

DECT
**Comfort
calls**



DW Office PHONE

 **SENNHEISER**



DW Office PHONE Single-sided DECT headset

Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the Active-Gard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the CONVERSATION.

Benefits and Features:

- Dedicated to work with your desk phones
- Iconic design – crafted for best comfort
- Sennheiser HD voice clarity – wideband sound for natural listening experiences
- High comfort wearing styles - choose between ear hook and headband wearing style
- Noise-canceling microphone filters out unwanted background noise
- Pairing for desk sharing and phone conferences – intuitive and easy to set up
- Microphone mute and volume up and down – intuitive user interface
- Full workday talk time – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- Re-charge 50% of your battery in 20 minutes – intelligent fast charging
- Long distance wireless range – in typical office building: up to 55 m and in line of sight: up to 180 m
- ActiveGard™ technology – protects your hearing against acoustic shock



Ear hook



Headband

Product Information

| Product name | DW Office PHONE - EU | DW Office PHONE - UK | DW Office PHONE - US | DW Office PHONE - AUS |
|--------------|----------------------|----------------------|----------------------|-----------------------|
| Order name | DW 10 PHONE – EU | DW 10 PHONE – UK | DW 10 PHONE – US | DW 10 PHONE – AUS |
| EAN No. | 40 4415505164 3 | 40 4415505165 0 | 40 4415505166 7 | 40 4415505167 4 |
| UPC No. | 6 1510418160 1 | 6 1510418162 5 | 6 1510418163 2 | 6 1510418164 9 |
| Art. No. | 504430 | 504431 | 504432 | 504433 |

| Technical Data | |
|------------------------------|--|
| DECT for EU, UK, AUS | DECT CAT-iq (1.880 to 1.900 MHz) |
| DECT for US | DECT 6.0 (1.920 to 1.930 MHz) |
| GAP compatible | Yes (Headset) |
| Headset | Connect to Base |
| Base Station | Connect to desk phone |
| Headset Auto Link to Base | Yes, can be activated on the base station |
| EHS (Electronic Hook Switch) | Yes (accessory – order EHS adapter separately) |
| Mechanical Hook Lifter | HSL 10 (accessory – order separately) |

| Microphone | |
|------------------------------------|------------------|
| Frequency response Wideband Mode | 150 Hz – 6.8 KHz |
| Frequency response Narrowband Mode | 300 Hz – 3.5 KHz |
| Mute Microphone | Yes |

| Speaker | |
|------------------------------------|--------------------------|
| Speaker type | Neodymium Magnet Speaker |
| Frequency response Wideband Mode | 150 Hz – 6.8 KHz |
| Frequency response Narrowband Mode | 300 Hz – 3.5 KHz |

All acoustic parts observe the TIA-920 wideband standards

Product Information

| General Data | |
|--------------------------------------|---|
| Operational temperature range | +5 °C to + 45 °C (+41 °F to +113 °F) |
| Storage temperature range | -20 °C to + 70 °C (-4 °F to +158 °F) |
| Weight, ear hook version | 22 g |
| Weight, headband version | 50 g |
| Ear pad size | ø 50 mm / 1.96 inches |
| Battery (Lithium Polymer) | Exchangeable for service (see manual) |
| Personalization | Yes with nameplate on headset |
| Range – line of sight | 180 m |
| Range – in typical office building | 55 m |
| Automatic power adjustment | Yes (distance between headset and base) |
| Talk time in Wideband Mode | Up to 8 hours |
| Talk time in Narrowband Mode | Up to 12 hours |
| Stand by time | Up to 100 Hours |
| Auto – headset OFF when out of range | Yes ⇒ after 30 minutes |
| Charge time 0 – 50% | 20 minutes |
| Charge time 0 – 100% | 1 hour |

| Packaging | |
|--------------------------------------|-------------------------|
| Package dimensions (H x W x D) | 16.5 cm x 16 cm x 16 cm |
| Package weight | 940 g |
| Units in distributor master carton | 8 |
| Master carton dimensions (H x W x D) | 36 x 38 x 38 cm |
| Master carton weight | 8.85 kg |

| Safety | |
|-------------------------------------|--------------------------------|
| Automatic Acoustic Shock Protection | YES ⇒ ActiveGard™ |
| EU/AUS Limiter | YES ⇒ Activation by dip switch |

| Delivery content | |
|---|--|
| <ul style="list-style-type: none"> ■ Headset (with name plate for ear hook and distance holder) ■ Base Station ■ Power supply ■ Audio phone cable ■ Headband ■ 1 bendable ear hook (mounted on headset) ■ Name plate holder for headband and name plate instruction ■ Printed QuickGuide ■ CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program ■ Printed safety guide | |

| Accessories | | | | |
|-----------------------------|----------------|---------|-----------------|-----------------|
| | Order name | Art. No | EAN No. | UPC No. |
| EHS Avaya adapter | CEHS-AV 01 | 504100 | 40 44155 047387 | 6 15104 17407 8 |
| EHS Avaya adapter | CEHS-AV 03 | 504536 | 40 44155 081671 | 6 15104 23371 3 |
| EHS Snom adapter | CEHS-SN 01 | 504101 | 40 44155 047394 | 6 15104 17408 5 |
| EHS Snom adapter | CEHS-SN 02 | 504188 | 40 44155 074574 | 6 15104 22297 7 |
| EHS Alcatel adapter | CEHS-AL 01 | 504102 | 40 44155 047400 | 6 15104 17422 1 |
| EHS Cisco adapter | CEHS-CI 01 | 504103 | 40 44155 047417 | 6 15104 17423 8 |
| EHS Cisco adapter | CEHS-CI 02 | 504533 | 40 44155 080230 | 6 15104 23183 2 |
| EHS Polycom adapter | CEHS-PO 01 | 504104 | 40 44155 047424 | 6 15104 17424 5 |
| EHS DHSG adapter | CEHS-DHSG | 504105 | 40 44155 047431 | 6 15104 17425 2 |
| Handset Lifter | HSL 10 | 500712 | 40 44156 012384 | 6 15104 11795 2 |
| Interface box for AEI EHS | TCI 01 | 500275 | 40 44156 001913 | 6 15104 10232 3 |
| Headset Charger | CH 10 | 504366 | 40 44155 050998 | 6 15104 18053 6 |
| Spare Headset Charger - USB | CH 10 USB | 504365 | 40 44155 051001 | 6 15104 18055 0 |
| Multi USB Power Source | MCH 7 | 504348 | 40 44155 050820 | 6 15104 18030 7 |
| Spare earhook set | EH set DW 10 F | 504352 | 40 44155 050868 | 6 15104 18035 2 |

| Single components | | | | |
|---|-------------------|---------|-----------------|-----------------|
| Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare. | | | | |
| | Order name | Art. No | EAN No. | UPC No. |
| Single headset of DW 10 | DW 10 HS | 504324 | 40 44155 050585 | 6 15104 17992 9 |
| DW Base set PHONE | DW BS PHONE - EU | 504442 | 40 44155051766 | 6 15104 18178 6 |
| DW Base set PHONE | DW BS PHONE - UK | 504444 | 40 44155 051780 | 6 15104 18180 9 |
| DW Base set PHONE | DW BS PHONE - US | 504443 | 40 44155 051773 | 6 15104 18179 3 |
| DW Base set PHONE | DW BS PHONE - AUS | 504445 | 40 4415 5051797 | 6 15104 18181 6 |
| Base including power supply and audio cable. | | | | |

Product Information

| Spare parts | | | | |
|--|--|----------------|-----------------|-----------------|
| | Order name | Art. No | EAN No. | UPC No. |
| Power supply US | UNI PS US 01 | 92893 | 40 12418 928933 | 6 15104 92893 0 |
| Power supply AUS | UNI PS AUS 01 | 520334 | 40 44156 023083 | 6 15104 13459 1 |
| Power supply UK | UNI PS UK 01 | 92892 | 40 12418 928926 | 6 15104 92892 3 |
| Power supply EU | UNI PS EU 01 | 94707 | 40 12418 947071 | 6 15104 94707 8 |
| Spare battery | DW BATT 03 | 504374 | 40 44155 051087 | 6 15104 18067 3 |
| Headband | SHS 02 DW 10 spare | 504344 | 40 44155 050783 | 6 15104 18024 6 |
| Earpad | HZP 25 DW 10 | 504349 | 40 44155 050837 | 6 15104 18031 4 |
| Earhook bendable | EH DW 10 B | 504370 | 40 44155 051049 | 6 15104 18062 8 |
| Name plate set | Name plate set, DW 10 | 504353 | 40 44155 050875 | 6 15104 18036 9 |
| Audio cable RJ 45 – RJ 9 | RJ 45 - RJ9 - DW | 504364 | 40 44155 050981 | 6 15104 18052 9 |
| Fixation kit for Handset Lifter | Fixation kit - HSL10 | 504032 | 40 44155 046984 | 6 15104 17342 2 |
| Type approvals | | | | |
| Worldwide | TCO '07 | | | |
| Europe | EMC - EN 301489-6 | | | |
| CE | RADIO - EN 301406 | | | |
| | Safety - EN 60950-1 | | | |
| USA: | SAR (headset) - EN 50360 ref. EN 62209-1 | | | |
| | This product meets the safety requirements of CSA No. 231437 | | | |
| Approved by | | | | |
| Canada: | Industry Canada RSS 213 Issue 2 | | | |
| | IC ID 2099 D-TDB1 (base station) | | | |
| | IC ID 2099 D-TDH1 (headset) | | | |
| USA: | FCC 47 CFR Part 15 (d) | | | |
| | FCC ID: DMOCDBDIB (base station) | | | |
| | FCC ID: DMOCDHDKB (headset) | | | |
| Australia | AS/ACIF S004 | | | |