

Avaya 9641G IP Deskphone

Provides sophisticated capabilities for efficient, high-speed call management and enriched communications

Avaya 9641G IP Deskphone is a multi-line premium deskphone ideally suited for Essential users (people who spend considerable amounts of time on the phone) who rely on intelligent communications and productivity enhancing capabilities. The 9641G has a color graphical display, larger touch screen and, high definition audio quality. Competitively priced and high-performing, this deskphone offers customized colors, faceplates, integrated interfaces for Bluetooth®, USB, Gigabit Ethernet, a secondary Ethernet port, and support for up to three 12 or 24 Button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9641G leverages your enterprise IP Network to deliver sophisticated voice communications from headquarters or remote locations. Integrated with Avaya Aura™, the 9641G's evolutionary approach optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls using the wideband audio codec in the handset, headset and speakerphone.
- Facilitates access to information through an easy-to-read, high resolution color display
- Speeds completion of common telephony tasks with intuitive prompts on the touch screen

- Provides easy one-touch access from the "home" screen to other applications (standard, packaged or custom)
- Supports enhanced productivity by improving call control and management through a graphical display that anticipates user intentions and makes contextual menus, prompts and instructions easy to read



- Guides users through critical functions like call transfer, conferencing and forwarding by providing softkeys that also guide users through processes including third-party applications such as company-wide corporate directories that can be invoked and used easily
- Supports up to three 12 or 24 Button Expansion Modules enabling efficient, high-speed call management
- Enhances flexibility with integrated interfaces for Bluetooth, USB, Gigabit Ethernet and a secondary Ethernet line interface
- Provides consistency through a common Avaya one-X® interface
- Accommodates changing business needs with Session Initiated Protocol (SIP) based infrastructure
- Supports reduced energy consumption and costs through Power-over-Ethernet Class 2 design with "sleep mode"

Specifications

Hardware:

- Color display 4.1 inches x 2.3 inches (10.4cm x 5.9cm)
- Configurable line appearance/feature key buttons
- Touch Screen
- 4 position adjustable tilt display
- Permanently-labeled feature buttons: speaker, mute, headset, contacts, home, history, message, phone, forwarding, volume (separate volume levels in handset, speaker, ringer, and headset)
- Red LEDs for speaker, mute, headset, message and history
- 24 administrative buttons with 5 lines displayed (configuration dependent)
- Wideband speakerphone
- 0-5 Softkeys
- Ergonomic hearing aid compatible handset supporting TTD acoustic coupler
- 2 message waiting indicators
- 360-degree visual alert for incoming calls and voice mail

- Rich, classic, alternate ringtones
- Reversible wedge stand for desktop or wall-mount use and dual-position flip stand
- Bluetooth and DECT headset support with adapter
- Ethernet (10/100/1000) line interface
- Secondary Ethernet (10/100/1000) line interface
- IEEE PoE 802.3af class 2 device

Software:

- SIP protocol support
- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A/B G.722 (G.726 is not available in SIP)
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian.

Requirements and Platform Support:

- Avaya Aura™ Communication Manager 3.1.4+ and greater (H.323)
- Avaya Aura™ Communication Manager 6.0 with Avaya Aura™ Session Manager 6.0 or Avaya Midsize Business Template 5.2.1 (SIP)
- Local or centralized electrical power through a 802.3af switch, or local power supply.
- HTTP file server

Learn More

To learn more about the 9641G IP Deskphone and 9600 Series IP Deskphones contact your Avaya Client Executive, Avaya Authorized Business Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.



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