Identification (CLI)** is not enabled for the caller.
 - ▶ The caller should ask his network provider to enable Calling Line Identification (CLI).
2. **Calling line display (CLIP)** is not supported by the network provider or has not been enabled for you.
 - ▶ Have calling line display (CLIP) enabled by your network provider.
3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
 - ▶ Reset the system: briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
 - ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- ▶ Set your PABX to tone dialling.

Gigaset SL910A only:

No time is specified for a message in the call list.

Date/time are not set.

- ▶ Set the date/time (→ page 9).

The answering machine reports "Invalid PIN" during remote operation.

1. You have entered the wrong system PIN.
 - ▶ Enter the system PIN again.
2. The system PIN is still set to 0000.
 - ▶ Set the system PIN to something other than 0000 (→ page 41).

The answering machine is not recording any messages/has switched to the advisory message.

The memory is full.

- ▶ Delete old messages.
- ▶ Play back new messages and delete.

Check base/handset service information

You will need the service information if you call our hotline.

Base service information:

Prerequisite: You are trying to establish an external call or are conducting an external call.

- ▶ **Briefly** touch any point in the status bar to show the required service information in the display.

Handset service information:

Prerequisite: A call is not in progress.

- ▶ **Briefly** touch any point in the status bar and then touch **Show Service Info**.

Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.

Service (Customer Care)

- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - ◆ The device is opened (this is classed as third party intervention)
 - ◆ Repairs or other work done by persons not authorised by Gigaset Communications.
 - ◆ Components on the printed circuit board are manipulated
 - ◆ The software is manipulated
- ◆ Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- ◆ Devices fitted with accessories not authorised by Gigaset Communications
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

Exclusion of liability

The display on your handset has a resolution of 480x320 pixels, which is achieved with the aid of 460,800 control elements. Each pixel consists of three subpixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation. **This is normal and no reason for a warranty claim.**

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated subpixels	1
Dark subpixels	1
Total number of coloured and dark subpixels	1

Please note

Signs of wear on the display and housing are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 Disconnect the power supply.**
- 2 Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again

Specifications

Battery

Technology: Lithium ion (Li-Ion):

Voltage: 3.7 V

Capacity: 1000 mAh

Type: V30145-K1310-X447

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/service

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	200
Standby time in Eco mode+ (hours) *	130
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	106
Operating time in Eco mode+ for 1.5 hours of calls per day (hours) *	75
Charging time in charger cradle (hours)	5

* Without display backlight

Information about the USB port

- ◆ The handset's battery is charged using a USB connection with a power supply of 500 mA.
- ◆ **On USB connections with lower charging currents, the consumption of the handset itself may be greater than the recharging. In this case, the battery charge decreases.**

Base power consumption

	SL910	SL910A
In standby mode	Approx. 1.1 W	Approx. 1.2 W
During a call	Approx. 1.2 W	Approx. 1.3 W

General specifications

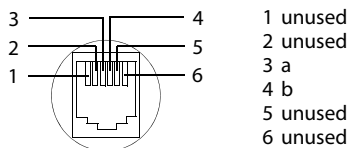
DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880 – 1900 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 μ s
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m in buildings, up to 300 m outdoors
Base power supply	230 V \sim /50 Hz
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Bluetooth

Radio frequency range	2402–2480 MHz
Transmission power	1 mW pulse power

Pin connections on the telephone jack



Accessories

Upgrade your Gigaset to a cordless PABX:

Gigaset SL910H handset

Full compatibility only available with firmware update (from version 100) approx. November/December 2012.

- ◆ Innovative touchscreen operating concept
- ◆ Handset with real metal frame
- ◆ 8.1 cm TFT colour display
- ◆ Brilliant sound quality in handsfree mode
- ◆ Bluetooth® and mini USB
- ◆ Individual menu configuration
- ◆ Contacts capacity for 500 vCards
- ◆ Talk/standby time of up to 13 h/180 h
- ◆ Brilliant sound quality in handsfree mode with 4 adjustable handsfree profiles
- ◆ Caller pictures, screensaver (analogue and digital clock)
- ◆ Download ring tones
- ◆ ECO-DECT
- ◆ Alarm
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ring tone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Baby phone call
- ◆ SMS with up to 640 characters

<http://www.gigaset.com/gigasetsl910h>



Gigaset S820H handset

- ◆ Brilliant sound quality in handsfree mode
- ◆ Illuminated keypad
- ◆ Side key for simple volume control
- ◆ 2.4" touchscreen
- ◆ Bluetooth® and mini USB
- ◆ Contacts capacity for 500 vCards
- ◆ Talk/standby time of up to 20 h/250 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode with 4 adjustable hands-free profiles
- ◆ Caller pictures, screensaver (analogue and digital clock)
- ◆ Download ring tones
- ◆ ECO-DECT
- ◆ Alarm
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ring tone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Blacklist for 15 unwanted phone numbers (depending on base)
- ◆ Baby phone, direct call
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetS820h



L410 handsfree clip for cordless phones

- ◆ Complete freedom of movement when making calls
- ◆ Practical clip fastening
- ◆ Perfect sound quality in handsfree mode
- ◆ Simple call pickup from handset
- ◆ Weight approx. 30 g
- ◆ ECO-DECT
- ◆ 5 volume settings
- ◆ LED status display
- ◆ Talk/standby time of up to 5 h/120 h
- ◆ Ranges in buildings up to 50 m, outdoors up to 300 m

www.gigaset.com/gigasetL410



ZX600 Bluetooth headset

- ◆ Supports Bluetooth® 2.0 (headset and handsfree profile)
- ◆ Perfect voice quality
- ◆ Optimal wear comfort
- ◆ Weight approx. 15 g
- ◆ Talktime up to 7 h

www.gigaset.com/gigasetzx600



Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.

www.gigaset.com/gigasetrepeater



Compatibility

You can find more information about the handset functions in connection with the individual Gigaset bases at: www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.

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That's all there is to it!

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