BT Freestyle 710
User Guide

BT

Bringing it all together

Welcome...

to your BT Freestyle 710 Digital Cordless Telephone

- 50 Name and number phonebook to store all your contact numbers for easy dialling.

- Store a phonebook entry then copy it – or the entire phonebook – to another BT Freestyle 710 handset.

- Inductive coupler (for use with digital hearing aids).

- Quick access to a range of BT Services including directory enquiries and call divert.

- Caller Display lets you see who's calling and your phone stores details of the last 20 callers in a Calls list.[1]

- Register up to 5 handsets to the base without the need for additional wiring.

- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors (in ideal conditions).

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

1 You must subscribe to your network provider's Caller Display or Call Waiting service for these features to work. A quarterly fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?
If you have any problems setting up or using your BT Freestyle 710 please call the Helpline on 0800 218 2182* or email bt.helpdesk@vtecheurope.com

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

IMPORTANT
Only use the telephone line cord supplied.

* Calls made within the UK mainland network are free. Mobile and International call costs may vary.

Got everything?
- BT Freestyle 710 handset
- BT Freestyle 710 base
- 2 x AAA rechargeable batteries (pre-installed)
- Mains power adaptor (item code 043650)
- Telephone line cord

If you have purchased a BT Freestyle 710 multiple pack you will also have the following items for each handset:
- BT Freestyle 710 additional handset
- BT Freestyle 710 charger
- 2 x AAA rechargeable batteries (pre-installed)
- Small mains power adaptor for charger (item code 043650)

General information

Getting started

Location

Place your BT Freestyle 710 within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Freestyle 710 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

1. Plug the mains power cable into the socket marked 🔱 on the underside of the base and plug the other end into the mains power wall socket and switch the power on. You can place the cable behind the retaining clip to prevent the plug being accidentally pulled from the socket.
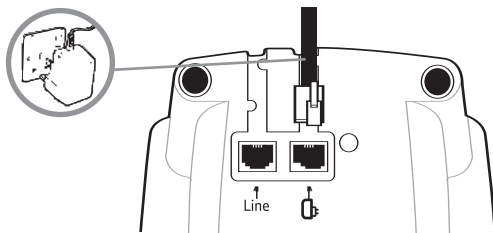
Line 🔱

WARNING
Do not place your BT Freestyle 710 in the bathroom or other humid areas.

Handset range
The BT Freestyle 710 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

IMPORTANT
The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power and telephone cables supplied with the product.

Battery low warning
If the ▬▬▬ icon flashes in the handset display you will need to recharge the handset before you can use it again. You also hear a low battery warning beep once every 60 seconds.
During charging, the ▬▬▬ icon will scroll in the display.

Battery perfor`mance
In ideal conditions, fully charged batteries should give up to 10 hours talk time or 100 hours standby time on a single charge.
Note that new batteries do not reach full capacity until they have been in normal use for several days.
To keep the batteries in the best condition, leave the handset off the base for a few hours at a time.
Running the batteries right down at least once a week will help it last as long as possible.
The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Freestyle 750 Helpline on 0800 218 2182*.
After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.
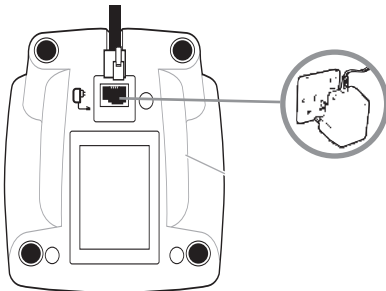
The base indicator lights up.

2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries.

3. Place the handset on the base to charge for at least 20 hours. When the handset is fully charged the ▬▬▬ icon will be displayed.

4. When the batteries are fully charged, plug one end of the telephone line cord into the socket marked ⌐Line on the rear of the base and the other end into the telephone wall socket.

Setting up for multiple packs

If you have purchased a BT Freestyle 710 multiple pack, you will need to prepare any additional handsets and chargers for use.

For each additional handset and charger:

1. Insert the cable through the channel at the rear of the charger and insert the plug into the power socket. Plug the other end into the mains wall power socket and switch on.

2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries. Charge the battery for at least 20 hours.

   Any additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. The handset number is shown in the display.
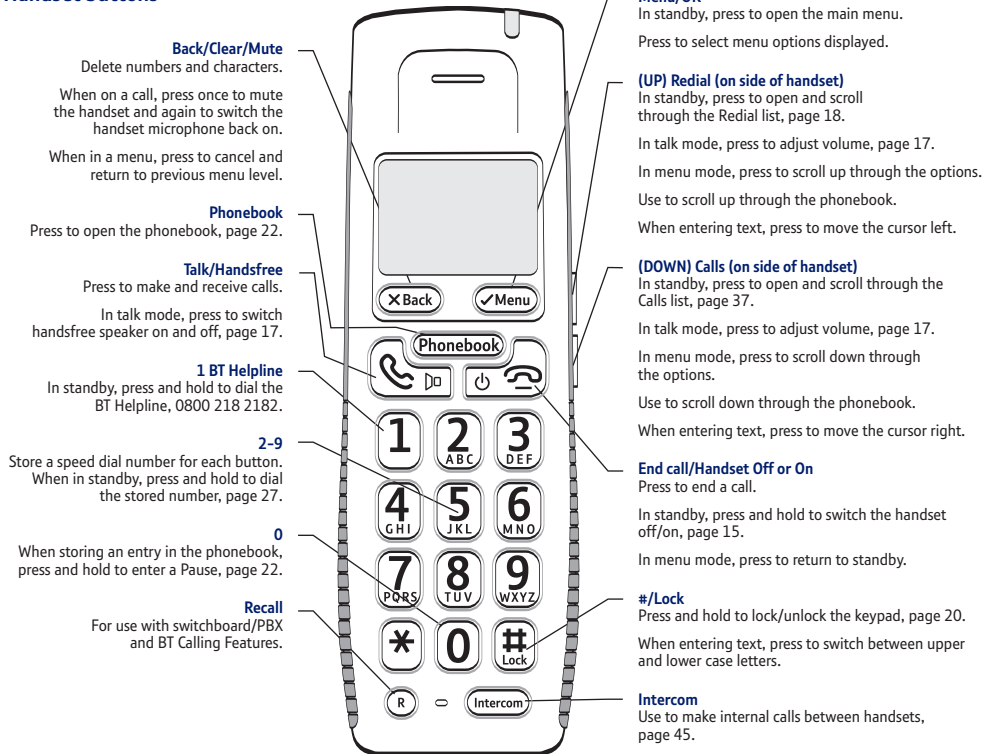
Your BT Freestyle 710 is ready for use.

Using your BT Freestyle 710 on a Broadband line?
If this product is to be used on a broadband line then you must ensure that it is connected via an ADSL microfilter. Using this product on a Broadband line without an ADSL microfilter may cause problems with this product and your Broadband service.

Additional BT ADSL microfilters can be purchased from www.shop.bt.com

If you experience any problems, please call the Helpline on Freephone **0800 218 2182*** or email **bt.helpdesk@vtecheurope.com**

Getting to know your phone

Handset buttons

Back/Clear/Mute
Delete numbers and characters.

When on a call, press once to mute the handset and again to switch the handset microphone back on.

When in a menu, press to cancel and return to previous menu level.

Phonebook
Press to open the phonebook, page 22.

Talk/Handsfree
Press to make and receive calls.

In talk mode, press to switch handsfree speaker on and off, page 17.

1 BT Helpline
In standby, press and hold to dial the BT Helpline, 0800 218 2182.

2-9
Store a speed dial number for each button. When in standby, press and hold to dial the stored number, page 27.

0
When storing an entry in the phonebook, press and hold to enter a Pause, page 22.

Recall
For use with switchboard/PBX and BT Calling Features.

Menu/OK
In standby, press to open the main menu.

Press to select menu options displayed.

(UP) Redial (on side of handset)
In standby, press to open and scroll through the Redial list, page 18.

In talk mode, press to adjust volume, page 17.

In menu mode, press to scroll up through the options.

Use to scroll up through the phonebook.

When entering text, press to move the cursor left.

(DOWN) Calls (on side of handset)
In standby, press to open and scroll through the Calls list, page 37.

In talk mode, press to adjust volume, page 17.

In menu mode, press to scroll down through the options.

Use to scroll down through the phonebook.

When entering text, press to move the cursor right.

End call/Handset Off or On
Press to end a call.

In standby, press and hold to switch the handset off/on, page 15.

In menu mode, press to return to standby.

#/Lock
Press and hold to lock/unlock the keypad, page 20.

When entering text, press to switch between upper and lower case letters.

Intercom
Use to make internal calls between handsets, page 45.

Handset display

Handset name/number

Time

Battery level Full
Flashing (one bar) low

HSET 1
12:30

Base

Find
Press to ring all registered handsets, helpful for finding a missing handset, page 21.

Also used during the registration process, page 43.

Find

Power / In Use   Charging

BT Freestyle

Green Power light
On: power on.

Flashes: when the phone rings, during a call, during handset registration.

Red Charging light
On: when the handset is on the base.

Navigating the menus

Your BT Freestyle 710 has an easy to use menu system.

Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is switched on and in standby:

1. Press ✓Menu to open the main menu.

2. Then use ⌃ or ⌄ buttons to scroll through the available options.

3. Press the ✓Menu option button to select a menu option or the ✕Back button to return to the previous screen.

   To exit a menu and return to standby, press ⏻☎.

Up and Down buttons
Press the ⌃ and ⌄ buttons on the side of the handset to scroll through the menu options.

Options
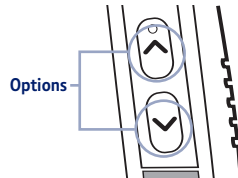
If no buttons are pressed for 30 seconds the handset returns to standby automatically.

Menu map

Redial List	Calls List	Settings	BT Services
Delete	Details	H/Set settings	Dir enquiries
Delete all	Delete	Base settings	Divert on
Call number	Delete all	Date/Time	Divert off
Store number	Call number	Alarm	Check divert
	Store number		Call wait on
	Category		Call wait off
			Chk call wait
			Empty
			Empty

The following menus can be accessed by pressing the relevant button:

⌃ or	**⌄**	**1**	**Phonebook** or **Phonebook**	**⌃**
Calls list empty	**Calls list**	**Helpdesk**	**Names menu**	**Phonebook**	**Redial list**
Settings	**displayed,**		**Directory**	**empty**	**displayed,**
	press Option		**displayed,**	New entry	**press** Option
			press Option	Capacity	Delete
	Details		New entry		Delete all
	Delete		Edit entry		Call number
	Delete all		View		Store number
	Call number		Copy entry		
	Store number		Copy all		
	Settings		Delete entry		
			Delete all		
			Capacity		
			Speed dial		

Using the phone

Switch handset on or off

To switch off

1. Press and hold 📵.

2. Switch off? is displayed, press Yes to confirm.

   To switch on

1. Press and hold 📵.

2. Searching is displayed, then the screen will return to standby.

Make an external call

1. Press 📞.

2. When you hear the dial tone, dial the number.

Preparatory dialling

1. Dial the number first. If you make a mistake press ✕Back to delete the last digit.

2. Press 📞 to dial.

End a call

1. Press 📵.

When you make a call, the Power/In use light on the base flashes.

Call timer
Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call.

If you experience any problems, please call the Helpline on Freephone **0800 218 2182*** or email **bt.helpdesk@vtecheurope.com**

Auto answer
As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press 📞 as well. Auto answer ON is the default setting. See page 32.

Receive a call

When you receive a call, the phone rings. The display shows the caller's number if available or the caller's name if it matches an entry in the phonebook.

1. Press 📞.

Call Waiting

Providing you have subscribed to your network's Call Waiting service and it is switched on, your BT Freestyle 710 will alert you to a second incoming call while you are already engaged on an external call.

1. You will hear the call waiting tone and the display will show the number of the caller, or the name if it matches an entry in your phonebook.

2. Press **R** to answer the new call and your first caller is put on hold.

3. Press **R** to toggle between the two callers.

4. Press 📞 to hang up the current call.

Earpiece / handsfree volume

During a call you can adjust the volume of the earpiece or loudspeaker. There are 5 levels.

1. Press ⏶ or ⏷ to increase or decrease the volume.

The ⏶ and ⏷ buttons can be found on the side of the handset.

Secrecy (Mute)

During a call, you can talk to someone nearby without your caller hearing.

1. Press ⓧBack. The display shows Mute on and your caller cannot hear you.

2. Press ⓧBack again to return to your caller.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a handsfree call

1. Dial the number then press 📞. You hear your call over the handset loudspeaker. Press 📞 to switch the call between the earpiece and the loudspeaker.

During a handsfree call, press ⏶ or ⏷ to change the volume.

2. Press 📴 to end the call.

If you experience any problems, please call the Helpline on Freephone **0800 218 2182*** or email **bt.helpdesk@vtecheurope.com**

Answer a call handsfree

When the phone rings:

1. Press 📞 button to answer the call then press it again to switch to loudspeaker.

Switch to handsfree during a call

1. During a call: press 📞 to put the call on the loudspeaker. To switch handsfree off and return the call to the earpiece, press 📞 again.

Redial

Up to the last 5 telephone numbers called are saved in the redial list. You can then select any of the numbers to redial, delete or copy to the phonebook.

Redial the last number called

1. Press 🔼 the last number you called is displayed.
2. Press 📞 to dial.

Redial a number from the redial list

1. Press 🔼, the last number you called is displayed.

2. Press 🔼 or 🔽 to scroll to the number you want.

3. Press 📞 to dial.

Save a number from the redial list to the phonebook

1. Press 🔼. Scroll 🔼 or 🔽 to the number you want.

2. Press ✓Menu and scroll 🔽 to Store Number.

3. Press ✓Menu. Use the keypad to enter a name.

4. Press ✓Menu. Scroll 🔼 or 🔽 to select a Group if required.

5. Press ✓Menu to save. Press ✕Back to return to the previous menu level.

Delete a redial number

1. Press 🔼. Scroll 🔼 or 🔽 to the number you want.

2. Press ✓Menu and scroll 🔽 to Delete Number.

3. Press ✓Menu to confirm or ✕Back to cancel.

Store numbers up to 24 digits long and names up to 8 characters.

Press ✕Back to delete any unwanted digits and then enter new ones using the keypad.

If the phonebook is full, the display shows Memory full and the number will not be saved. You will need to delete a number in the phonebook first, see page 25.

Delete all redial numbers

1. Press ▲.

2. Press ✓Menu and scroll ▼ to Delete All.

3. Press ✓Menu to confirm or ✕Back to cancel.

Keypad lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.

To lock the keypad:

1. Press and hold #. The handset beeps and Keypad locked is displayed.

To unlock the keypad:

1. Press and hold #. The handset beeps and Keypad unlocked is displayed for 2 seconds before returning to standby.

WARNING
If the keypad is locked you will be able to dial the emergency numbers 999 and 112.

When the keypad is locked you can still answer incoming calls and operate the handset as normal. When the call is ended, the keypad lock comes on again.

Find handset (Paging)

You can ring a handset to help locate it.

Paging calls cannot be answered by a handset.

1. Press [Find] on the base. All handsets registered to the base will ring for up to 30 seconds.

2. Press [Find] on the base again to stop the ringing or press a button on any handset.

New calls and messages alert

When you have new answering machine messages or calls, your BT Freestyle 710 displays details to access.

New call alert
The screen shows New Call.

New message alert
The screen shows New Msg.

Entering names
Use the keypad letters to enter names,
e.g. to store Tom:
Press 8 once to enter T.
Press 6 three times to enter o.
Press 6 once to enter m.

Writing tips
Press ⌃ or ⌄ to move the cursor.
Press ⌗ to switch between upper
and lower case. Only one character is
changed at a time.
Press 0 to enter punctuation
characters.
Press 1 to insert a space.
Press ✕Back to delete the last character
or digit.

You must enter a name to go with
a number.

**To enter a pause in a
phonebook number**
When storing a number press and hold
0 and a P will be displayed.

For more information on pauses, see
page 54.

Phonebook empty
If the phonebook is empty and you
press Phonebook, the display shows List
empty for 2–3 seconds and then
phonebook option New entry.
Once an entry has been stored the full
menu is displayed.

You can store up to 50 names and numbers in the phonebook.
Names can be up to 8 characters long and numbers up to 24
digits.

Store a name and number

1. From standby, press Phonebook. The phonebook menu
   is displayed.

2. When storing the first entry: New entry is highlighted.
   Press ✓Menu.

   When storing further entries: The phonebook list is displayed,
   with the first entry highlighted. Press ✓Menu. New Entry is
   highlighted. Press ✓Menu.

3. Enter the name.

4. Press ✓Menu and enter the number.

5. Press ✓Menu. If you don't want to store the number in a
   group, press ✓Menu. If you want to add the entry to a group,
   scroll ⌄ to the group you want then press ✓Menu.

6. Press ✕Back to return to the previous menu level.

View an entry

1. Press **Phonebook**. The first entry is displayed.

2. Press **✓Menu** and scroll ⚫ to View.

3. Press **✓Menu**. The first entry is displayed. Press ⚫ to display the number. Press ⚫ again to display the Group.

4. Press **☎** to dial the number or **✗Back** to return to the previous menu level.

View phonebook capacity

1. Press **Phonebook**. The first entry is displayed.

2. Press **✓Menu** and scroll ⚫ to Capacity and press **✓Menu**. The number of entries stored out of 50 is displayed.

3. Press **✗Back** to return to the previous menu level.

Dial an entry

1. In standby, press **Phonebook**. The first entry is displayed.

2. Scroll ⚫ or ⚫ to the entry you want or search alphabetically.

3. Press **☎** to dial.

To search alphabetically
Press the relevant keypad button, e.g. for the entries beginning with T press **8** once then scroll ⚫ or ⚫ through the entries.

Call groups
Your options are:
General
Family
Work
Friends
Utilities
VIP
Others
No Group

Edit a name and number

When editing a name or number, press ⊗Back to delete characters and digits.

1. Press Phonebook.

2. Press ✓Menu and scroll ⌄ to Edit Entry.

3. Press ✓Menu and edit the name. Press ✓Menu and edit the number.

4. Press ✓Menu. If required, scroll ⌄ to the Group you want.

5. Press ✓Menu to confirm then ⊗Back to return to the previous menu level.

Copy an entry

You can copy an entry to another handset registered to the base.

1. Press Phonebook. Scroll ⌃ or ⌄ to the entry you want.

2. Press ✓Menu and scroll ⌄ to Copy.

3. Press ✓Menu and select the handset you want to copy to and press ✓Menu.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

At the receiving handset:

4. Display shows Receive dir. Press ✓Menu to confirm or ⊗Back to cancel.

5. When successful the display shows Copied.

6. Press Back to return to the previous menu level.

Copy all entries

1. Press **Phonebook**.

2. Press **✓Menu** and scroll ⛛ to Copy All.

3. Press **✓Menu** and select the handset you want to copy to and press **✓Menu**.

   At the receiving handset:

4. Display shows Receive entry?. Press **✓Menu** to confirm or **✗Back** to cancel.

5. When successful the display shows Copied.

6. Press **✗Back** to return to the previous menu level.

Delete an entry

1. Press **Phonebook**. Scroll ⛛ or ⛛ to the entry you want.

2. Press **✓Menu** and scroll ⛛ to Delete.

3. Press **✓Menu** to confirm or **✗Back** to cancel.

4. Press **✗Back** to return to the previous menu level.

You can copy the entire phonebook to another handset registered to the base.

If the phonebook becomes full during copying the display shows Memory full.

If copying is not successful the display shows Dir. copy failed.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

Delete entire phonebook

1. Press **Phonebook**.

2. Press **✓Menu** and scroll ⌄ to Delete All.

3. Press **✓Menu**. Display shows Delete All?.

4. Press **✓Menu** to confirm or **✕Back** to cancel.

Speed dial

You can allocate a name and number from the phonebook to each of the Speed dial buttons **2** to **9**.

Button **1** has the BT Freestyle Helpline number stored already. To ask BT for help with using your phone, press and hold **1** to ring the number.

To copy a phonebook entry to a Speed dial

1. Press **Phonebook**.

2. Scroll **∨** to Speed Dial and press **✓Menu**.

3. Scroll **∧** or **∨** to the button number where you want to store the speed dial entry. Press **✓Menu**.

4. Scroll **∧** or **∨** to the entry you want to store and press **✓Menu** to confirm.

5. Press **✕Back** to return to the previous menu level.

To delete a Speed dial

1. Press **Phonebook**.

2. Press **✓Menu** and scroll ▲ or ▼ to Speed dial and press **✓Menu**.

3. Scroll ▲ or ▼ to the Speed dial you want to delete and press **✓Menu**.

4. The name and number is displayed, press **✓Menu** and scroll ▼ to Delete.

5. Press **✓Menu** to confirm, Deleted is displayed.

6. Press Back to return to the previous menu level.

To edit a Speed dial

1. Press **Phonebook**.

2. Press **✓Menu** and scroll ▲ or ▼ to Speed dial and press **✓Menu**.

3. Scroll ▲ or ▼ to the Speed dial you want to edit and press **✓Menu**.

4. The name and number is displayed, press **✓Menu** and Edit is displayed.

5. Press **✓Menu** to confirm, and then scroll ▲ or ▼ to the entry you want and press **✓Menu** to save.

6. This new name and number will replace the old name and number in the Speed dial.

7. Press **⊗Back** to return to the previous menu level.

To dial using a Speed dial

1. Press and hold the Speed dial button (**2** to **9**) with the number you wish to dial.

2. The display shows Calling and the number being dialled.

Handset settings

Handset ringtone

Select the ringtone for External or Internal calls. There are 10 ringtones to choose from.

1. Press ✓Menu. Scroll ⬇ to Settings and press ✓Menu.
2. Display shows H/Set settings. Press ✓Menu.
3. Display shows Ringer. Press ✓Menu.
4. Scroll ⬆ or ⬇ to select External or Internal. Press ✓Menu.
5. Scroll ⬆ or ⬇ to the ringtone you want. A sample is played.
6. Press ✓Menu to save.
7. Press ✗Back to return to the previous menu level.

Handset ringer volume

There are five volume levels plus Off.

1. Press ✓Menu. Scroll ⬇ to Settings and press ✓Menu.
2. Display shows H/Set settings. Press ✓Menu.
3. Display shows Ringer. Press ✓Menu.
4. Scroll ⬇ to Volume. Press ✓Menu.
5. Scroll ⬆ or ⬇ to the level you want.
6. Press ✓Menu to save.
7. Press ✗Back to return to the previous menu level.

Handset tones

1. Press ✓Menu. Scroll ⌄ to Settings and press ✓Menu.

2. Display shows HSet settings. Press ✓Menu.

3. Scroll ⌄ to Tones. Press ✓Menu.

4. Scroll ⌃ or ⌄ to the tone you want. Press ✓Menu.

5. Scroll ⌃ or ⌄ to On or Off.

6. Press ✓Menu to save.

7. Press ✕Back to return to the previous menu level.

Switch Key Beeps, Confirmation tones, Low Battery and Out of Range Warning tones on or off.

The default setting is On.

Select base

1. Press ✓Menu. Scroll ⌄ to Settings and press ✓Menu.

2. Display shows HSet settings. Press ✓Menu.

3. Scroll ⌄ to Select Base. Press ✓Menu.

4. Scroll ⌃ or ⌄ to the Base you want. Press ✓Menu.

5. Press ✕Back to return to the previous menu level.

Your handset can be registered to up to 4 base stations. Select which base station you use.

Auto answer

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press 📞 as well. Auto answer ON is the default setting.

1. Press ✓Menu. Scroll 🔽 to Settings and press ✓Menu.

2. Display shows H/Set settings. Press ✓Menu.

3. Scroll 🔽 to Auto answer. Press ✓Menu.

4. Scroll 🔼 or 🔽 to select On or Off. Press ✓Menu.

5. Press ✕Back to return to the previous menu level.

Display

Contrast

Adjust the display contrast to suit different lighting conditions. There are 5 levels.

1. Press ✓Menu. Scroll 🔽 to Settings and press ✓Menu.

2. Display shows H/Set settings. Press ✓Menu.

3. Scroll 🔽 to Display. Press ✓Menu.

4. Display shows Contrast. Press ✓Menu.

5. Scroll 🔼 or 🔽 to select the contrast. Press ✓Menu.

6. Press ✕Back to return to the previous menu level.

Handset name

1. Press ✓Menu. Scroll ⬍ to Settings and press ✓Menu.

2. Display shows H/Set settings. Press ✓Menu.

3. Scroll ⬍ to Display. Press ✓Menu.

4. Scroll ⬍ to Handset name. Press ✓Menu.

5. Use the keypad to enter a name for your handset then press ✓Menu to save.

6. Press ✕Back to return to the previous menu level.

Set a name for your handset, e.g. Donna or Office.

Choose from 5 base ringtones.

There are 5 volume levels and Off.

Base settings

Ringtone and volume

1. Press ✓Menu, scroll ⌃ to Settings and press ✓Menu.

2. Scroll ⌄ to Base settings. Press ✓Menu.

3. Ringer is highlighted. Press ✓Menu.

4. Scroll ⌃ or ⌄ to the ringtone you want and press ✓Menu.

5. Scroll ⌄ to Ring volume. Press ⌃ or ⌄ to select the volume, or off.

6. Press ✓Menu to save.

7. Press ✕Back to return to the previous menu.

System PIN

The System PIN is used when changing certain settings and registration / de-registration. The default setting is 0000. You can change this to your own preferred 4-digit number.

If you make a mistake, press Clear to delete digits.

1. Press ✓Menu, scroll ⌃ to Settings and press ✓Menu.

2. Scroll ⌄ to Base settings. Press ✓Menu.

3. Scroll ⌄ to System PIN. Press ✓Menu.

4. Enter the old PIN (original setting 0000) and press ✓Menu.

5. Enter the new PIN and press ✓Menu.

6. Re-enter the new PIN and press ✓Menu.

7. Press ✕Back to return to the previous menu level.

System reset

This resets your BT Freestyle 710 to its original settings.

1. Press ✓Menu, scroll ▼ to Settings and press ✓Menu.

2. Scroll ▼ to Base settings. Press ✓Menu.

3. Scroll ▼ to System reset. Press ✓Menu.

4. Enter the system PIN (0000) and press ✓Menu.

5. Press ✓Menu to confirm or BACK to cancel.

   If you confirm the handset returns to standby.

Date and Time

Set date and time

1. Press ✓Menu. Scroll ▼ to Settings and press ✓Menu.

2. Scroll ▼ to Date/Time and press ✓Menu.

3. To change the Time format, press ✓Menu and scroll ▲ or ▼ to select 12 hour or 24 hour. Press ✓Menu.

4. To change the Date format, scroll ▼ to Date format and press ✓Menu. Scroll ▲ or ▼ to select dd/mm or mm/dd and press ✓Menu.

5. To enter the time, scroll ▼ to Enter time and press ✓Menu. Use the keypad to enter the time then press ✓Menu.

6. To set the date, scroll ⌄ to Set date and press ✓Menu. Use the keypad to enter the date then press ✓Menu.

7. Press ✕Back to return to the previous menu level.

Set alarm call

1. Press ✓Menu. Scroll ⌄ to Settings and press ✓Menu.

2. Scroll ⌄ to Alarm and press ✓Menu.

3. To enter the Time for the call, press ✓Menu and use the keypad to enter the time. Press ✓Menu.

4. To set the alarm On or Off, scroll ⌄ to Alarm On/Off and press ✓Menu. Scroll ⌃ or ⌄ to select Off, Once or Daily, then press ✓Menu.

5. To set the ringtone, scroll ⌄ to Ringtone and press ✓Menu. Scroll ⌃ or ⌄ to the Ringtone you want and press ✓Menu.

6. Press ✕Back to return to the previous menu level.

Stop alarm ring

When the alarm rings, the display shows 《Alarm》. The alarm rings for 60 seconds.

1. Press any button to stop the alarm.

Calls lists

Caller Display

If you have subscribed to a Caller Display Service, you will be able to see your caller's number on your handset display (provided it is not withheld) prior to answering the call.

If your caller's name is stored in the phonebook and a number match is found, you will see the caller's name on the display instead.

Calls list

The Calls list holds up to 20 numbers. The date and time of the call is also stored if available.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

The Calls list can hold numbers up to 20 digits and names up to 15 characters.

View call details

1. Press ⊻ the most recent entry is at the top of the list.

2. Press ⊼ or ⊻ to scroll through the list.

3. Press ✓Menu. Details is highlighted. Press ✓Menu.

4. Press ⊼ or ⊻ to display details about the next call.

5. Press ✕Back to return to the previous menu level.

IMPORTANT
To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee may be payable. For more information on BT Calling Features call BT free on 0800 800 150.

To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the dialling code in the phonebook.

When a new call is received in the Calls list New call is displayed.

If the number is unavailable, Unavailable is displayed.

If the number has been withheld by the caller, Withheld is displayed.

If the call is from the operator, Operator is displayed.

If the call is from a payphone, Payphone is displayed.

If the call is from a callback request, Callback is displayed.

If the call is from an international number, International will be displayed.

If you do not have a Caller Display service, an external call is displayed as External call.

When there are no calls in the calls list, the display shows Empty then will offer the Category option.

When a Calls list is open, press ⌄ to scroll from the newest call to the oldest, or press ⌃ to scroll from the oldest call to the newest.

Dial from the Calls list

1. Press ⌄ the most recent entry is at the top of the list.

2. Press ⌃ or ⌄ to scroll through the list.

3. Press 📞 to call the number.

Copy a Calls list number to the phonebook

1. Press ⌄.

2. Press ⌃ or ⌄ to scroll through the list to the entry you want.

3. Press ✓Menu. Scroll ⌄ to Store number and press ✓Menu.

4. Enter the name.

5. Scroll ⌄ to Number and edit the number if required.

6. Scroll ⌄ to Select group and press ⌃ or ⌄ to set the call group you want.

7. Press ✓Menu to save.

8. Press ✕Back to return to the previous menu level.

Calls list settings

1. Press ▼.

2. Press ✓Menu. Scroll ▼ to Category and press ✓Menu.

3. Press ▲ or ▼ to select All calls or Missed calls.

4. Scroll ▼ to New call alert.

5. Press Phonebook to select On or Off.

6. Press ✓Menu to save.

7. Press ✕Back to return to the previous menu level.

If you need to edit the number or name, press Clear to delete any unwanted characters, then enter new ones using the keypad.

All calls will list answered and missed calls in the Calls list.

Missed calls will only list unanswered calls.

New call alert on will cause the handset to beep when a missed call is received.

When you turn the New call alert off you may need to clear all calls in the Calls list to stop the beep.

Delete an entry

1. Press ●.

2. Press ● or ● to scroll through the list to the entry you want.

3. Press ✓Menu. Scroll ● to Delete and press ✓Menu. Display shows Deleted.

4. Press ✕Back to return to the previous menu level.

Delete entire Calls list

1. Press ●.

2. Press ✓Menu. Scroll ● to Delete all and press ✓Menu.

3. Press ✓Menu to confirm or ✕Back to cancel.

4. Press ✕Back to return to the previous menu level.

By selecting the BT Services menu you can access a range of useful pre-stored numbers and further BT Calling Features.

Pre-stored BT Services numbers:

- BT 118500 directory enquiries

- Call divert on

- Call divert off

- Check call divert

- Call waiting on

- Call waiting off

- Check call waiting

BT 118500 (Directory Enquiries)

1. Press ✓Menu. Scroll to ☑ BT services and press OK.

2. Dir enquiries is highlighted. Press 📞 to call.

Call Divert on/off/check

1. Press ✓Menu. Scroll to ☑ BT services and press OK.

2. Scroll ☑ to Divert on, Divert off or Check divert. Press ✓Menu.

3. Press 📞 to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

IMPORTANT

To use BT Services and BT Calling Features you must first subscribe (if required) to the relevant service from your network provider. A quarterly fee may be payable.

For more details on BT's Calling Features, call BT free on 0800 800 150.

If you are not connected to the BT network, some of these services may not be available. Please contact your network provider. Call Diversion services may allow other divert options. Check with your network provider for details.

For further information, see the BT Calling Features user guide supplied when you subscribe to the services of your choice.

Call Divert will divert all incoming calls to another number of your choice.

Call Waiting lets you know if another person is trying to contact you while you are on a call. If a second caller rings you will hear a beep in the handset. Providing you have also subscribed to Caller Display, the screen will show the caller's details.

Call Waiting on/off/check

1. Press ✓Menu. Scroll to ⌄ BT services and press OK.

2. Scroll ⌄ to Call wait on, Call wait off or Chk call wait. Press ✓Menu.

3. Press 📞 to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

You can use up to five BT Freestyle 710 additional handsets with your BT Freestyle 710 base to extend your phone system without needing to install extension sockets for each new phone.

Your BT Freestyle 710 handset can also be registered to up to four other bases. You can then select the base you would prefer to use.

If you have purchased a BT Freestyle 710 multiple pack any additional handsets come pre-registered to the base.

If you have purchased an additional handset separately you must register it to your BT Freestyle 710 base before it can be used.

Registering an additional handset

At the base:

1. Press and hold **Find**.

At the handset:

1. Press **✓Menu**, scroll **⌃** to Settings and press **✓Menu**.
2. H/set settings is highlighted. Press **✓Menu**.
3. Scroll **⌃** or **⌄** to Register and press **✓Menu**.
4. Press **⌃** or **⌄** to select the base you want and press **✓Menu**.

If registration is not successful first time, please repeat the process again in case the base registration period ran out of time.

If there are already 5 handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.

If your BT Freestyle 710 handset is registered to more than one base, you can select which base to use.

If you have a handset registered to more than one base and then de-register it from one of them you will need to re-select which base to use. Until the base is selected the handset will display Register.

5. Enter the system PIN then press ✓Menu. The display shows Registering...

   The handset is automatically assigned the next available handset number.

Select base

1. Press ✓Menu, scroll ⌃ to Settings and press ✓Menu.

2. H/set settings is highlighted. Press ✓Menu.

3. Scroll ⌄ to Select base and press ✓Menu.

4. Base 1 is highlighted. Scroll ⌃ or ⌄ to the base you want and press ✓Menu.

5. Display shows Saved followed by the standby screen.

De-register a handset

1. Press ✓Menu, scroll ⌃ to Settings and press ✓Menu.

2. H/set settings is highlighted. Press ✓Menu.

3. Scroll ⌄ to De-register and press ✓Menu.

4. Enter the System PIN (original setting = 0000) and press ✓Menu.

5. Scroll ⌃ or ⌄ to the handset you want and press ✓Menu.

6. Display shows De-registered!

7. Press ✕Back to return to the previous menu level.

Internal calls

Call another handset

If you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press Intercom and if you have one other handset it will ring. If you have extra handsets, press ⌃ or ⌄ to select the handset (1-5) you want to call, then press ✓Menu.

Transfer a call

You can transfer an external call to another handset registered to the base.

1. During your call, press Intercom. Your external caller is put on hold.

2. If you have one other handset it will ring. If you have extra handsets, press ⌃ or ⌄ to select the handset (1-5) you want, then press ✓Menu.

3. When the other handset answers you can announce the caller.

4. Press ✓Menu to switch between the two callers.

If the other handset does not answer, press Single to return to your original caller.

3-Way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller

1. During your call, press (Intercom). Your external caller is put on hold.

2. If you have one other handset it will ring. If you have extra handsets press ^ or v to select the handset (1-5) you want, then press (✓Menu).

3. When the other handset answers, you can announce the call. Press Conf to join all callers.

Help

Phone does not work

- Have you installed the batteries correctly? See page 8.
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- If you are connected to a switchboard, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off, see page 30.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base, see page 43.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries

☐ icon not scrolling

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

You hear the busy tone when you press 📞

- Make sure the handset is in range of the base.
- Another handset registered to your BT Freestyle 710 base may be on the line.

No Caller Display number/name displayed

- Have you subscribed to a Caller Display service from your network provider, see page 37.
- The caller may have withheld their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the full STD dialling code.

Cannot register a handset to a base

- You can register a total of 5 handsets to your BT Freestyle 710 base and you can register your BT Freestyle 710 handset to up to 4 bases. Check that you have not exceeded the limits.
- Check that you have entered the correct PIN number (default PIN 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

Base unit does not ring, but the lights are on

- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket or line. Call BT on 151 if you still experience problems.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your BT Freestyle 710 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your BT Freestyle 710 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer Helpline

If you are still experiencing difficulties please call the BT Freestyle 710 Helpline on 0800 218 2182* or email bt.helpdesk@vtecheurope.com.

General sales enquiries

- BT Residential lines – call 150. BT Business lines – call 152.
- For non BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).
- Additional handsets are available from the Helpdesk on 0800 218 2182*.

Billing enquiries

- Refer to the telephone number shown on your telephone bill.

You keep hearing an error beep

- You have pressed the wrong button in a sequence. Check the prompts in the display or refer to instructions in this user guide.

General information

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Replacing the handset battery

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and they will need replacing.

1. Open the battery compartment cover.

2. Take out the old batteries and replace with 2 x new AAA rechargeable batteries.

3. Push the battery compartment cover back on until it clicks into place.

WARNING

Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse. Please dispose of batteries as instructed.

BT accepts no responsibility for damage caused to your BT Freestyle 710 by using any other types of batteries.

There is a risk of explosion if incorrect batteries are fitted.

Safety information

- Only use the power supply suitable for the BT Freestyle 710 range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 043650. If you have purchased a multiple pack the item code for the charger mains power supply is 043650.

- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Freestyle 710 Helpline on 0800 218 2182*.

- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0800 218 2182* for all repairs.

- If the keylock is switched on, it is NOT possible to make calls, except to the emergency numbers (999/112).

- Radio signal transmitted between the handset and base may cause interference to hearing aids.

- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.

- It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.

- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.

  Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.

- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.

- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.

- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

- Do not expose your product to fire, explosive or other hazardous conditions.

- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Freestyle 710 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Freestyle 710 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

• The guarantee shall only apply to defects that occur within the 12 month guarantee period.

• Proof of purchase is provided.

• The equipment is returned to BT or its agent as instructed.

• This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

• This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

Prior to returning your product, please read the Help section beginning on page 47 or contact the BT Freestyle 710 Helpline on Freephone 0800 218 2182* or email bt.helpdesk@vtecheurope.com for assistance. In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

We recommend that you contact BT's approved repair agent Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit). Please obtain and keep proof of posting from the Post Office.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Freestyle 710 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, VTech declares that this BT Freestyle 710 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

If you would like a copy of the Declaration of Conformance, please email bt.helpdesk@vtecheurope.com

Connecting to a switchboard

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone and pulse dialling and timed break recall. If in doubt please consult your service provider.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold **0** to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information. The recall function is set to timed break recall and is also used for BT Calling Feature.

Offices worldwide

BT CE