

Panasonic®

Operating Instructions

SIP Phone



<KX-UT136>

Model No.

KX-UT113/KX-UT123
KX-UT133/KX-UT136

Thank you for purchasing this Panasonic product.
Please read this manual carefully before using this product and save this manual for future use.

KX-UT113/KX-UT123/KX-UT133/KX-UT136: Software File Version 01.025 or later

In this manual, the suffix of each model number (e.g., KX-UT113**NE**) is omitted unless necessary.

Introduction

Feature Highlights

Easy Operation

You can easily access features using the Navigator key, fixed buttons, and soft buttons. Also, the Message/Ringer lamp will inform you when you have an incoming call or a message waiting.

High-quality Voice Communication

This unit implements the standard SIP protocol, enabling high-quality voice communication.

ECO Mode

Enabling ECO mode allows you to use this unit while reducing the amount of electricity consumed.

Compatible with Electric Hook Switch (EHS) Headsets (KX-UT133/ KX-UT136 only)

The KX-UT133/KX-UT136 supports EHS headsets.

Other Information

Outline

This manual describes information about the installation and operation of the unit.

Related Documentation

Getting Started

Briefly describes basic information about the installation of the unit.

Administrator Guide

Describes information about the programming and maintenance of the unit.

Manuals and supporting information are provided on the Panasonic Web site at:
<http://panasonic.net/pcc/support/sipphone>

Note

- The contents and design of the software are subject to change without notice.

Trademarks

- Plantronics, Savi, and Voyager are trademarks or registered trademarks of Plantronics, Inc.
- All other trademarks identified herein are the property of their respective owners.

For Future Reference

Record the information in the space below for future reference.

Note

- The serial number and MAC address of this product may be found on the label affixed to the bottom of the unit. You should note the serial number and MAC address of this unit in the space provided and retain this manual as a permanent record of your purchase to aid in identification in the event of theft.

MODEL NO.	_____
SERIAL NO.	_____
MAC ADDRESS	_____
DATE OF PURCHASE	_____
NAME OF DEALER	_____
DEALER'S ADDRESS	_____



DEALER'S TEL. NO.	_____

For Your Safety



To reduce the risk of injury, loss of life, electric shock, fire, malfunction, and damage to equipment or property, always observe the following safety precautions.

Explanation of symbols

The following symbols are used to classify and describe the level of hazard and injury caused when the denotation is disregarded and improper use is performed.

	WARNING
Denotes a potential hazard that could result in serious injury or death.	
	CAUTION
Denotes a hazard that could result in minor injury or damage to the unit or other equipment.	










The following symbols are used to classify and describe the type of instructions to be observed.

	This symbol is used to alert users to a specific operating procedure that must not be performed.
	This symbol is used to alert users to a specific operating procedure that must be followed in order to operate the unit safely.



WARNING

General Safety

-  Do not disassemble this unit. Dangerous electrical shock could result. The unit must only be disassembled and repaired by qualified service technicians.
-  Never attempt to insert wires, pins, etc. into the vents or other holes of this unit.
-  To prevent possible fire or electric shock, do not expose this unit to rain or moisture.
-  Do not splash water on the AC adaptor or the power cord, nor get them wet. Doing so can result in fire, electric shock, or injury. If they do get wet, immediately disconnect the AC adaptor and power cord, and contact an authorised service centre.
-  Do not touch the AC adaptor for extended periods of time. Doing so can lead to low-degree burns.
-  Unplug this unit from the AC outlet and have the unit serviced by qualified service personnel in the following cases:
 - A.** When the power supply cord or plug is damaged or frayed.
 - B.** If liquid has been spilled on the unit.
 - C.** If the unit has been exposed to rain or water.
 - D.** If the unit does not work normally by following the manual. Adjust only controls covered by the manual. Improper adjustment may require repair by an authorised service centre.
 - E.** If the unit has been dropped, or damaged.
 - F.** If the unit's performance deteriorates.
-  If damage to the unit exposes any internal parts, immediately disconnect the cable or cord. If the power is supplied from the network to the SIP Phone [Power-over-Ethernet], disconnect the Ethernet cables. Otherwise, disconnect the AC adaptor cord. Then return this unit to an authorised service centre.
-  This handset earpiece is magnetised and may retain small ferrous objects.
-  The use of excessive sound volume through earphones, headphones, or headsets may cause hearing loss.

- ! Disconnect this unit from power outlet/the Ethernet cables if it emits smoke, an abnormal smell, or makes unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped and contact an authorised service centre.

Installation

- ⊘ Do not make power connections that exceed the ratings for the AC outlet or power equipment. If the power rating of a surge protector, etc. is exceeded, it can cause a fire due to heat buildup.
- ⊘ Do not bundle up the AC adaptor cord. The cord may become damaged, which can lead to a fire, electric shock, or electric short.
- ! The unit should only be connected to a power supply of the type as shown on the label on the unit.
- ! Completely insert the AC adaptor into the AC outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.

Placement

- ⊘ Care should be taken so that objects do not fall onto, and liquids are not spilled into, the unit. Do not subject this unit to excessive smoke, dust, moisture, mechanical vibration, shock, or direct sunlight.
- ⊘ Do not place heavy objects on top of this unit.
- ! Place this unit on a flat surface.
- ! Allow 10 cm clearance around the unit for proper ventilation.

Wall Mounting

- ⊘ Do not mount the unit in a manner other than that described in this manual.
- ! Make sure that the wall that the unit will be attached to is strong enough to support the unit (approx. 1.09 kg). If not, it is necessary for the wall to be reinforced.
- ! Only use the optional wall mount kit with the unit. The wall mount kit includes the necessary screws, washers, and wall mounting adaptor.

- ! When driving the screws into the wall, be careful to avoid touching any metal laths, wire laths or metal plates in the wall.

- ! When this unit is no longer in use, make sure to detach it from the wall.



CAUTION

- ⊘ Keep the unit away from heating appliances and devices that generate electrical noise, such as fluorescent lamps, motors and televisions. These noise sources can interfere with the performance of the unit. It also should not be placed in rooms where the temperature is less than 0 °C or greater than 40 °C.
- ! Wipe the unit with a soft cloth. Do not clean the unit with abrasive powders or with chemical agents such as benzene or thinner.
- ! The handset hook poses a choking hazard. Keep the handset hook out of reach of children.
- ! When left unused for a long period of time, disconnect the unit from the AC outlet. When the unit receives power from a PoE power supply, disconnect the Ethernet cables.
- ! When the unit is mounted on a wall, make sure the cables are securely fastened to the wall.

Notice

- If the unit does not operate properly, disconnect the AC adaptor cord and Ethernet cables and then connect again.
- If you are having problems making calls, disconnect the Ethernet cables and connect a known working SIP Phone. If the known working SIP Phone operates properly, have the defective SIP Phone repaired by an authorised service centre. If the known working SIP Phone does not operate properly, check the SIP server and the Ethernet cables.
- Under power failure conditions, the SIP Phone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for use in remote sites in case of emergency.
- For information regarding network setup of the SIP Phone such as IP addresses, please see "Network Settings (Page 45)".

- If an error message is shown on your display, consult your phone system dealer or the network administrator.
- Use only the correct Panasonic handset.

Data Security

We recommend observing the security precautions described in this section, in order to prevent the following:

- loss, disclosure, falsification, or theft of user information
- unauthorised use of the unit
- interference or suspension of use caused by an unauthorised party

We cannot be responsible for damages resulting from the misuse of this product.

User information is defined as the following:

- Phonebook names, phone numbers, and IP addresses
- Forwarding destination numbers
- Numbers stored in One-touch Dialling buttons
- Passwords used to log in to the Web user interface
- Call logs

Preventing Data Loss

- Keep a copy of all important data (such as the phonebook list) in case the machine malfunctions and data cannot be recovered.
- There is a risk that data stored or saved on the unit may be changed or deleted when, for instance, the unit is being repaired. To protect important data from unexpected damage, see Data Security (Page 6).

Preventing Data Disclosure

- Store backups in a secure location.
- Do not store sensitive personal information in the unit.
- Personal information (such as the phonebook list and call log) can be registered and/or saved on this unit. To prevent data leakage or unexpected damages, make a record of necessary user information, etc., and initialise the unit to return it to its factory settings in the following cases.
 - When passing on or disposing of the unit
 - When lending the unit
 - When having the unit repaired
- Make sure the unit is serviced by only a certified technician.
- When user information is sent from the unit to a PC or other external device, the confidentiality of that information becomes the responsibility of the customer. Before disposing of the PC or other

external device, ensure that data cannot be retrieved from it by formatting the hard disk and/or rendering it physically unusable.

Preventing Data Disclosure Over the Network

- To ensure the security of private conversations, only connect the unit to a secure network.
- To prevent unauthorised access, only connect the unit to a network that is properly managed.
- Make sure all personal computers that are connected to the unit employ up-to-date security measures.

Security Information

- Security settings, such as passwords, cannot be undone at Panasonic service centres. Take measures to prevent passwords from being lost or forgotten.
- If a password is forgotten, initialise the unit and configure the settings again. For details, consult your administrator or dealer.
- For best security, set passwords that cannot be guessed easily, and change passwords periodically.
- If using SSL authentication, an NTP server must also be specified. Furthermore, if SSL authentication is performed without specifying an NTP server, authentication will be unconditionally validated without confirming the validity of the SSL certificate.

Additional Information

Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use the unit near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

For Users in Australia and the United Kingdom

- This unit is capable of being used in conjunction with hearing aids fitted with inductive coil pick-ups. The handset should be held as for normal conversation. For operation, the hearing aid should be set to its "T" position or as directed in the operating instructions for the hearing aid.
- This unit is designed to aid the visually handicapped to locate dial keys and buttons.



For Users in the United Kingdom

- This unit is designed to be installed under controlled conditions of ambient temperature and a relative humidity.
- Avoid installing the unit in damp or humid environments, such as bathrooms or swimming pools.
- 999 and 112 can be dialled on the product after accessing the outside line for the purpose of making outgoing calls to the BT emergency (999) and (112) services.
The method for accessing an outside line differs depending on the SIP server. For details, confirm the features of the SIP server.

For Users in New Zealand

- This equipment shall not be set to make automatic calls to the Telecom '111' Emergency Service.

PTC General Warning

- The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

The Use of IP Networks through the PSTN

- Internet Protocol (IP) by its nature introduces delay into speech signals as each data packet is formulated and addressed. Telecom Access Standards recommends that suppliers, designers and installers using this technology for calls to or from the PSTN refer to ITU E Model requirements in the design of their networks. The overall aim is to minimise delay, distortion and other transmission impairments, particularly for those calls involving cellular and international networks, which already suffer extensive delay.

Echo cancellation

- Echo cancellers are not normally required in the Telecom PSTN because geographic delays are acceptable where CPE return loss is maintained within Telepermit limits. However, those private networks making use of Voice over IP technology are required to provide echo cancellation for all voice calls. The combined effect of audio / VoIP conversion delay and IP routing delay can cause the echo cancellation time of ≥ 64 mS to be required.

For Users in the European Union



For information of Compliance with EU relevant Regulatory Directives,
Contact to Authorised Representative:
Panasonic Testing Centre
Panasonic Marketing Europe GmbH
Winsbergring 15, 22525 Hamburg, Germany

Information for Users on Collection and Disposal of Old Equipment and used Batteries



These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries should not be mixed with general household waste.

For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points, in accordance with your national legislation and the Directives 2002/96/EC and 2006/66/EC.

By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.

For more information about collection and recycling of old products and batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased the items. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.



Information on disposal in other countries outside the European Union

These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.



Note for the battery symbol (bottom two symbol examples):

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

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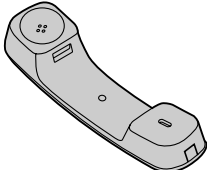
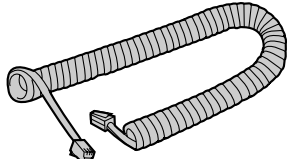
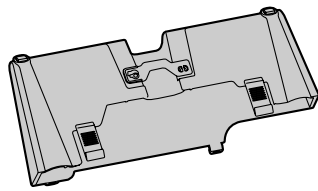
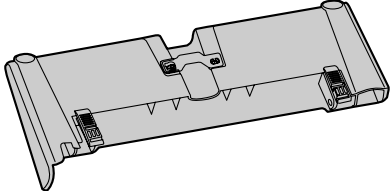
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Before Operating the Telephone

Accessory Information

Included Accessories

Handset (1)	Handset Cord (1)
	
Stand (1)	
For KX-UT113/KX-UT123:	For KX-UT133/KX-UT136:
	

Note

- The illustrations may differ from the appearance of the actual product.

Optional Accessories

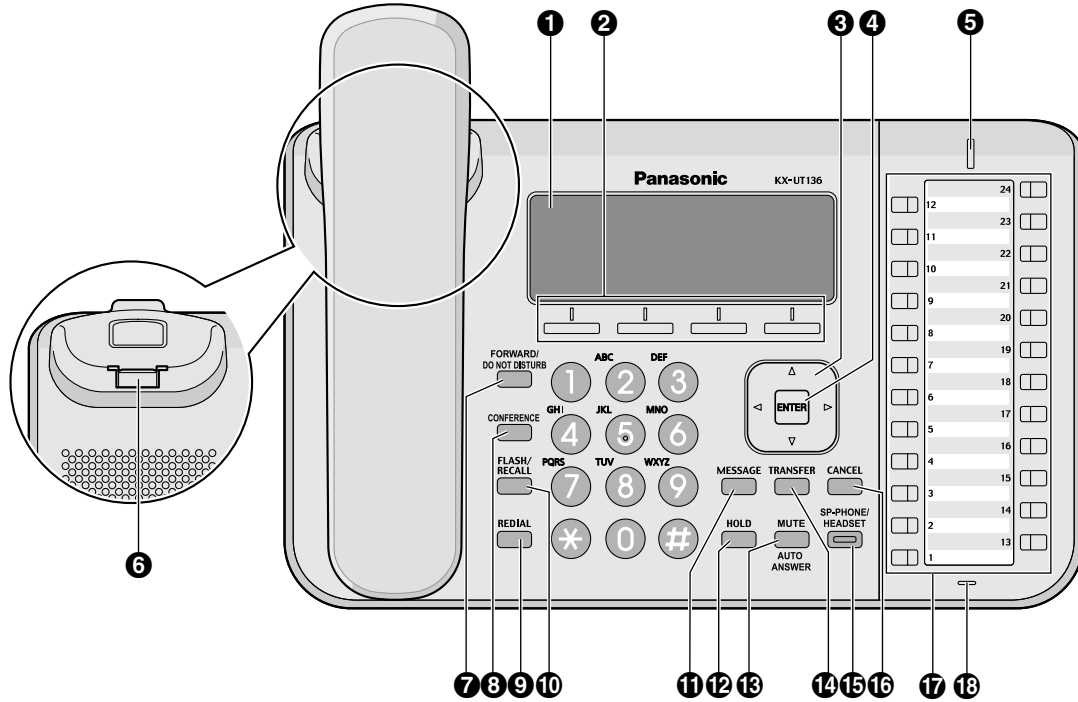
Optional AC Adaptor ^{*1}	<ul style="list-style-type: none"> • For KX-UT113X/KX-UT123X/KX-UT133X/KX-UT136X: KX-A239AL (PQLV206AL)/KX-A239BX (PQLV206CE)/KX-A239UK (PQLV206E)/KX-A239X (PQLV206) • For KX-UT113NE/KX-UT123NE/KX-UT133NE/KX-UT136NE: KX-A239CE (PQLV206CE) • For KX-UT113RU/KX-UT123RU/KX-UT133RU/KX-UT136RU: KX-A239BX (PQLV206CE) • For users in Malaysia, Singapore, Hong Kong, and Saudi Arabia: KX-A239EJ (PQLV206E)
Wall Mount Kit	<ul style="list-style-type: none"> • For KX-UT113/KX-UT123: KX-A432X • For KX-UT133/KX-UT136: KX-A433X

^{*1} To order an optional AC adaptor, please order using the "KX-A239" model number.

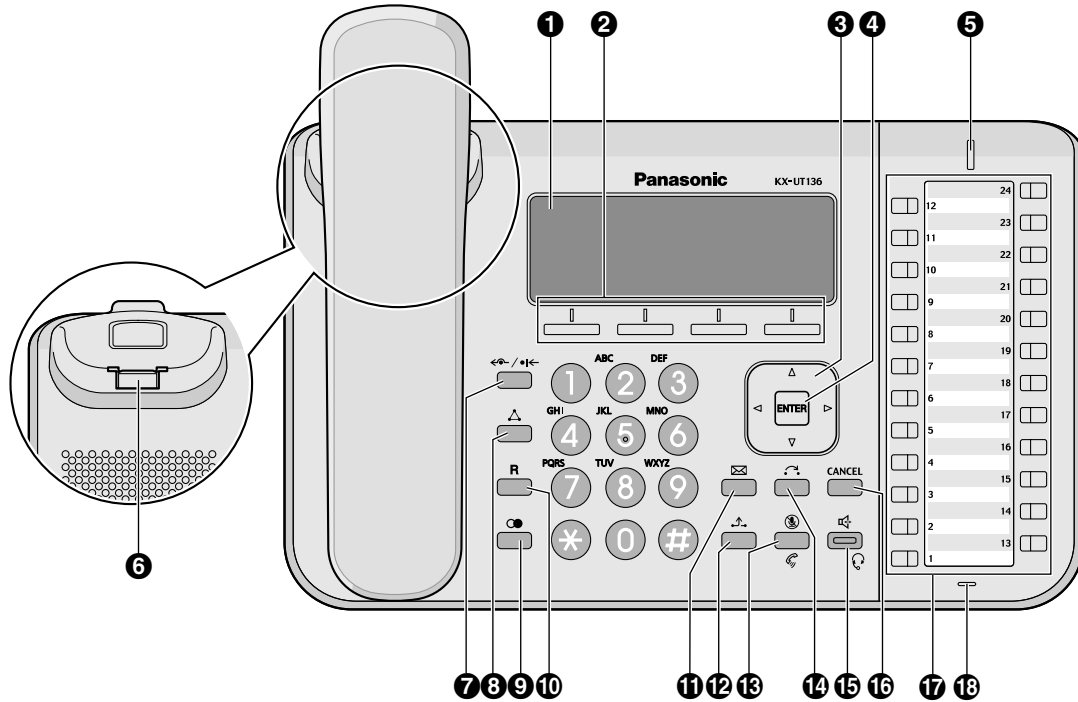
Location of Controls

Front View

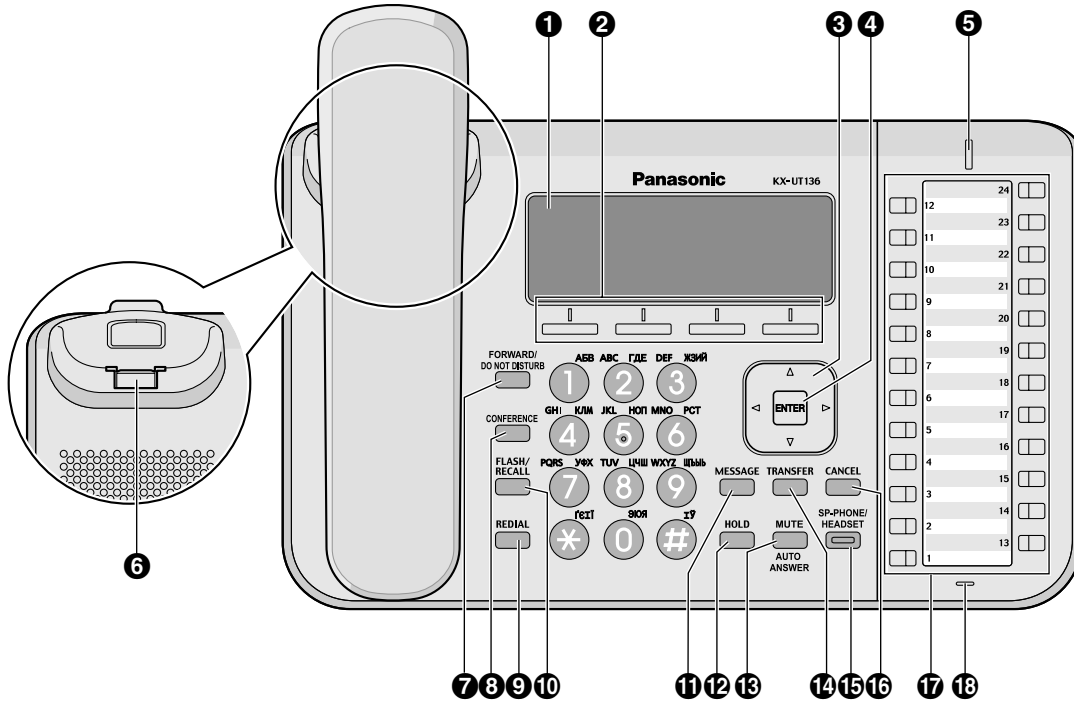
For KX-UT136X:



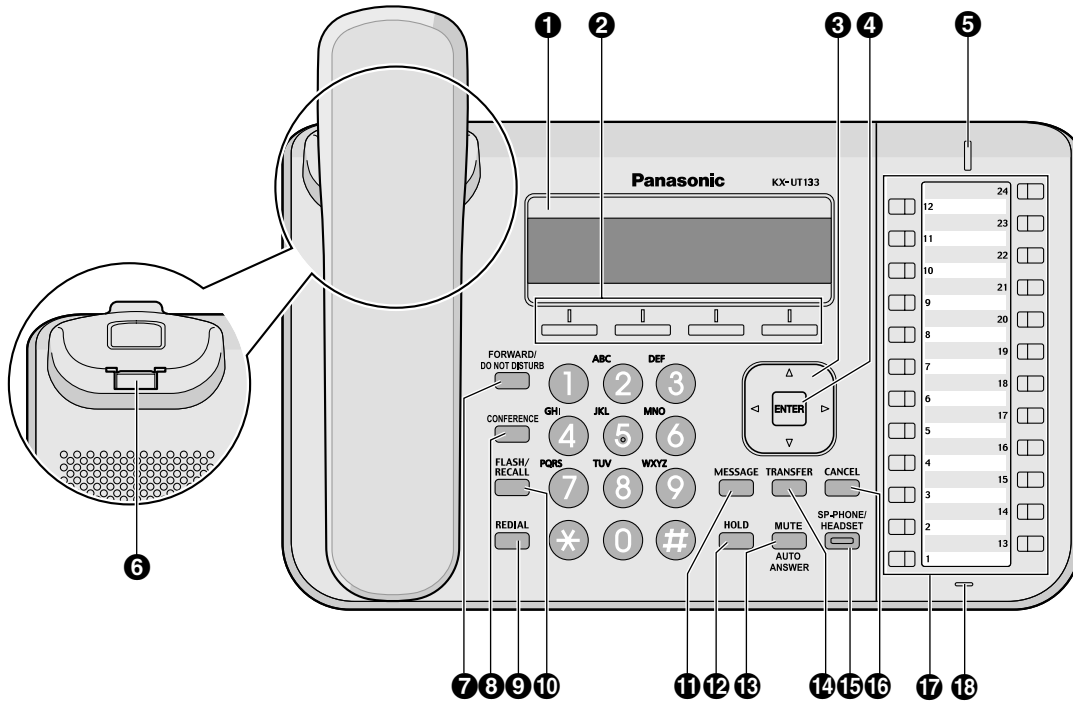
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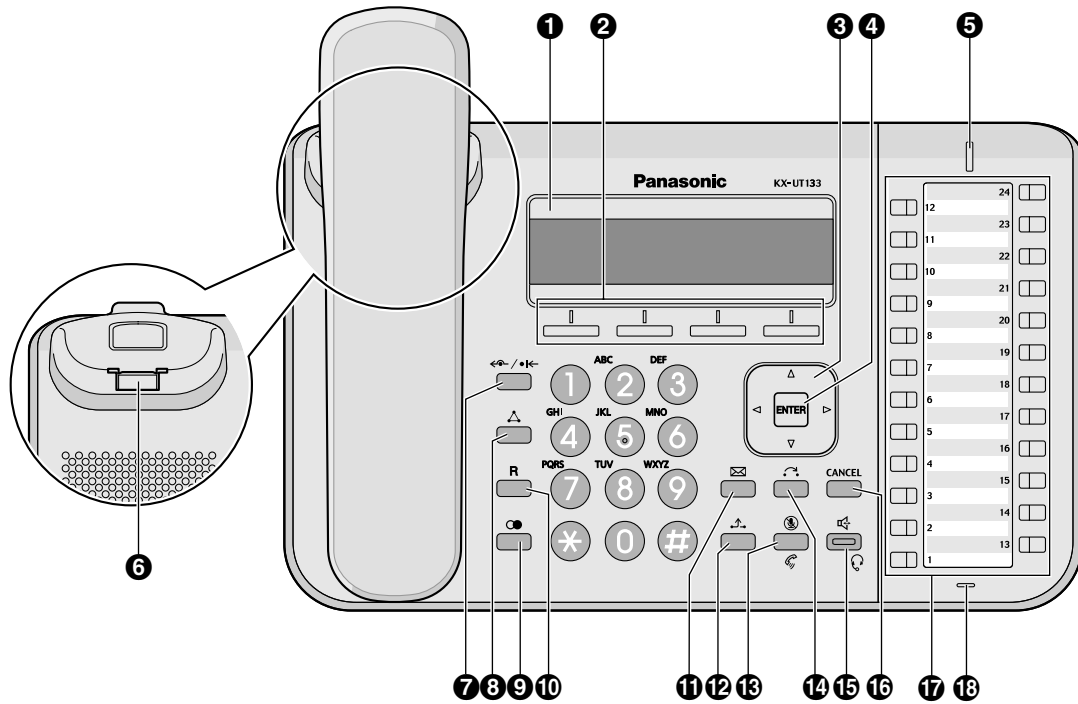
For KX-UT136RU:



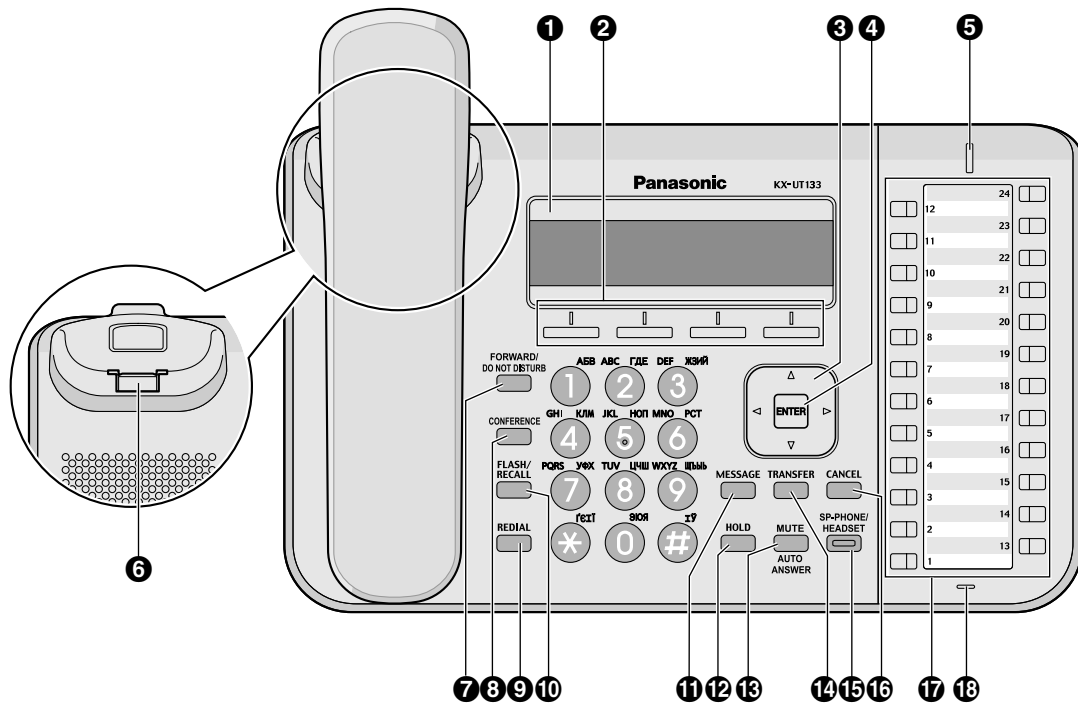
For KX-UT133X:



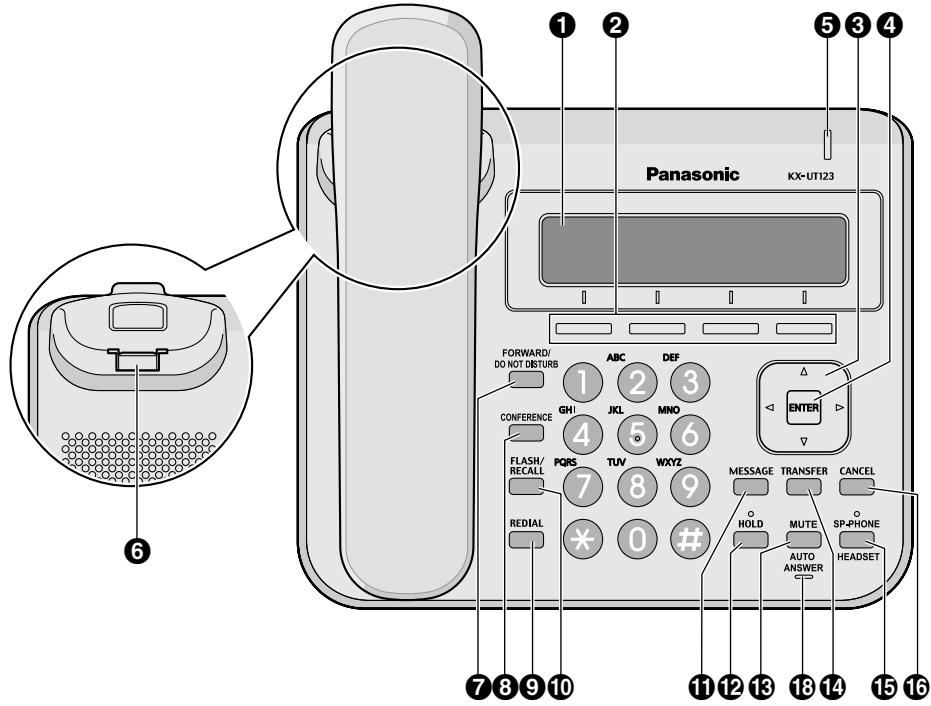
For KX-UT133NE:



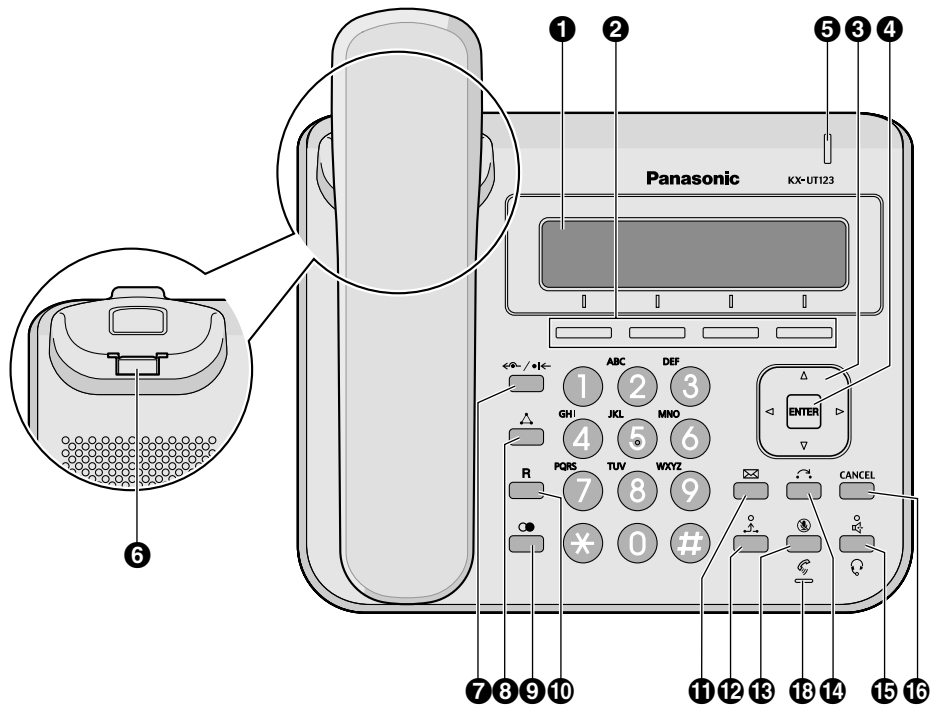
For KX-UT133RU:



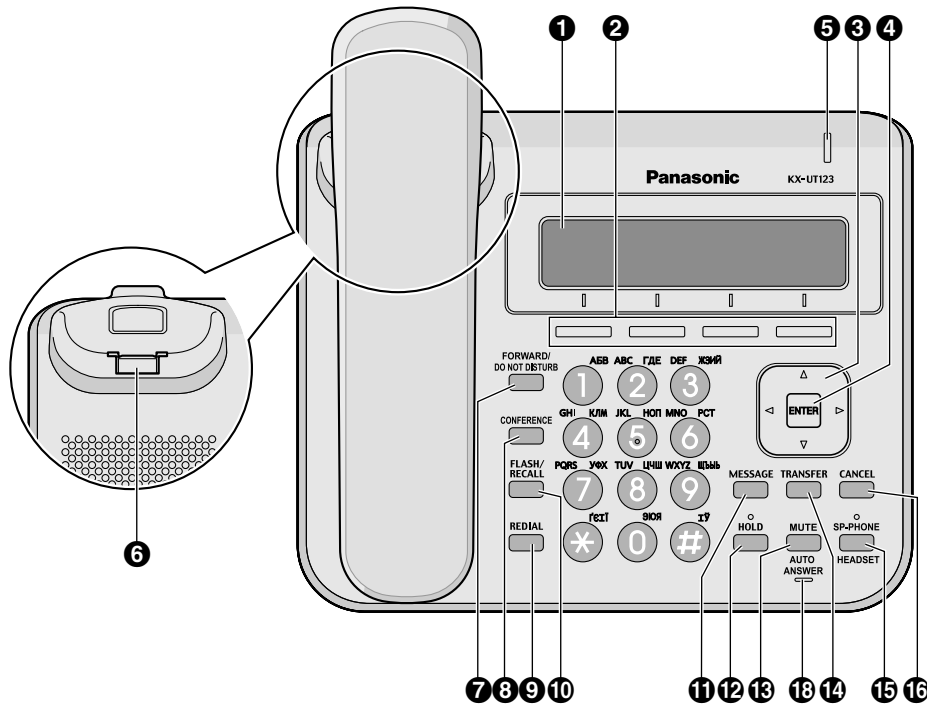
For KX-UT113X/KX-UT123X:



For KX-UT113NE/KX-UT123NE:



For KX-UT113RU/KX-UT123RU:



1 LCD (Liquid Crystal Display)

KX-UT136 is equipped with a 6-Line LCD.
 KX-UT113/KX-UT123/KX-UT133 is equipped with a 3-Line LCD.
 KX-UT123/KX-UT133/KX-UT136 is equipped with an LCD backlight.

2 Soft Buttons (S1 to S4)

S1 to S4 (located below the display) are used to select the item displayed on the bottom line of the display.

3 Navigator Key

Used to adjust the volume or select desired items.

4 ENTER

Used to assign the selected item.

5 Message/Ringer Lamp

When you receive a call or Hold Recall, the lamp flashes green.
 When someone has left you a message, the lamp stays on red.

6 Handset Hook

Keeps the handset stable when the unit is mounted on a wall. For details, see "To Lock the Handset Hook when the Unit is Wall Mounted (Page 71)".

7 FORWARD/DO NOT DISTURB/☎ / ⏸

Used to set Call Forwarding or Do Not Disturb on your extension.

8 CONFERENCE/△

Used to establish a local three-way conference.

9 REDIAL/📞

Used to redial the last dialed number.

10 FLASH/RECALL/R

Used to disconnect the current call and make another call without hanging up.

11 MESSAGE/✉

Used to access your voice mailbox.

12 HOLD/📞

Used to put a call on hold.

When a call is on hold, the Hold lamp (KX-UT113/KX-UT123 only) flashes red.

13 MUTE/AUTO ANSWER /  / 

Used to receive an incoming call in hands-free mode or mute the microphone/handset during a conversation.

14 TRANSFER / 

Used to transfer a call to another party.

15 SP-PHONE (Speakerphone)/HEADSET /  / 

Used for performing hands-free operations. When the SP-PHONE is used, the lamp on the SP-PHONE (KX-UT133/KX-UT136 only) or the lamp above the SP-PHONE (KX-UT113/KX-UT123 only) turns red. When muted, the lamp flashes red.

16 CANCEL

Used to cancel the selected item.

17 Flexible Buttons/Flexible Button Lamps (KX-UT133/KX-UT136 only)

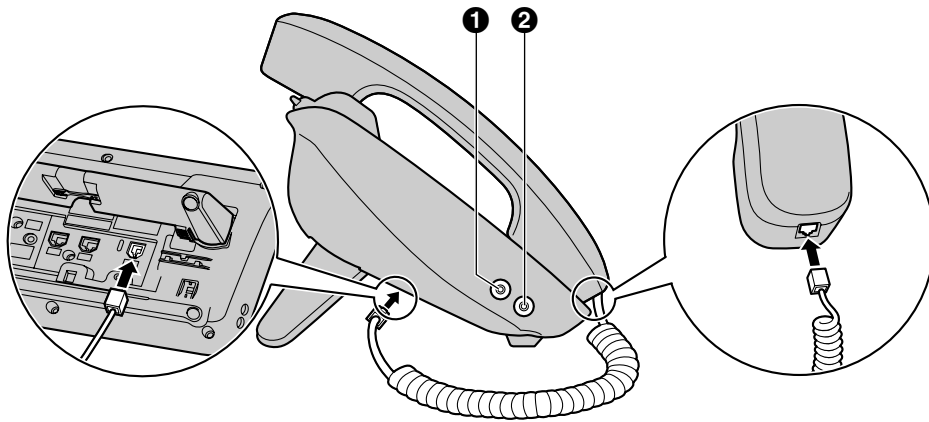
Used to make or receive calls, or perform the feature that has been assigned to the button. The flexible button lamp shows the status of each flexible button. For details, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

18 MIC

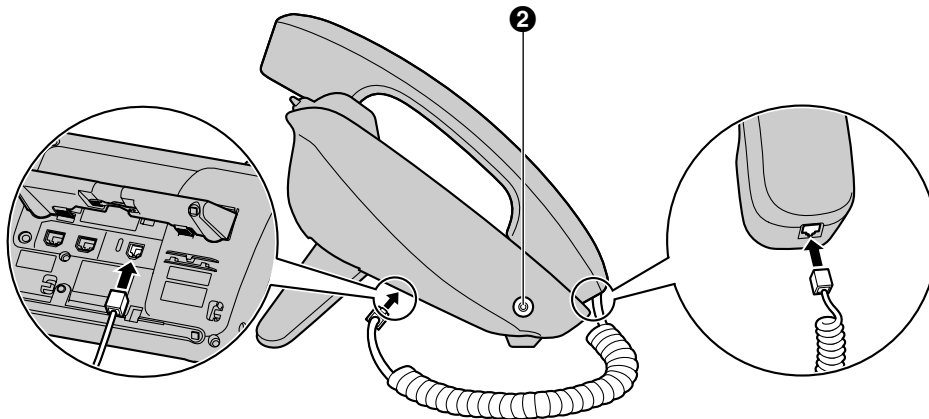
Used for hands-free conversation.

Left Side View

For KX-UT133/KX-UT136:



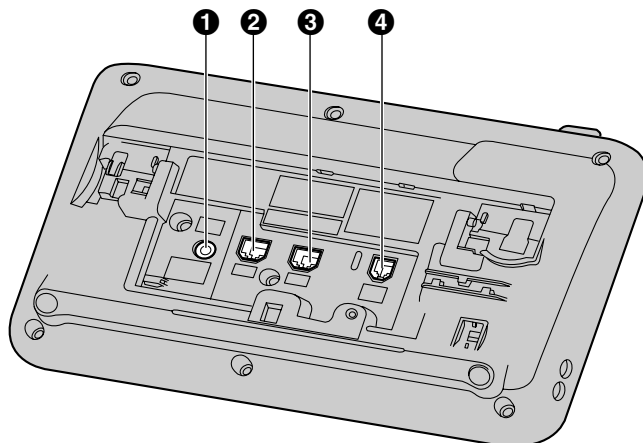
For KX-UT113/KX-UT123:



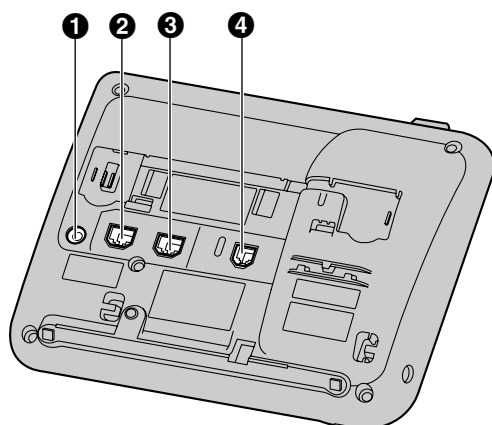
- ❶ EHS Jack (KX-UT133/KX-UT136 only)
- ❷ Headset Jack

Bottom View

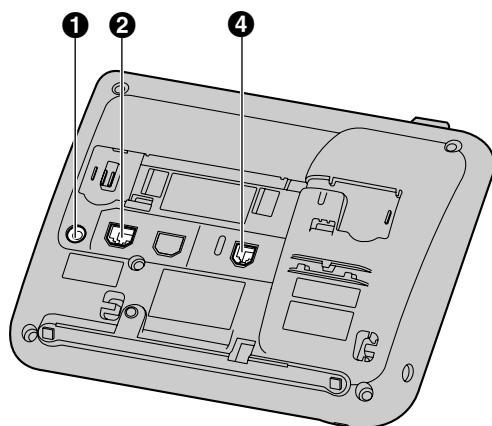
For KX-UT133/KX-UT136:



For KX-UT123:



For KX-UT113:



1 DC Jack

- ② LAN Port
- ③ PC Port (KX-UT123/KX-UT133/KX-UT136 only)
- ④ Handset Jack

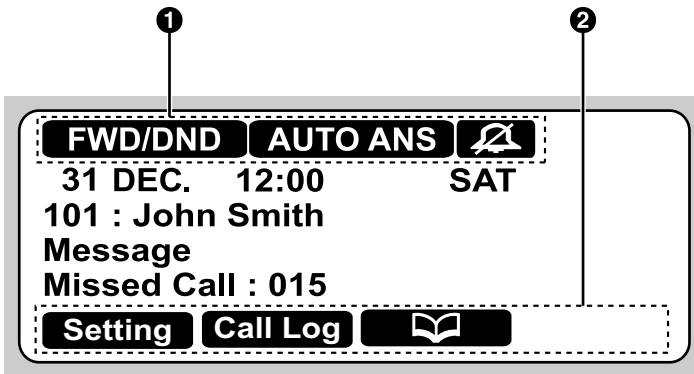
Screens

This section explains the buttons and icons that appear on the display.

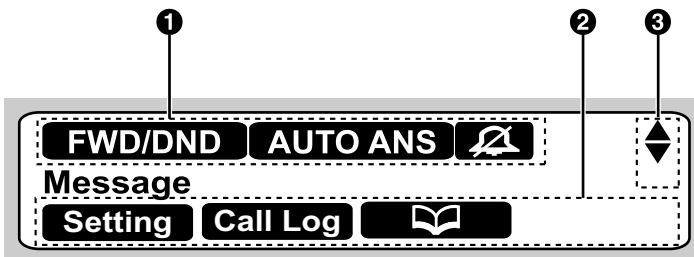
Note

- The actual appearance of the screen may differ on your unit.

For KX-UT136:



For KX-UT113/KX-UT123/KX-UT133:



1 Status Icons

Indicates the status of various features (Page 22).

2 Soft Button Icons

Indicate the functions that will be accessed when the corresponding buttons are pressed. The icons displayed vary according to the state of the unit. (For example, the icons displayed while on a call are different from the icons displayed while storing an entry in the phonebook.)

3 Scroll Indicator





Indicates that [▲], [▼], [◀], or [▶] can be pressed to display the previous or next item.

Note

- Although the scroll indicator is not shown in the screen sample of the KX-UT136 above, it does appear on some screens.

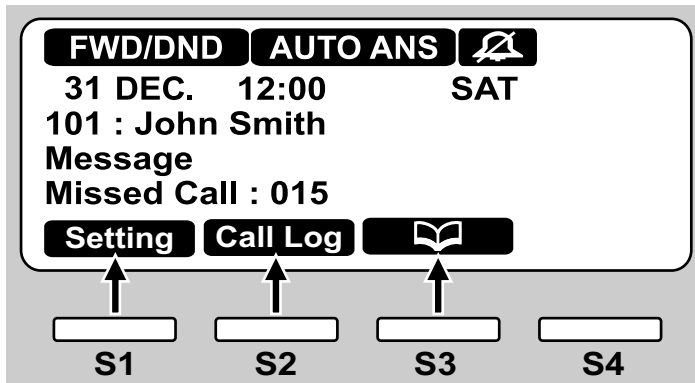
Status Icons

Icon	Description
	Displayed when Call Forwarding or Do Not Disturb is enabled (Page 35).




Icon	Description
	Displayed when Auto Answer is enabled (Page 29).
	Displayed when the ringer is turned off (Page 26).
	Displayed when ECO mode is enabled (Page 42).
	Displayed when registration to the SIP server has been lost. If this icon is displayed, consult your administrator or dealer.










Soft Buttons and Soft Button Icons

By pressing a soft button (S1 to S4), you can access the function displayed directly above it.



In this manual, soft buttons are referred to by their corresponding icons.

In the example here, "Press ", "Press ", or "Press " would indicate pressing S1, S2, or S3, respectively.

Icon	Description
	Access the user setting menus (Page 39).
	Access the call log (Page 28).
	Access the phonebook (Page 37).
	Access the setup menus (Page 73).
	Erase the number or character above the cursor (Page 27).
	Search for a phonebook entry (Page 27).
	Edit a call log or phonebook entry (Page 28, Page 37).
	Confirm a transfer operation (Page 32).
	Begin installation of a firmware update (Page 48).

Before Operating the Telephone

Icon	Description
Enter	Save or confirm the information shown on the display. Note <ul style="list-style-type: none">You can also use the physical ENTER button to perform the same operation as this soft button.
Line	For KX-UT113/KX-UT123 only, if multiple lines are available at your unit, select the line to use to make a call (Page 27).
Answer	Answer an incoming call (Page 25).
End	Close the incoming call screen and continue pre-dialling (Page 27).
Reject	Reject an incoming call (Page 29).
Xfer-Un	Perform an unscreened (blind) transfer (Page 32).
Delete	Delete the information shown on the display (Page 30, Page 38).
Save	Save the information shown on the display (Page 29, Page 37).
Call	Make a call (Page 27).
Edit	Edit the information shown on the display (Page 28, Page 29, Page 37).
Default	Assign the preferred number to dial among multiple registered phone numbers in the same phonebook entry, when making a call using the phonebook (Page 37).
Number	Display the telephone number when searching an entry in the phonebook (Page 27).
Update	Update the firmware (Page 48).

Basic Operations

This section explains the basics of using the unit.

Confirming Your Extension Number

In stand-by mode (i.e., when you do not have any active calls), you can view the extension number and name registered to the unit.

Going off- and on-hook

There are several ways to go off-hook and on-hook:

- Using the handset
- Using the **[SP-PHONE/☎]** button
- Using the soft buttons
- For KX-UT133/KX-UT136, using a DN button (flexible button)

Going off-hook

In this manual, when you see the phrase "go off-hook", you can do any of the following:

- Lift the handset off of its cradle.
- Press **[SP-PHONE/☎]** while the handset is on its cradle. This enables hands-free mode.
- For KX-UT133/KX-UT136, press a DN button (flexible button).

Note

- Certain soft buttons, such as **Answer**, function like the **[SP-PHONE/☎]** button.
- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Going on-hook

In this manual, when you see the phrase "go on-hook", you can do any of the following:

- Replace the handset on its cradle.
- Press **[SP-PHONE/☎]**, if you are in hands-free mode.

Hands-free Mode

In hands-free mode, you can talk and hear the other party in a conversation without using the handset. This

mode is useful for performing other tasks during a conversation, such as writing.

Enabling hands-free mode

You can enable hands-free mode in one of the following ways:

- In stand-by mode, press **[SP-PHONE/☎]**.
- During a conversation while using the handset, press **[SP-PHONE/☎]**. You can then return the handset to its cradle.
- When receiving an incoming call, press **Answer**.
- For KX-UT133/KX-UT136, in stand-by mode, press an idle DN button (flexible button).
- For KX-UT133/KX-UT136, when receiving a call or when a call is on hold, press the flashing green DN button (flexible button) that corresponds to the call.

Cancelling hands-free mode

You can cancel hands-free operation simply by lifting the handset off its cradle.

Note

- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Off-hook monitor

During a two-party conversation with the corded handset, you can allow other people to listen to the conversation through the speaker while you continue the conversation using the handset.

- Press **[SP-PHONE/☎]**, but do not return the handset to its cradle.
- Press **[SP-PHONE/☎]** again to cancel off-hook monitor.

Note

- When off-hook monitor is active, replacing the handset to its cradle enables hands-free mode.
- During a conference call, pressing **[SP-PHONE/☎]** simply enables hands-free mode. The handset will be disabled.


Adjusting the Volume

You can adjust the ringer, handset, headset, and speaker volume using **[▲]** and **[▼]** on the Navigator key.

Adjusting the ringer volume

When receiving a call, press [▲] or [▼].
You can also adjust the ringer volume in the settings.
For details, see "Ringer (Page 42)".

Note

- When the ringer volume is turned all the way down, "OFF" is displayed. Also,  is displayed when the unit is in stand-by mode.

Adjusting the handset/headset/ speaker volume

Press [▲] or [▼] during a conversation when using the handset, headset, or when you are in hands-free mode.

Feature Operations

Making Calls

This section explains the basic methods for making a call.

Making a Call

1. In stand-by mode, go off-hook.
2. Enter the number you want to call.
3. Press **[ENTER]**, or wait a few seconds for the number to be dialled.
4. To end the call, go on-hook.

Note

- For KX-UT113/KX-UT123, if more than one line is available at your unit, you can press **Line** before going off-hook and then select the line you want to use.

Pre-dialling

In stand-by mode, you can start dialling (max. 32 digits) while still on-hook.

- To delete a number you entered, press **Clear**.
- To clear the entire number, press and hold **Clear**.
- To connect the call, go off-hook or press **[ENTER]**.

Note

- For KX-UT133/KX-UT136, you can also press an idle DN button (flexible button) to connect the call. For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".
- For KX-UT113/KX-UT123, when pre-dialling you can press **Call** instead of going off-hook. If more than one line is available at your unit, select the line to use, and then press **[ENTER]**.
- If you receive an incoming call during pre-dialling, the display changes to the incoming call screen. For KX-UT133/KX-UT136, you can close the incoming call screen by pressing **End**, and continue pre-dialling.

Making a Call from the Phonebook List

Scrolling through all entries

1. Press **Phonebook**.
2. Press **[▲]** or **[▼]** to select an entry.
3. Go off-hook.
4. To end the call, go on-hook.

Note

- For KX-UT133/KX-UT136, you can also press an idle DN button (flexible button) in step 3 to connect the call. For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".
- For KX-UT113/KX-UT123, you can press **Call** instead of going off-hook. If more than one line is available at your unit, select the line to use, and then press **[ENTER]**.
- In step 2, if multiple phone numbers are stored for the entry, you can press **Number** and then select the phone number to call.

Searching by name

1. Press **Phonebook**.
2. Press **Search**.
3. Enter the name (max. 12 characters) you want to search for.
4. Press **[ENTER]**.
The entry that matches your search appears.
5. Go off-hook.
6. To end the call, go on-hook.

Note

- For KX-UT113/KX-UT123, you can press **Call** instead of going off-hook. If more than one line is available at your unit, select the line to use, and then press **[ENTER]**.
- For details about entering characters, see "Entering Characters (Page 50)".
- In step 4, if multiple phone numbers are stored for the entry, you can press **Number** and then select the phone number to call.
- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Dialling by Using Call Logs

The last 30 incoming calls and outgoing calls are stored in their respective logs, in order of newest to oldest call. You can make calls to the numbers listed in the call logs.

1. Press **Call Log**.
2. Press **[▲]** or **[▼]** to select the call log type, and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select the desired entry.
4. Go off-hook.
5. To end the call, go on-hook.

Note

- For KX-UT133/KX-UT136, you can also press an idle DN button (flexible button) in step 4 to connect the call. For details about flexible buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".
- For KX-UT113/KX-UT123, you can press **Call** instead of going off-hook. If more than one line is available at your unit, select the line to use, and then press **[ENTER]**.
- You can add a call log entry to the phonebook. See "Adding a Phonebook Entry from the Incoming Call Log (Page 37)".

Editing a phone number before dialling from the incoming call log

You can edit a phone number in the incoming call log before using it to dial.

1. Press **Call Log**.
2. Press **[▲]** or **[▼]** to select "Incoming Call Log", and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select the desired entry.
4. Do one of the following, depending on your unit:

For KX-UT113/KX-UT123 users

 - Press **Menu**, select "Edit", and then press **[ENTER]**.

For KX-UT133/KX-UT136 users

 - Press **Edit**.
5. Edit the number, and then go off-hook or press **Call**.
6. To end the call, go on-hook.

Redialling the Last Number You Dialed (Redial, Last Number)

You can redial the last phone number that you dialed.

1. Press **[REDIAL/☎]**.
2. To end the call, go on-hook.

Note

- For KX-UT133/KX-UT136, to select a line to use to redial, press the appropriate DN button (flexible button) before you press **[REDIAL/☎]**. For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".
- The unit may be configured to display the outgoing call log instead of immediately redialling. You can select an entry from the call log to make a call (Page 28). For details, consult your administrator or dealer.

One-touch Dialling (KX-UT133/KX-UT136 only)

You can make a call with a One-touch operation if a One-touch Dialling button has been created for the desired party. One-touch Dialling buttons can also be configured to access features of your phone system, if available.

1. Go off-hook, and then press the One-touch Dialling button (flexible button).
2. To end the call, go on-hook.

Note

- A BLF (Busy Lamp Field) button (flexible button) can also be used to call an extension simply by pressing the button. For details, consult your administrator or dealer.
- For details about flexible buttons such as One-touch Dialling buttons and BLF buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Receiving Calls

This section explains the basic methods for receiving a call.

Receiving a Call

1. Go off-hook.
2. To end the call, go on-hook.

Auto answer

You can have the unit automatically answer an incoming call. The call is connected after a programmed number of rings.

- To enable Auto Answer:
In stand-by mode, press **[AUTO ANSWER/📞]** until "Auto Answer On" appears.
- To disable Auto Answer:
In stand-by mode, press **[AUTO ANSWER/📞]** until "Auto Answer Off" appears.

Note

- When Auto Answer is enabled, **AUTO ANS** appears on the display in stand-by mode.

Rejecting Calls

You can reject an incoming call at your unit or set the unit to reject certain calls.

Rejecting a call while receiving

1. When receiving an incoming call, press **Reject**.

Rejecting anonymous calls

You can set the unit to reject calls when the unit receives a call without phone number.

To reject anonymous calls, the Block Anonymous Call setting must be enabled through Web user interface programming (Page 58). For details, consult your administrator or dealer.

Note

- Rejected phone numbers will not be stored in the incoming call log.
- Depending on the line an incoming call is arriving on, the call may not be rejected.

Rejecting specific calls

You can set the unit to reject specific phone numbers.

Note

- Rejected phone numbers will not be stored in the incoming call log.

Adding a phone number

You can store a maximum of 30 phone numbers you want to reject in the rejection list of the unit.

1. In stand-by mode, press **Setting**.
2. Press **[▲]** or **[▼]** to select "Call Block", and then press **[ENTER]**.
3. Press **Add**.
4. Enter the telephone number (max. 32 digits), and then press **[ENTER]**.

Note

- To register additional telephone numbers, repeat the procedure from step 3.

Adding a phone number from the incoming call log

You can add a phone number by referring to the incoming call log.

1. In stand-by mode, press **Call Log**.
2. Press **[▲]** or **[▼]** to select "Incoming Call Log", and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select the entry with the phone number you want to reject.
4. Press **Save**.
5. Press **[▲]** or **[▼]** to select "Call Block", and then press **[ENTER]**.
6. Press **[▲]** or **[▼]** to select "Yes", and then press **[ENTER]**.

Note

- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Editing a stored phone number

1. In stand-by mode, press **Setting**.
2. Press **[▲]** or **[▼]** to select "Call Block", and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select the phone number you want to edit, and then press **Edit**.
4. Edit the phone number as necessary, and then press **[ENTER]**.

Note

- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Deleting a stored phone number

1. In stand-by mode, press **Setting**.
2. Press **[▲]** or **[▼]** to select "Call Block", and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select the phone number you want to delete, and then press **Delete**.
4. Press **[▲]** or **[▼]** to select "Yes", and then press **[ENTER]**.

Note

- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Holding a Call

You can put a call on hold by holding the call at your extension.

To hold the current call

1. Press **[HOLD/↵]**, and then go on-hook.

Note

- For KX-UT133/KX-UT136, if Automatic Call Hold is enabled on your unit, the call will also be put on hold if you press a DN button (flexible button) other than the one for the current call. For details, consult your administrator or dealer.

To retrieve a call on hold at your extension

1. Go off-hook.
2. Do one of the following, depending on your unit:
For KX-UT113/KX-UT123 users
 - Press **[HOLD/↵]**.**For KX-UT133/KX-UT136 users**
 - Press the green flashing DN button (flexible button).

Note

- If a call is not retrieved within a specified time, you will hear an alarm as a reminder (Hold Recall).
- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Receiving a Second Call (Answering Call Waiting)

During a conversation, if a second call arrives, you will hear a call waiting tone.

You can answer the second call by disconnecting or holding the current call.

To disconnect the current call and then talk to the new party

1. Go on-hook while hearing the call waiting tone.
2. Go off-hook.

To hold the current call and then talk to the new party

For KX-UT113/KX-UT123 users

1. Press **[HOLD/↕]** while hearing the call waiting tone.

For KX-UT133/KX-UT136 users

1. Press **[HOLD/↕]** while hearing the call waiting tone.
2. Press the green flashing DN button (flexible button).

Note

- For KX-UT133/KX-UT136, if Automatic Call Hold is enabled on your unit, you do not need to press **[HOLD/↕]** in step 1. The call is automatically put on hold when you press the DN button. For details, consult your administrator or dealer.
- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Talking to Two Parties Alternately (Call Splitting)

When you are talking to one party and have another party on hold, you can switch the call on hold and the current call.

1. Press **[HOLD/↕]** during a conversation.
2. Call the second party.
3. Do one of the following, depending on your unit:

For KX-UT113/KX-UT123 users

- Press **[HOLD/↕]**.

For KX-UT133/KX-UT136 users

- Press **[HOLD/↕]**, and then press the green flashing DN button (flexible button) that corresponds to the other party on hold.

Note

- For KX-UT133/KX-UT136, if Automatic Call Hold is enabled on your unit, you do not need to press **[HOLD/↕]** in step 3. The call is automatically put on hold when you press the DN button. For details, consult your administrator or dealer.
- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Transferring a Call (Call Transfer)

You can transfer a call to another destination (extension or outside party).

To transfer

1. Press **[TRANSFER/↶]** during a conversation.
2. Call the party you want to transfer the call to.
3. Wait until the other party answers to announce the transfer. (This step can be omitted.)
4. Press **Xfer OK**.

Note

- If On-hook Transfer is enabled on your unit, you can simply go on-hook in step 4 instead of pressing **Xfer OK**. For details, consult your administrator or dealer.

To do an unscreened (blind) transfer

1. Press **Xfer-Un** during a conversation.
2. Call the party you want to transfer the call to.
3. Go on-hook.

To Transfer with One Touch (One-touch Transfer) (KX-UT133/KX-UT136 only)

1. Press the BLF button (flexible button) during a conversation.
2. Wait until the other party answers to announce the transfer. (This step can be omitted.)
3. Press **Xfer OK**.

Note

- If On-hook Transfer is enabled on your unit, you can simply go on-hook in step 3 instead of pressing **Xfer OK**. For details, consult your administrator or dealer.
- For details about flexible buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Mute

You can mute your voice during a conversation. While the mute feature is turned on, you will be able to hear the other party, but the other party will not be able to hear you.

The built-in microphone, handset, and headset are all muted when the mute feature is turned on.

To mute/unmute

1. Press **[MUTE/🔇]**.

Conference Call (Local Three-way Conference)

During a conversation, you can add an additional party to your call and establish a conference call.

Notice

- Your phone system may support advanced conference features, such as conference calls with four or more parties. In this case, the procedures for handling a conference call may be different from those explained in this section. For details about your phone system, consult your administrator or dealer.

Making a Conference Call

- Press [**CONFERENCE**/**△**] to put the current call on hold.
- Call the party you want to add to the conversation.
- After the called party answers, press [**CONFERENCE**/**△**] to begin the conference call.

Removing a Party from the Conference

During a conference, you can remove other parties from the conference. However, this operation is available only during conference calls you initiate.

For KX-UT113/KX-UT123 users

- During a conference call, press [**HOLD**/**↕**].
 - The second party is put on hold, but you can continue talking to the first party.
- Go on-hook.
 - The first party is disconnected.
- Press [**HOLD**/**↕**].
 - You can continue the conversation with the second party.

Note

- To disconnect the second party instead of the first party, press [**HOLD**/**↕**] 2 times in step 1.
- To re-establish the conference without removing either party, press [**CONFERENCE**/**△**] after step 1.

For KX-UT133/KX-UT136 users

- During a conference call, press [**HOLD**/**↕**].
 - The other parties are put on hold.
- Press the DN button (flexible button) that corresponds to the party you want to disconnect.
 - A conversation is established with the party you want to disconnect.
- Go on-hook.
 - The party is disconnected.
- Press the DN button (flexible button) that corresponds to the remaining party.
 - You can continue the conversation with the remaining party.

Note

- To re-establish the conference without removing either party, press [**CONFERENCE**/**△**] after step 2.
- For details about DN buttons, see "Flexible Buttons (KX-UT133/KX-UT136 only) (Page 36)".

Ending a Conference Call

- Go on-hook during a conference.

Checking Messages

Checking New Messages

When you receive a voice message, "Message" appears on the display, and the Message/Ringer lamp turns red.

You can check your new messages by accessing your mailbox.

1. Press [MESSAGE/✉].
2. If the unit has multiple lines, press [▲] or [▼] to select the line on which ✉ is displayed, and then go off-hook.

Checking Missed Calls

When there are new missed calls, "Missed Call: xxx" appears on the display. ("xxx" indicates the number of missed calls.)

1. Press **Call Log**.
2. Press [▲] or [▼] to select "Incoming Call Log", and then press [ENTER].
3. Press [▲] or [▼] to select the missed call.

Note

- In the incoming call log, "Missed" is displayed on missed calls. For KX-UT113/KX-UT123/KX-UT133, you must press [▶] to see this.
- For details about making calls from the call log, see "Dialling by Using Call Logs (Page 28)".
- A check mark is displayed next to answered calls and missed calls that you have already checked.

Call Forwarding/Do Not Disturb

You can have incoming calls automatically forwarded to another destination. You can also have incoming calls rejected (Do Not Disturb).

Note

- When Call Forwarding or Do Not Disturb is enabled, **FWD/DND** appears on the display in stand-by mode.

To access the FWD/DND settings

- In stand-by mode, press **Setting** or **[FORWARD/DO NOT DISTURB/↶/•|↶]**.
 - If you press **[FORWARD/DO NOT DISTURB/↶/•|↶]**, continue to step 3.
- Press **[▲]** or **[▼]** to select "**FWD/DND Setting**", and then press **[ENTER]**.
- If line selection is available, press **[▲]** or **[▼]** to select the desired line, and then press **[ENTER]**.
- Press **[▲]** or **[▼]** to select the type of FWD or DND setting to apply, and then press **[ENTER]**.
- Configure the settings as necessary (Page 43).

Logging in to or Logging out of a Group (KX-UT133/KX-UT136 only)

Logging in to or Logging out of an ACD (Automatic Call Distribution) Group

If the SIP server supports ACD and you are assigned to an ACD group, you can log in to or log out of the group.

- In stand-by mode, press the flexible button assigned as the ACD Log-in/Log-out button.

Note

- The flexible button's light indicates the status as follows:
Off: logged in to the ACD group
Red On: logged out of the ACD group

Flexible Buttons (KX-UT133/KX-UT136 only)

The flexible buttons on the unit can be customised to be used to make or receive calls or as feature buttons. These buttons are configured by your administrator or dealer.

The following types of flexible buttons are available:

DN (Directory Number)

Seizes the line assigned to the DN button. When a call arrives at the DN button, pressing the button answers the call.

Lamp Indication

- **Off:** Idle
- **Green on:** You are on a call using the DN button.
- **Flashing green rapidly:** A call is being received.
- **Flashing green slowly:** A call is on hold.
- **Red on:** A shared line is in use or on hold (private) at another unit.
- **Flashing red slowly:** A shared line is on hold (normal) at another unit.

Note

- A ringtone can be assigned to each DN button through Web user interface programming. When a call arrives at a DN button, the ringtone assigned to that button plays. For details, consult your administrator or dealer.
However, if you select a ringtone through the unit's settings (Page 42), that ringtone will play instead of those assigned to DN buttons.
- A shared line is a line that can be used by multiple units. This is an optional feature and may not be supported on your phone system.

One-Touch

Calls the party or accesses a feature assigned to the button. See "One-touch Dialling (KX-UT133/KX-UT136 only) (Page 28)".

Headset

Enables or disables talking using the headset.

Lamp Indication

- **Off:** Headset off
- **Red on:** Headset on

BLF (Busy Lamp Field)

Calls the extension assigned to the button. During a conversation, a BLF button can be used to transfer calls to the assigned extension (Page 32). A BLF button's lamp also shows the current status of the assigned extension.

Lamp Indication

- **Off:** The assigned extension is idle.
- **Red on:** The assigned extension is using the line.
- **Flashing red rapidly:** The assigned extension is receiving an incoming call.
If enabled through Web user interface programming, pressing the button answers the call (Directed Call Pickup).

Note

- BLF (Busy Lamp Field) is an optional feature and may not be supported on your phone system.

ACD

Logs in to or logs out of a group when ACD (Automatic Call Distribution) is enabled (Page 35).

Lamp Indication

- **Off:** Logged in
- **Red on:** Logged out

Note

- ACD is an optional feature and may not be supported on your phone system.

Customising the Telephone

Phonebook List

Adding a New Phonebook Entry

You can add a maximum of 500 (for KX-UT123/KX-UT133/KX-UT136) or 100 (for KX-UT113) phonebook entries to the unit.

To make a call from the phonebook, see "Making a Call from the Phonebook List (Page 27)".

1. Press **☰**.
2. Press **Add**.
3. Enter a name (max. 24 characters), and then press **[ENTER]**.
4. Press **[▲]** or **[▼]** to select the phone number type (**①** to **⑤**) or "Ringtone X", and then press **[ENTER]**.
5. Do one of the following, depending on your selection in the previous step:
 - If you selected a phone number type**
 - Enter the phone number (max. 32 digits), and then press **[ENTER]**.
 - If you selected "Ringtone X"**
 - Select a ringtone to play when you receive a call from this party, and then press **[ENTER]**.
6. To add another phone number to the entry, repeat the procedure from step 4.
7. Press **Save**.

Note

- If you store multiple phone numbers in the entry, you can assign the preferred number to use when you call this party. In step 4, select the desired number, and then press **Default**.
- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Adding a Phonebook Entry from the Incoming Call Log

You can add new phonebook entries from the incoming call log.

1. Press **Call Log**.
2. Press **[▲]** or **[▼]** to select "Incoming Call Log", and then press **[ENTER]**.

3. Press **[▲]** or **[▼]** to select the desired call log entry, and then press **Save**.
4. Select "Phonebook", and then press **[ENTER]**.
5. Enter a name (max. 24 characters), and then press **[ENTER]**.
6. Press **[▲]** or **[▼]** to select the phone number type (**①** to **⑤**) or "Ringtone X", and then press **[ENTER]**.
7. Do one of the following, depending on your selection in the previous step:
 - If you selected a phone number type**
 - Enter the phone number (max. 32 digits), and then press **[ENTER]**.
 - If you selected "Ringtone X"**
 - Select a ringtone to play when you receive a call from this party, and then press **[ENTER]**.
8. To add another phone number to the entry, repeat the procedure from step 6.
9. Press **Save**.

Note

- If a name is stored in the call log, it is automatically entered in step 5.
- If you store multiple phone numbers in the entry, you can assign the preferred number to use when you call this party. In step 6, select the desired number, and then press **Default**.
- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Editing a Phonebook Entry

You can edit the information stored in phonebook entries.

1. Press **☰**.
2. Press **[▲]** or **[▼]** to display the desired entry, or press **Search** and search for the desired entry (Page 38).
3. Do one of the following, depending on your unit:
 - For KX-UT113/KX-UT123 users**
 - Press **Menu**, select "Edit", and then press **[ENTER]**.
 - For KX-UT133/KX-UT136 users**
 - Press **Edit**.
4. Press **[▲]** or **[▼]** to select the item you want to edit, and then press **[ENTER]**.

5. Edit the item as necessary, and then press **[ENTER]**.
6. Press **Save**.

Note

- If you store multiple phone numbers in the entry, you can assign the preferred number to use when you call this party. In step 4, select the desired number, and then press **Default**.
- If you do not press any buttons for 1 minute, the unit will return to stand-by mode.

Searching for a Phonebook Entry

You can search the phonebook for the desired entry.

1. Press **Bookmarks**.
2. Press **Search**.
3. Enter the name you want to search for, and then press **[ENTER]**.

Deleting a Phonebook Entry

You can delete phonebook entries.

1. Press **Bookmarks**.
2. Press **[▲]** or **[▼]** to display the desired entry, or press **Search** and search for the desired entry (Page 38).
3. Do one of the following, depending on your unit:
For KX-UT113/KX-UT123 users
 - Press **Menu**, select "Delete", and then press **[ENTER]**.**For KX-UT133/KX-UT136 users**
 - Press **Delete**.
4. Press **[▲]** or **[▼]** to select "Yes", and then press **[ENTER]**.

Export/Import Phonebook Entries

You can export the phonebook entries through the Web user interface to your computer as a tab separated value file. This makes it possible to add and edit phonebook entries using a spreadsheet application or text editor on your computer. After editing, the file should be imported into the unit.

Also, phonebook entries exported from one unit can be imported into another, which makes it easy to share phonebook entries.

To export/import entries, consult your administrator or dealer.

Notice

- If you export the phonebook, delete some entries on your computer, and then import the phonebook to the unit, the entries deleted on your computer will not be deleted from the unit's phonebook. To erase unnecessary entries, use the unit's interface and not the Web user interface.
- Phone calls cannot be made or received while phonebook entries are being imported or exported.

User Settings

You can configure various settings to customise the behaviour of the unit.
This section explains how to configure the settings using the unit.

Accessing the Settings

1. In stand-by mode, press **Setting**.
2. Press **[▲]** or **[▼]** to select the desired setting category, and then press **[ENTER]**.
3. Configure the settings as necessary.

Available Settings

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└ ECO Mode		Page 42
└ LCD Contrast		Page 43
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		└ DNS2
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↳ Call Block

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- *1 This setting is available only if "DNS" is set to "Manual".
- *2 This setting is available only on KX-UT123/KX-UT133/KX-UT136.

Settings Details

Ringer

Setting	Description	Value Range	Default
Ringer Volume	Adjust the ringer volume.	Level 0 to 6	Level 3
Ringtone	Select a ringtone to play when you receive a call. If multiple lines are configured on your unit, you must first select which line to use the ringtone for. You can assign a different ringtone to each line. If you select " Automatic " (KX-UT133/KX-UT136 only), the ringtone assigned through Web user interface programming (Page 58) will be used. Each ringtone will play as you highlight it.	Automatic (KX-UT133/KX-UT136 only), Ringtone 1–Ringtone 32	Automatic (KX-UT133/KX-UT136) Ringtone 1 (KX-UT113/KX-UT123)

Note

- The preset melodies in this product are used with permission of © 2009 Copyrights Vision Inc.
- Ringtone 20 to Ringtone 24 are the same as Ringtone 1.
- Even if you have turned the volume off (level 0), each ringtone will still play when you highlight it. However, nothing plays when you highlight "**Automatic**".
- Ringtones can also be assigned to individual entries in the phonebook list (Page 37).
- For KX-UT133/KX-UT136, ringtones may also be assigned to individual DN buttons (flexible buttons, Page 36) through Web user interface programming (Page 58). However, ringtones specified here override the DN button settings. For details, consult your administrator or dealer.

ECO Mode

Setting	Description	Value Range	Default
ECO Mode	Enabling this mode reduces the amount of electricity consumed by the unit.	On, Off	Off

Note

- When ECO mode is enabled, the Speed/Duplex setting (Page 47) changes as follows:
 - Speed/Duplex: "**10M-Full**"
 - PC port cannot be used.
- When the ECO mode setting is changed, the unit will restart.
- When ECO mode is enabled, **ECO** is displayed while the unit is in stand-by mode.

LCD Contrast

Setting	Description	Value Range	Default
LCD Contrast	Change the contrast of the display.	Level 1 to 6	Level 3

Back Light (KX-UT123/KX-UT133/KX-UT136 only)

Setting	Description	Value Range	Default
Back Light	Change the settings for the backlight.	Always On Automatic Always Off	Automatic
	If you select "Always On" or "Automatic", press [▲] or [▼] to adjust the brightness.	Level 1 to 3	Level 3

Note

- When "Automatic" is selected, the backlight turns off when the phone returns to an idle state.

Display Lock

Setting	Description	Value Range	Default
Display Lock	Lock access to your call log and phonebook list by entering your extension PIN (Personal Identification Number).	On, Off	Off

Note

- The extension PIN can be configured through Web user interface programming. For details, consult your administrator or dealer.

FWD/DND Setting

If multiple lines are available at your unit, press [▲] or [▼] to select the line to apply the settings to when you select "FWD/DND Setting".

Setting	Description	Value Range	Default	
Do Not Disturb	Enable DND (Do Not Disturb) to reject all incoming calls.	On, Off	Off	
FWD All	Forward all incoming calls to a specified destination.	—	—	
	On/Off	Enable or disable the "FWD All" setting.	On, Off	Off
	Phone Number	Specify the number to forward calls to when "FWD All" is enabled.	1–32 digits	—

Setting	Description	Value Range	Default
FWD Busy	Forward incoming calls to a specified destination when you are on a call.	—	—
On/Off	Enable or disable the "FWD Busy" setting.	On, Off	Off
Phone Number	Specify the number to forward calls to when "FWD Busy" is enabled.	1–32 digits	—
FWD No Ans	Forward incoming calls to a specified destination if you do not answer after a specified number of rings.	—	—
On/Off	Enable or disable the "FWD No Ans" setting.	On, Off	Off
Phone Number	Specify the number to forward calls to when "FWD No Ans" is enabled.	1–32 digits	—
Ring count	After you specify the phone number to forward calls to, enter the number of times the unit will ring before forwarding the call.	0, 2–20	3

Language

Setting	Description	Value Range	Default
Language	Select the language to use for the display.	Čeština Dansk Deutsch (DE) English (UK) English (US) Español Français Français (Canada) Hrvatski Italiano Magyar Nederlands Polski Português Slovenčina Svenska Ελληνικά Русский Українська	English (US)

Date and Time

Setting	Description	Value Range	Default
Date and Time	Set the date and time.	Date ¹ : dd/mm/yyyy or mm/dd/yyyy Time ² : 00:00–23:59 or 12:00–11:59 AM/ PM	—

¹ Pressing [#] switches the date format.

² If the time format is not assigned in the configuration data, you can change the time format (12-hour or 24-hour) by pressing [*]. If the time format is set to 12-hour time in the configuration data, you can change the AM/PM setting by pressing [*].

Note

- Summer time can be set through Web user interface programming. For details, consult your administrator or dealer.

Information Display

Setting	Description	Value Range	Default
Information Display	View a variety of information about the unit. Press [▲] and [▼] to display the various settings. The following settings can be viewed: <ul style="list-style-type: none"> • Registration status to the SIP server • IP address • Subnet mask address • Default gateway address • IP address of the DNS server 1 • IP address of the DNS server 2 • ACS status • Display lock status • Firmware version • MAC address 	—	—

Network Settings

IMPORTANT

We recommend configuring these settings with your administrator or dealer. Network settings can also be configured through Web user interface programming (Page 58). Contact your administrator or dealer for further information.

Setting	Description	Value Range	Default
Network	Configure the basic network settings. If you select "DHCP", you must then select whether the DNS setting is configured automatically or manually. If you select "STATIC", you must manually specify the IP address, subnet mask, default gateway, and DNS servers.	DHCP, STATIC	—
When DHCP is selected			
DNS	Select whether the DNS server information should be obtained automatically (i.e., provided by the DHCP server) or if you will specify it manually. If you select "Manual", see "DNS1" and "DNS2" below.	Manual, Automatic	Automatic
DNS1 ^{*1} (Manual DNS only)	Enter the IP address of the primary DNS server.	xxx.xxx.xxx.xxx	—
DNS2 ^{*1} (Manual DNS only)	Enter the IP address of the secondary DNS server. If a secondary DNS server is not required, leave this item blank.	xxx.xxx.xxx.xxx	—
When STATIC is selected			
IP Address ^{*1}	Enter the IP address to assign to the unit.	xxx.xxx.xxx.xxx	—
Subnet mask ^{*1}	Enter the subnet mask for your network.	xxx.xxx.xxx.xxx	—
Default Gateway ^{*1}	Enter the IP address of the default gateway for your network.	xxx.xxx.xxx.xxx	—
DNS1 ^{*1}	Enter the IP address of the primary DNS server.	xxx.xxx.xxx.xxx	—
DNS2 ^{*1}	Enter the IP address of the secondary DNS server. If a secondary DNS server is not required, leave this item blank.	xxx.xxx.xxx.xxx	—
VLAN	Configure the VLAN (Virtual LAN) settings.	—	—
Enable VLAN	Select whether to enable the VLAN functionality.	Yes, No	No
IP Phone	Specify the necessary settings for using the phone features over a VLAN.	—	—

Setting	Description	Value Range	Default
VLAN ID	Specify the VLAN ID.	1–4094	2
Priority	Specify the priority of packets sent from this unit.	0–7	7
PC (KX-UT123/ KX-UT133/KX-UT136 only)	Specify the necessary settings for using a PC over a VLAN.	—	—
VLAN ID	Specify the VLAN ID.	1–4094	1
Priority	Specify the priority of packets sent from this unit.	0–7	0
Speed/Duplex	Select the connection mode (combination of link speed and duplex mode) of the LAN port and PC port.	—	—
LAN port	Select the connection mode of the LAN port.	Auto, 10M-Full, 10M-Half, 100M-Full, 100M-Half	Auto
PC port (KX-UT123/ KX-UT133/KX-UT136 only)	Select the connection mode of the PC port.	Auto, 10M-Full, 10M-Half, 100M-Full, 100M-Half	Auto
Embedded web	Enable or disable Web User Interface Programming.	On, Off	Off

*1 Press [▲] and [▼] to switch between these items.

Network Test

Setting	Description	Value Range	Default
Network Test	Confirm whether other network devices (e.g., SIP server, routers, switching hubs) respond to network requests. When you select this item, enter the IP address of the device to which you want to test the connection. If a device does not respond, first check the unit's network settings, and then check the device's network settings and connection.	xxx.xxx.xxx.xxx	—

Restart

Setting	Description	Value Range	Default
Restart	Restart the unit (Page 74).	—	—

Firmware version

Setting	Description	Value Range	Default
Firmware version	View the version of the currently installed firmware. If a newer version is available, its version is also displayed. In this case, press Update to update the firmware.	—	—

Note

- Your phone system dealer may offer new features or an improved version of the unit's software from time to time. If you set the unit software update setting to manual mode through the Web user interface, you need to download the update when "Update version. Press OK." is displayed. Contact your administrator or dealer for further information.

Call Block

Setting	Description	Value Range	Default
Call Block	<p>Register telephone numbers so that calls received from those numbers are blocked. You can also delete registered numbers.</p> <p>To register</p> <ol style="list-style-type: none"> 1. Press Add. 2. Enter the telephone number to block, and then press [ENTER]. <p>To edit</p> <ol style="list-style-type: none"> 1. Press [▲] or [▼] to select the blocked telephone number to edit. 2. Press Edit. 3. Edit the number as necessary, and then press [ENTER]. <p>To delete</p> <ol style="list-style-type: none"> 1. Press [▲] or [▼] to select the blocked telephone number to delete. 2. Press Delete. 3. Select "Yes", and then press [ENTER]. 	—	—

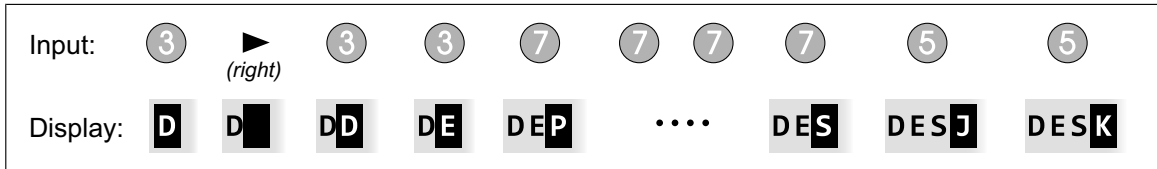
Entering Characters

The dial keys are used to enter characters and numbers. Each dial key has multiple characters assigned to it. (For example, A, B and C are assigned to the 1 key.)

To enter a character, press the corresponding dial key until the character you want appears. To enter another character that is assigned to the same key, first press [▶] to move the cursor to the right.

Example

To enter "DESK", press the keys as follows:



For details about the characters assigned to each key, see "Character Tables (Page 52)".

Deleting characters

Press **Clear** to delete the last character entered.



Note

- Press and hold **Clear** to delete all entered text.

Switching between uppercase and lowercase

Press **A/a** to switch between uppercase entry and lowercase entry.

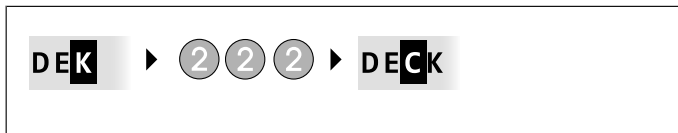
Modifying entered text

Use [◀] and [▶] to move the cursor to where you want to modify the text. Then, modify the text as follows:

- Press **Clear** to delete the character under the cursor.



- Press a dial key to insert a character at the cursor's location.



- Press **A/a** to change the case of the character under the cursor.



Note

- If the maximum number of characters has been entered, entering another character will overwrite the character under the cursor.
- If the entered texts spans two or more lines, you can also move the cursor using **[▲]** and **[▼]**.

Character entry modes

The six character entry modes let you enter a variety of characters.

The following character modes are available:

- Latin (ABC)
- Numeric (0–9)
- Greek (ΑΒΓ)
- Extended 1 (ĂĂĂ)
- Extended 2 (ŚŚŚ)
- Cyrillic (АБВ)

For details about which characters are available in each mode, see "Character Tables (Page 52)".

To select a character mode

1. When entering characters, press **1/A/?**.
2. Press **[▲]** or **[▼]** to select the desired character entry mode.
3. Press **[ENTER]**.

Note

- Depending on the type of information you are entering, you cannot change character modes. For example, when you are entering a phone number, only numeric mode is available.

Character Tables

ABC (Latin)

Button	Characters
①	! ? " 1
	! ? " 1
②	A B C 2
	a b c 2
③	D E F 3
	d e f 3
④	G H I 4
	g h i 4
⑤	J K L 5
	j k l 5
⑥	M N O 6
	m n o 6
⑦	P Q R S 7
	p q r s 7
⑧	T U V 8
	t u v 8
⑨	W X Y Z 9
	w x y z 9
⑩	<Space> . , ' : ; 0
	<Space> . , ' : ; 0
✳	/ + - = < > *
	/ + - = < > *
#	\$ % & @ () € £ #
	\$ % & @ () € £ #

Note

- For each button, the upper row shows the characters entered in uppercase mode, and the lower row shows the characters entered in lowercase mode.

0–9 (Numeric)

Button	Characters
①	1
②	2
③	3
④	4
⑤	5
⑥	6
⑦	7
⑧	8
⑨	9
⑩	0
*	*
#	#

ABΓ (Greek)

Button	Characters
①	! ? " 1 ! ? " 1
②	A B Γ 2 α β γ 2
③	Δ E Z 3 δ ε ζ 3
④	H Θ I 4 η θ ι 4
⑤	K Λ M 5 κ λ μ 5
⑥	N Ξ Ο 6 ν ξ ο 6
⑦	Π Ρ Σ 7 π ρ σ 7
⑧	T Υ Φ 8 τ υ φ 8
⑨	X Ψ Ω Υ 9 χ ψ ω υ 9
⑩	<Space> . , ' : ; 0 <Space> . , ' : ; 0
*	/ + - = < > * / + - = < > *
#	\$ % & @ () € £ # \$ % & @ () € £ #

Note

- For each button, the upper row shows the characters entered in uppercase mode, and the lower row shows the characters entered in lowercase mode.

AÄÅ (Latin Extended 1)

Button	Characters
①	! ? " 1 ----- ! ? " 1
②	A À Á Â Ã Ä Å Æ B C Ç 2 ----- a à á â ã ä å æ b c ç 2
③	D Đ E È É Ê Ë Ì Í Î Ï 3 ----- d ð e è é ê ë ì í î ï 3
④	G Ğ H I Ì Í Î Ï Ĭ Ĳ 4 ----- g ğ h i ì í î ï ĳ Ĳ 4
⑤	J K L 5 ----- j k l 5
⑥	M N Ñ O Ò Ó Ô Õ Ö Ø Œ 6 ----- m n ñ o ò ó ô õ ö ø œ 6
⑦	P Q R S Ş ß 7 ----- p q r s ş ß 7
⑧	T U Û Ú Û Ü Û V 8 ----- t u ù ú û ü v 8
⑨	W Ŵ X Y Ŷ Z 9 ----- w ŵ x y ŷ z 9
⑩	<Space> . , ' : ; 0 ----- <Space> . , ' : ; 0
* (star)	/ + - = < > * ----- / + - = < > *
# (hash)	\$ % & @ () € £ # ----- \$ % & @ () € £ #

Note

- For each button, the upper row shows the characters entered in uppercase mode, and the lower row shows the characters entered in lowercase mode.

SŠŠ (Latin Extended 2)

Button	Characters
①	! ? " 1 ! ? " 1
②	A Á Ā Ą Ą B C Č Ć 2 a á ä ä a b c ć ć 2
③	D Ď E Ę Ę Ę F 3 d ď e é ę ę f 3
④	G H I Í 4 g h i í 4
⑤	J K L Ł Ł Í Ĺ 5 j k l ł ł í ĺ 5
⑥	M N Ń Ń Ń Ó Ó Ö Ő 6 m n ń ń ń ó ó ö ő 6
⑦	P Q R Ř Ř S Ś Š 7 p q r ř ř s ś š 7
⑧	T Ŧ Ţ Ť U Ú Ü Ů Ů V 8 t ŧ ŧ ŧ u ú ü ů ů v 8
⑨	W X Y Ÿ Ý Z Ž Ž Ž 9 w x y ÿ ý z ž ž ž 9
⑩	<Space> . , ' : ; 0 <Space> . , ' : ; 0
*	/ + - = < > * / + - = < > *
#	\$ % & @ () € £ # \$ % & @ () € £ #

Note

- For each button, the upper row shows the characters entered in uppercase mode, and the lower row shows the characters entered in lowercase mode.

АБВ (Cyrillic)

Button	Characters
①	А Б В ! ? " 1 ----- а б в ! ? " 1
②	Г Д Е Ё 2 ----- г д е ё 2
③	Ж З И Й 3 ----- ж з и й 3
④	К Л М 4 ----- к л м 4
⑤	Н О П 5 ----- н о п 5
⑥	Р С Т 6 ----- р с т 6
⑦	У Ф Х 7 ----- у ф х 7
⑧	Ц Ч Ш 8 ----- ц ч ш 8
⑨	Щ Ъ Ы Ь 9 ----- щ ъ ы ь 9
⑩	Э Ю Я <Space> . , ' : ; 0 ----- э ю я <Space> . , ' : ; 0
* ⑩	/ + - = < > Г € I ï * ----- / + - = < > г е і і *
# ⑩	\$ % & @ () € I ŷ # ----- \$ % & @ () € і ь #

Note

- For each button, the upper row shows the characters entered in uppercase mode, and the lower row shows the characters entered in lowercase mode.

Web User Interface Programming

The unit provides a Web-based interface for configuring various settings and features, including some that are not programmable directly from the unit. The following list contains some useful features that are programmable through the Web user interface.

For details, consult your administrator or dealer.

- Basic network settings^{*1} (Page 45)
- User password (for access to Web user interface)
- HTTP authentication settings
- Date and time settings^{*1} (Page 45)
- Default outgoing line
- Call rejection phone numbers^{*1} (Page 49)
- Block caller ID
- Block anonymous calls
- Do Not Disturb^{*1} (Page 43)
- Call forward^{*1} (Page 43)
- Flexible button settings (Page 36) (DN, One-Touch, Headset, etc. KX-UT133/KX-UT136 only)
- Key click tone
- Extension PIN
- Phonebook import and export (Page 38)

^{*1} These settings can also be configured directly through the unit.

Notice

- Each time you want to access the Web user interface, you must enable Web programming (Page 47).

Installation and Setup

Notice

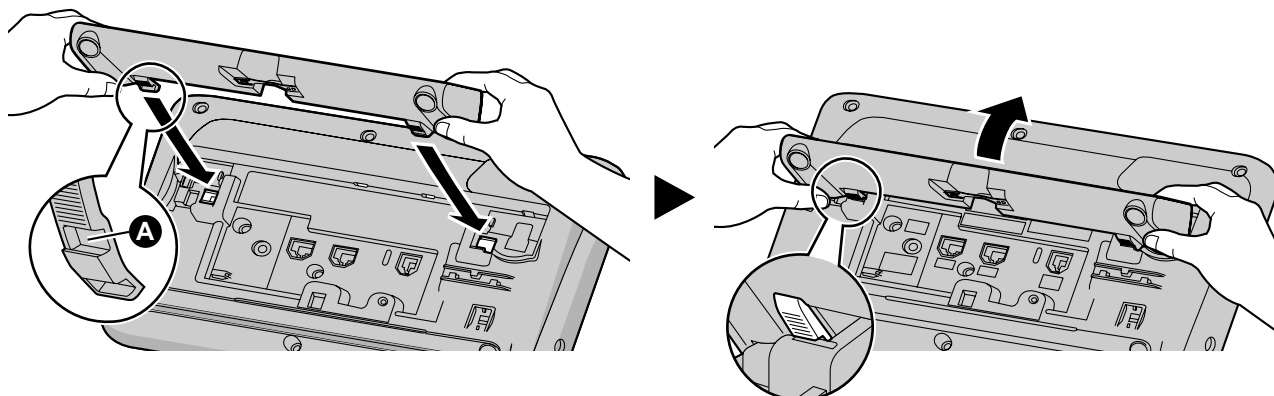
- Panasonic assumes no responsibility for injuries or property damage resulting from failures arising out of improper installation or operation inconsistent with this documentation.

Attaching/Removing the Stand

Attaching the Stand

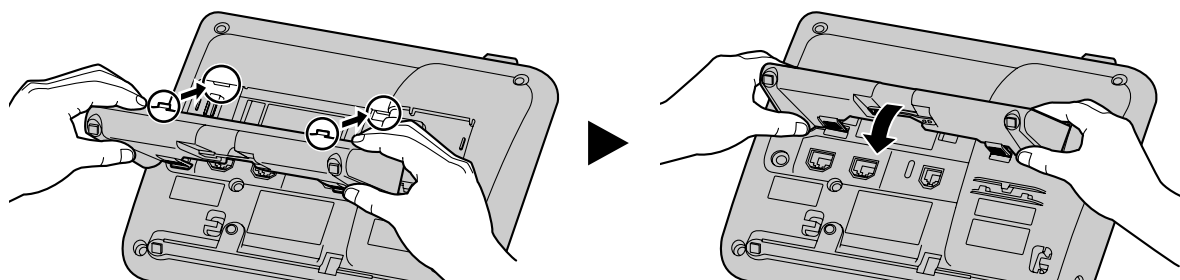
For KX-UT133/KX-UT136:

1. Insert the catches (A) of the stand into hooks located in the unit.
2. Gently push the stand in the direction indicated until it locks into place.
The stand will be mounted in the high position.



For KX-UT113/KX-UT123:

1. Insert the catches of the stand into hooks located in the unit.
2. Gently push the stand in the direction indicated until it locks into place.
The stand will be mounted.

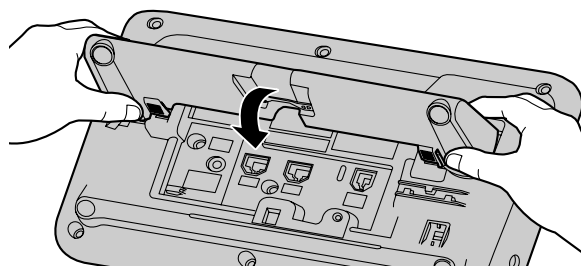


Removing the Stand

For KX-UT133/KX-UT136:

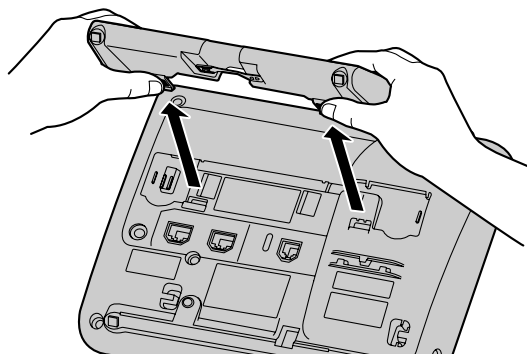
1. Hold the stand with both hands.

2. Gently rotate the stand in the direction indicated until it is released.

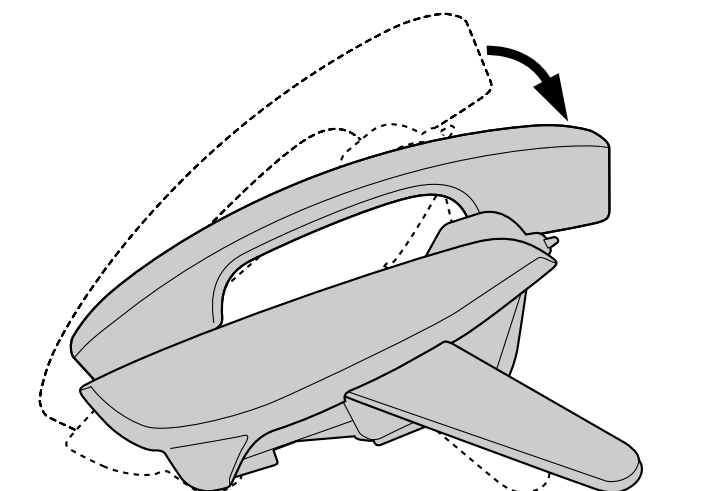


For KX-UT113/KX-UT123:

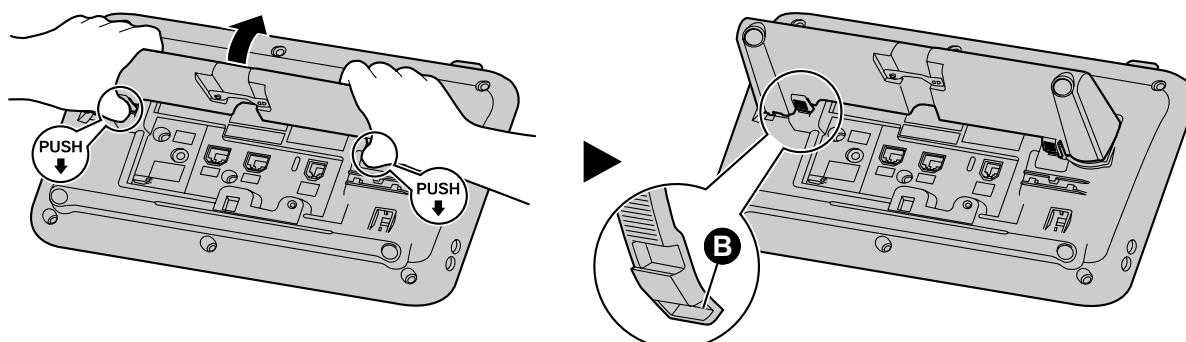
1. Remove the stand in the direction indicated while pushing the catches of the stand with both hands as shown.



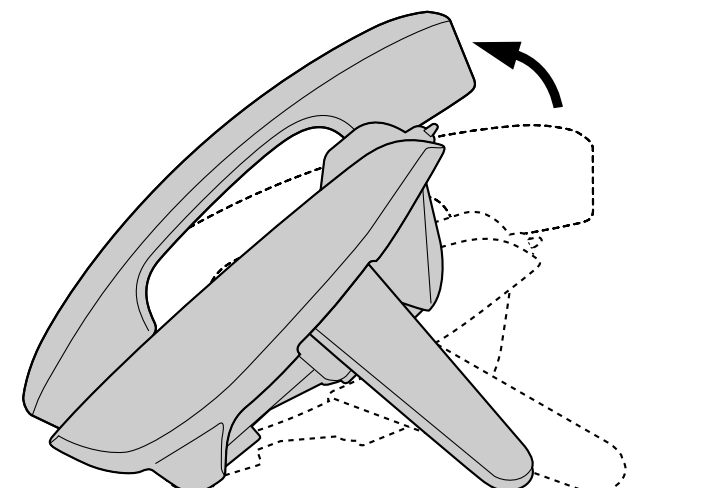
Adjusting from High to Low Position (KX-UT133/KX-UT136 only)



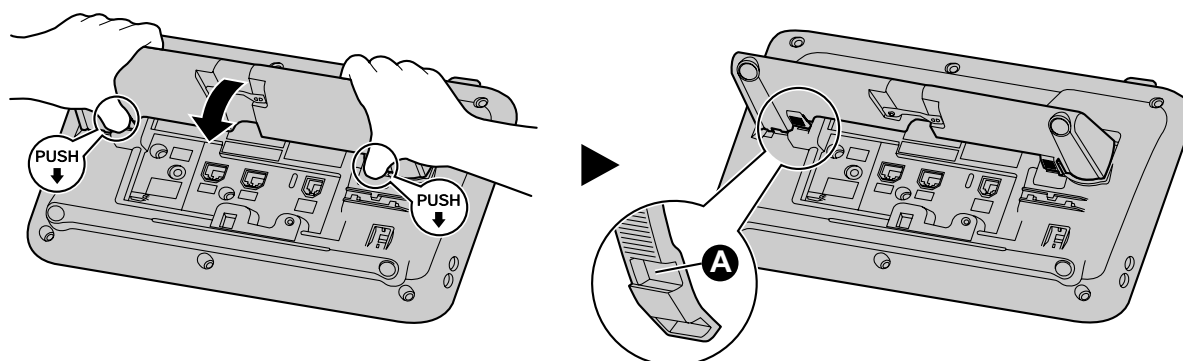
1. Tilt the stand in the direction indicated while pushing the PUSH mark with both hands as shown until it locks into the low position (B).



Adjusting from Low to High Position (KX-UT133/KX-UT136 only)



1. Tilt the stand in the direction indicated while pushing the PUSH mark with both hands as shown until it locks into the high position (A).

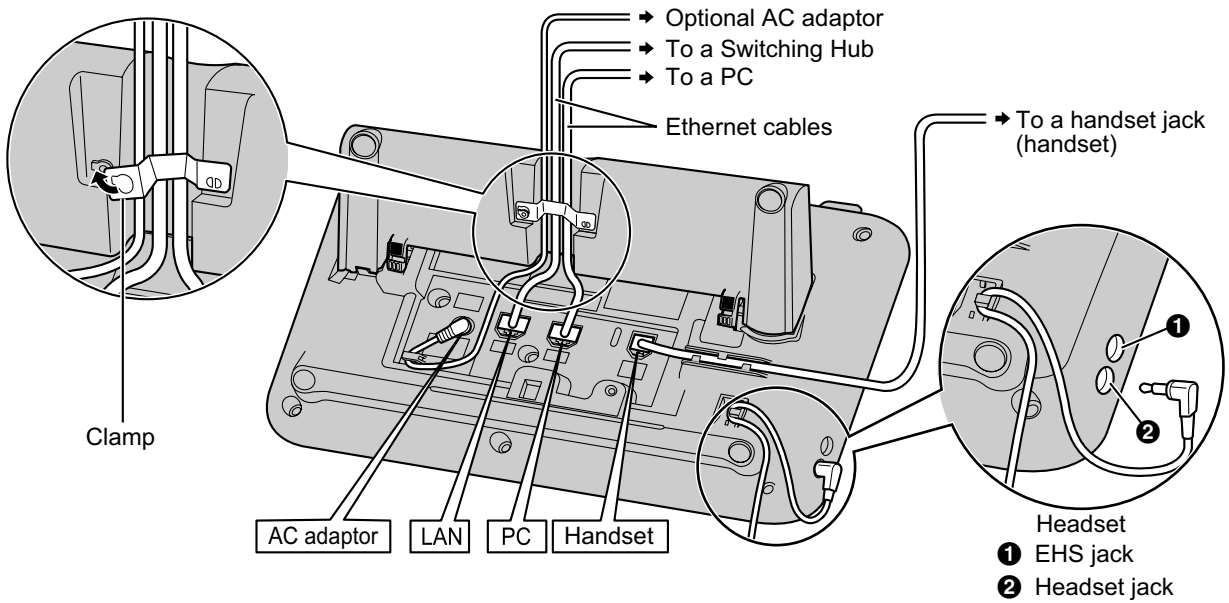


Connections

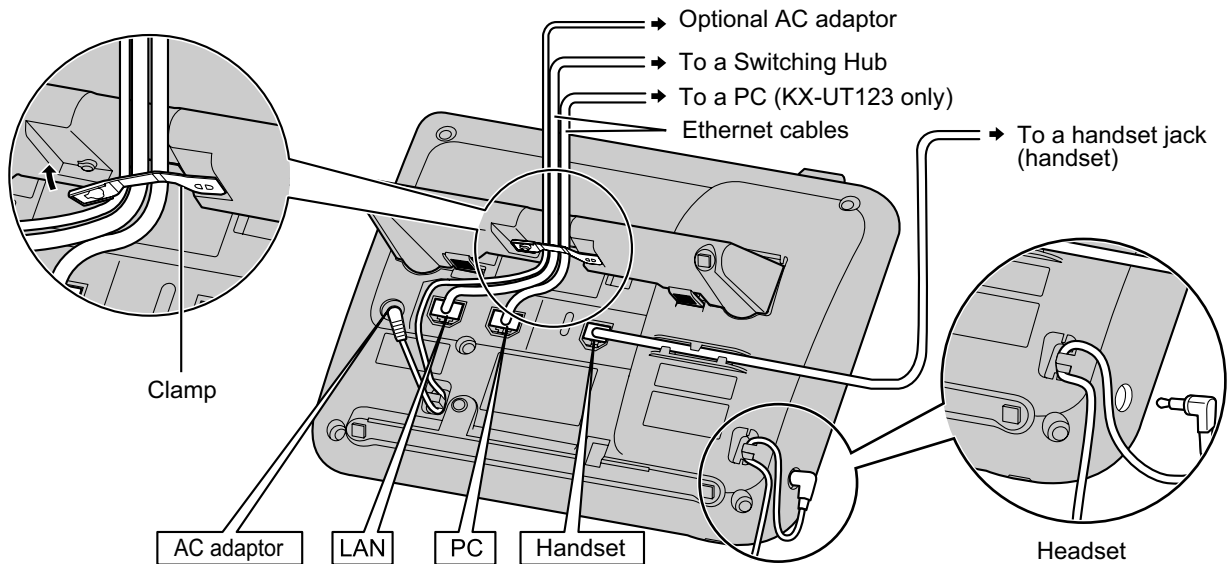
This section explains the ports and connectors on the unit.

Connections for AC Adaptor/LAN/PC

For KX-UT133/KX-UT136:



For KX-UT113/KX-UT123:



CAUTION

Optional AC Adaptor

- Use the following Panasonic AC adaptor:
 - For KX-UT113X/KX-UT123X/KX-UT133X/KX-UT136X:

KX-A239AL (PQLV206AL)/KX-A239BX (PQLV206CE)/KX-A239UK (PQLV206E)/KX-A239X (PQLV206)

- For KX-UT113NE/KX-UT123NE/KX-UT133NE/KX-UT136NE:
KX-A239CE (PQLV206CE)
- For KX-UT113RU/KX-UT123RU/KX-UT133RU/KX-UT136RU:
KX-A239BX (PQLV206CE)
- For users in Malaysia, Singapore, Hong Kong, and Saudi Arabia:
KX-A239EJ (PQLV206E)
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the unit and is easily accessible.

When connecting a headset

- Ensure that the headset cord has slack and is not pulled tight during use to prevent damage to the connectors.
- Cords used to connect devices to the EHS jack or headset jack must be less than 3 m in length.

Notice

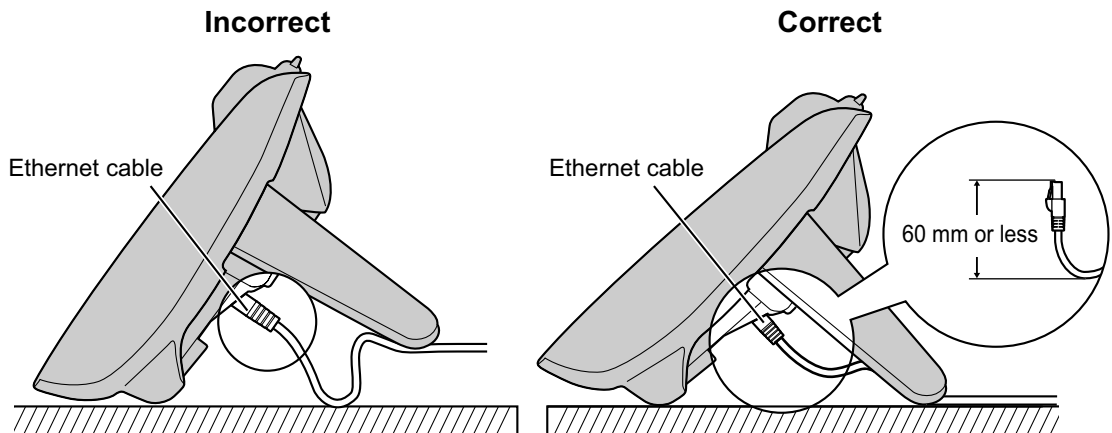
It is recommended that you use one of the following headsets:

- For KX-UT113X/KX-UT123X/KX-UT133X/KX-UT136X:
 - Wired headsets
Panasonic KX-TCA400, KX-TCA430, RP-TCA400, and RP-TCA430
 - EHS headsets (KX-UT133/KX-UT136 only)
Plantronics® Savi® Talk, Voyager™, or CS series
- For KX-UT113NE/KX-UT123NE/KX-UT133NE/KX-UT136NE:
 - Wired headsets
Panasonic RP-TCA400 and RP-TCA430
 - EHS headsets (KX-UT133/KX-UT136 only)
Plantronics Savi Talk, Voyager, or CS series
- For KX-UT113RU/KX-UT123RU/KX-UT133RU/KX-UT136RU:
 - Wired headsets
Panasonic RP-TCA400 and RP-TCA430
 - EHS headsets (KX-UT133/KX-UT136 only)
Plantronics Savi Talk, Voyager, or CS series

When selecting Ethernet cables (not included)

- Use flexible, high-quality, snagless (without strain relief) cables. Do not use cables with coating that may tear or crack when bent.
To prevent damage to the cables, use cables that do not protrude from the bottom of the base.

Connect the cables as shown in the following illustration.



- Use a straight CAT 5 (or higher) Ethernet cable (not included) that is 6.5 mm in diameter or less.

When connecting to a switching hub

- If PoE is available, an AC adaptor is not needed.
- This unit complies with the PoE Class 2 standard.

When connecting a PC

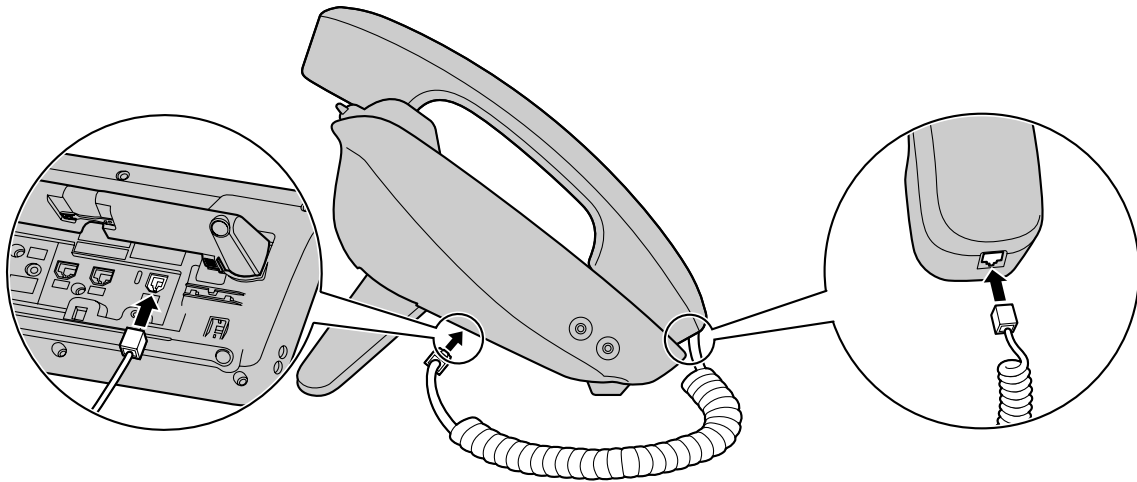
- Only a PC can be connected to the PC port. Other SIP phones, or network devices such as routers or switching hubs, cannot be connected.
- The PC port does not support PoE for connected devices.

When connecting cables and the AC adaptor

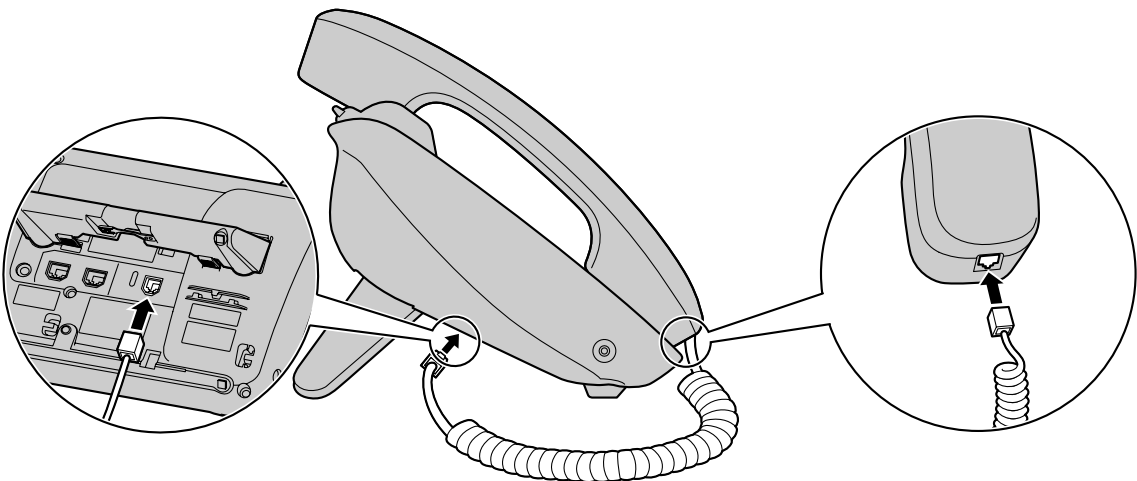
- Ensure that the Ethernet cables and the AC adaptor cord are clamped to prevent damage to the connectors.

Connections for Handset

For KX-UT133/KX-UT136:



For KX-UT113/KX-UT123:



Wall Mounting

Before Mounting on a Wall

To mount the unit, it is necessary to remove the stand. For details, see "Removing the Stand (Page 59)".

Mounting the Unit

WARNING

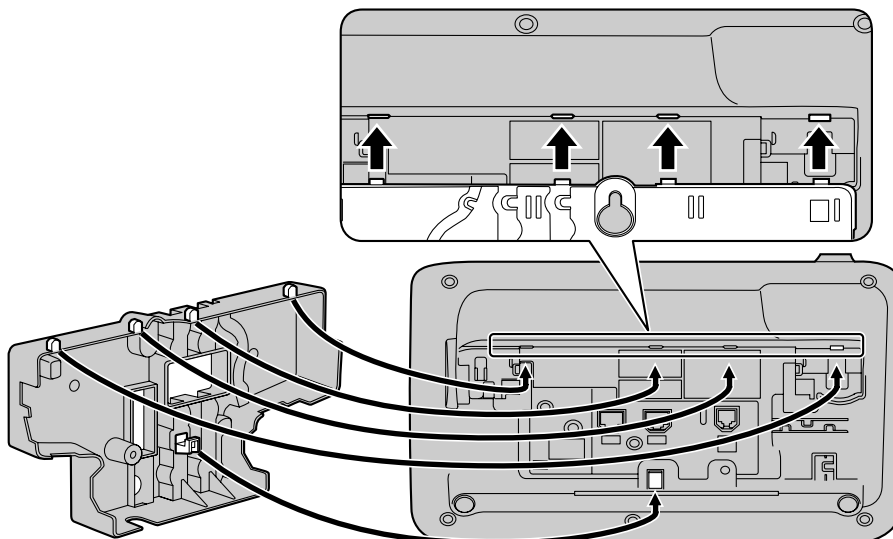
- Do not mount the unit in a manner other than that described in this section.
- Make sure that the wall that the unit will be attached to is strong enough to support the unit (approx. 1.09 kg).
If not, it is necessary for the wall to be reinforced.
- Only use the optional wall mount kit with the unit. The wall mount kit includes the necessary screws, washers, and wall mounting adaptor.
- When driving the screws into the wall, be careful to avoid touching any metal laths, wire laths or metal plates in the wall.
- When this unit is no longer in use, make sure to detach it from the wall.

CAUTION

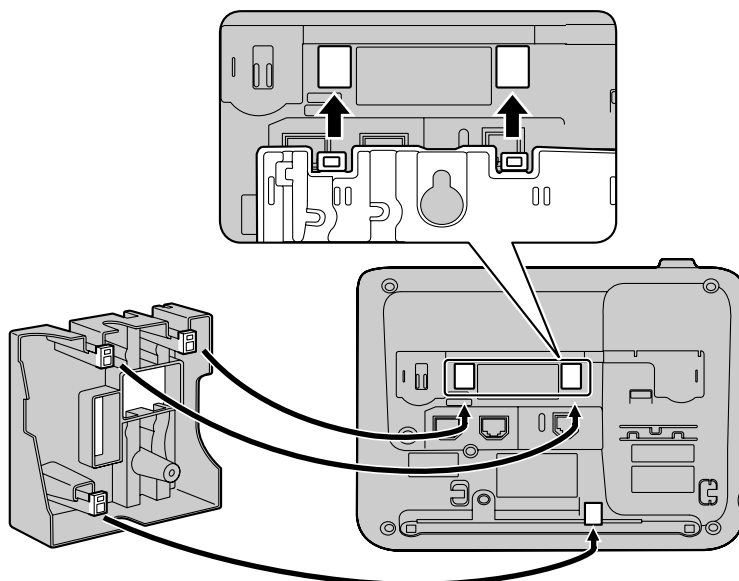
- Make sure the cables are securely fastened to the wall.

1. Insert the 5 tabs (for KX-UT133/KX-UT136) or 3 tabs (for KX-UT113/KX-UT123) of the wall mounting adaptor into the designated openings in the base, and then slide the wall mounting adaptor in the direction of the arrow until it clicks.

For KX-UT133/KX-UT136:

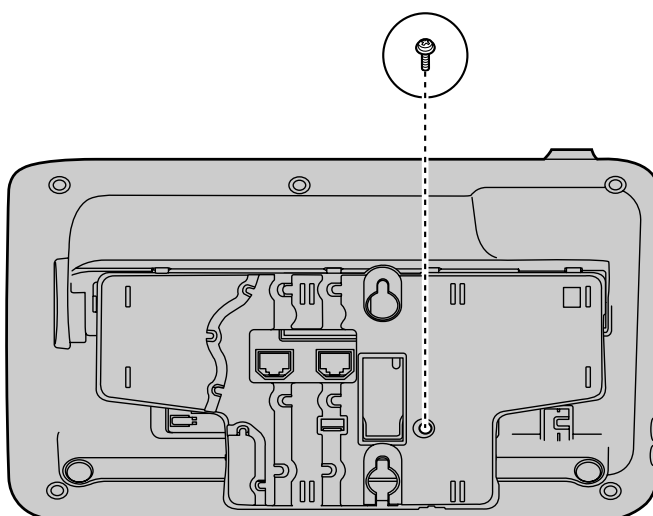


For KX-UT113/KX-UT123:

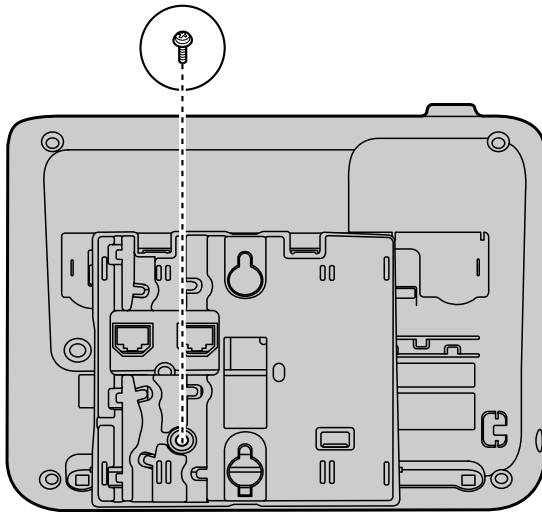


2. Fasten the wall mounting adaptor to the base with 1 screw. (Recommended torque: 0.4 N·m [4.08 kgf·cm] to 0.6 N·m [6.12 kgf·cm])

For KX-UT133/KX-UT136:



For KX-UT113/KX-UT123:

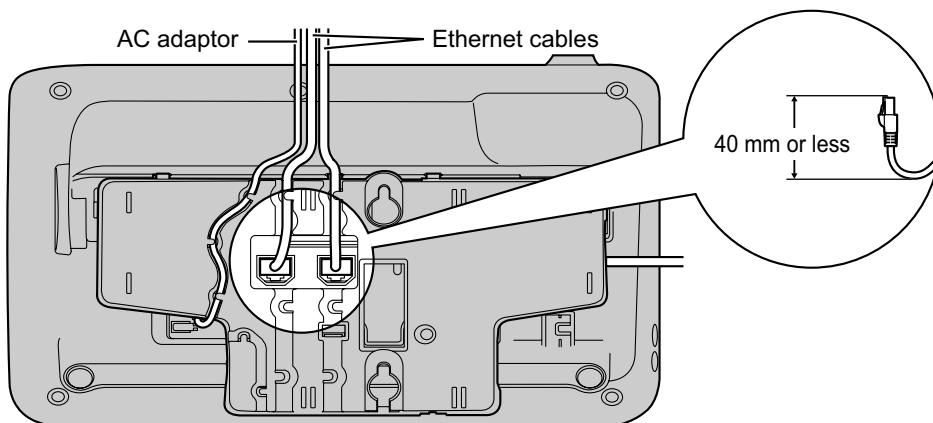


3. Connect the cables to the unit, and run the cables through the wall mounting adaptor, as shown in the illustration below.
For details about connecting the cables, see "Connections (Page 62)".

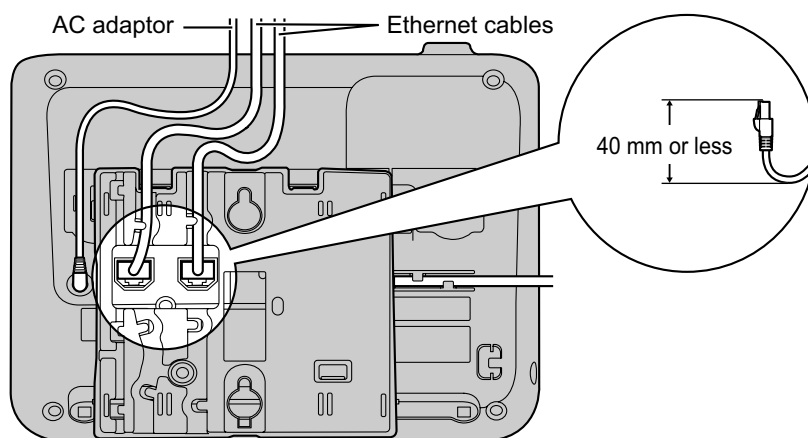
Note

- The cables can also be run from the bottom of the unit.

For KX-UT133/KX-UT136:

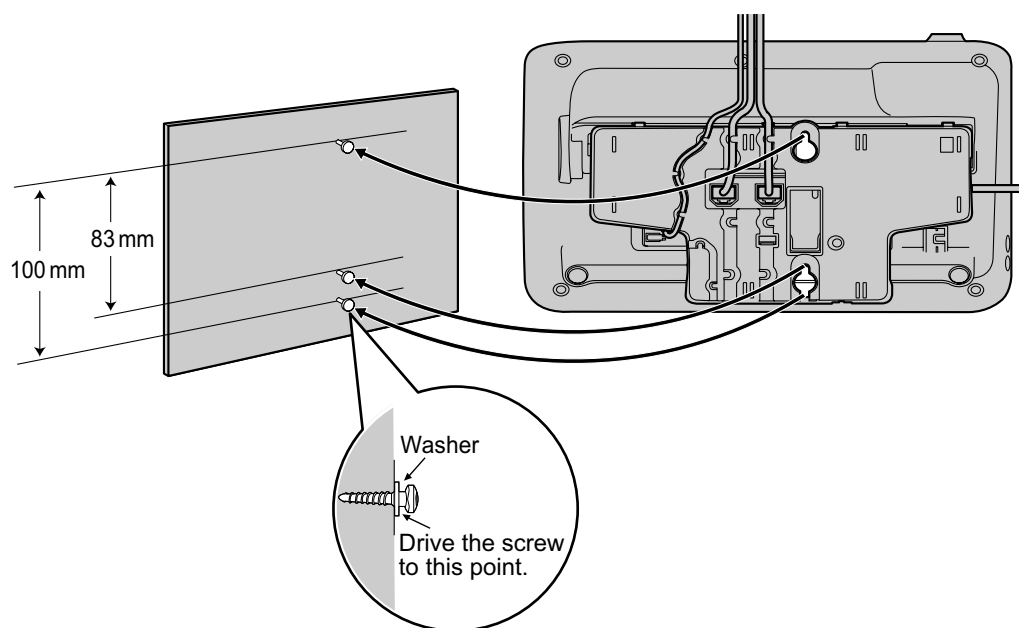


For KX-UT113/KX-UT123:

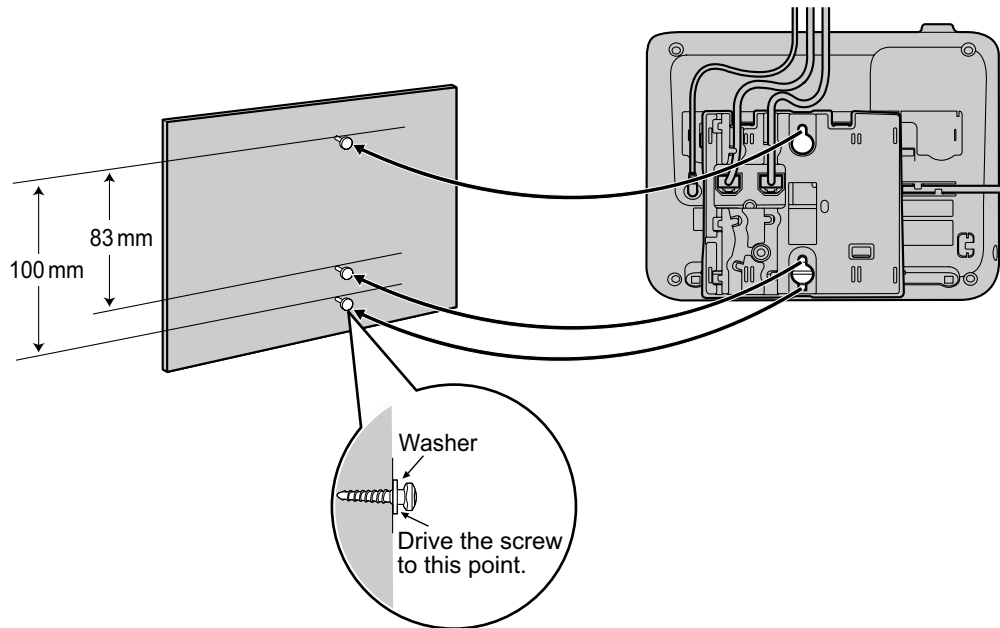


4. Drive 2 screws into the wall as shown in the illustration below, and mount the unit on the wall.

For KX-UT133/KX-UT136:



For KX-UT113/KX-UT123:



Note

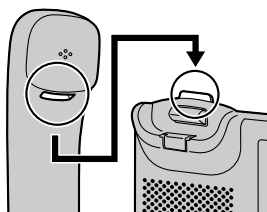
- You can find a wall mounting template at the end of this manual.
- For information about locking the handset, see "Hooking the Handset (Page 71)".

Hooking the Handset

You can hook the handset with following operations.

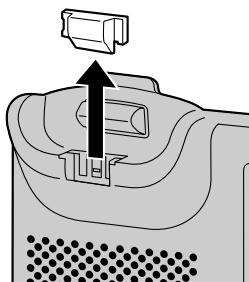
To Hook the Handset During a Conversation

1. Hook the handset over the top edge of the unit.

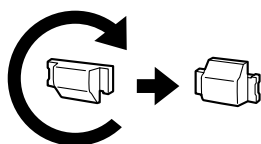


To Lock the Handset Hook when the Unit is Wall Mounted

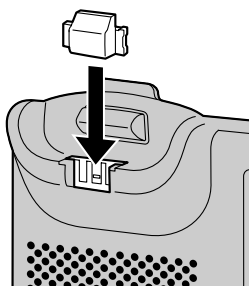
1. Remove the handset hook from the slot.



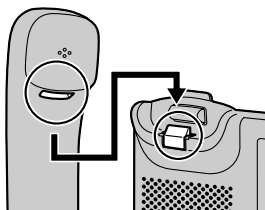
2. Turn it up-side-down.



3. Slide the handset hook back into the slot until it locks.



4. Handset is safely hooked when it is in the cradle.



Using a Headset

For KX-UT133/KX-UT136, if a headset is connected, you must enable Headset mode using the Headset button (flexible button).

To enable Headset mode, press the Headset button (flexible button). When in Headset mode, **[SP-PHONE/📞]** is used for going on- and off-hook.

Making a Call Using a Headset

1. Press **[SP-PHONE/📞]**.
2. Enter the number you want to call.
3. Press **[ENTER]**, or wait a few seconds for the number to be dialled.
4. To end the call, press **[SP-PHONE/📞]**.

Receiving a Call Using a Headset

1. Press **[SP-PHONE/📞]**.
2. To end the call, press **[SP-PHONE/📞]**.

Note

- For details about connecting a headset, see "Connections (Page 62)".
- For KX-UT113/KX-UT123, the Headset mode is automatically enabled when connecting a headset.
- The Headset button light shows the current status as follows:
Off: Headset mode off
Red on: Headset mode on
- For details about setting a flexible button as the Headset button, consult your administrator or dealer.

Setting Up the Unit

This section explains the settings that you can configure when you start the unit.

Accessing the start-up settings

1. Connect the unit to an Ethernet cable capable of delivering power (PoE compliant), or use an optional AC adaptor to supply power.
2. Connect the unit to the network.
3. On the start-up screen, press **Setup**.
4. Select the item for the settings you want to configure.

Start-up menu

You can configure the following start-up settings:

1. **Information Display** (Page 45)
View a variety of information about the unit.
2. **Network Settings** (Page 45)
Assign an IP address in order to connect to the network and use the unit.
3. **Network Test** (Page 47)
Confirm the connection of network devices (e.g., the SIP server, routers, switching hubs).
4. **ECO Mode** (Page 42)
Enable ECO mode.
5. **Language** (Page 44)
If you prefer to use a language other than English, change your language settings.
6. **Restart** (Page 48)
Restart the unit for new settings to take effect.
7. **Firmware version** (Page 48)
Check the firmware version of the unit.

Maintaining the Unit

Initialising the Unit

Doing an initialisation resets some or all settings to their default values. For details, consult your administrator or dealer.

Restarting the Unit

When some of the settings on the unit have been changed via Web user interface programming or configuration file programming, the unit must be restarted.

1. In stand-by mode, press **Setting**.
2. Press **[▲]** or **[▼]** to select "Restart", and then press **[ENTER]**.
3. Press **[▲]** or **[▼]** to select "Yes", and then press **[ENTER]**.
 - To cancel, select "No".

Cleaning the Unit

Clean the unit periodically by wiping it with a soft and dry cloth.



When cleaning the unit, observe the following precautions.

When cleaning the display

- Wipe the display with only the following types of materials:
 - A soft and dry cloth.
 - A soft cloth with very small quantity of neutral detergent or ethyl alcohol.
- Do not press or rub the display with too much force.

When cleaning the body

- To avoid damaging the unit, disconnect the Ethernet cable and all other cables from the unit before cleaning. If the unit is powered with an AC adaptor, disconnect the AC adaptor from the unit and power outlet before cleaning.
- If the unit becomes particularly dirty, apply a light kitchen cleanser to a soft cloth, wring the cloth thoroughly, and then wipe the unit. When finished, dry the unit with a soft and dry cloth.
- To avoid damage or discolouration, do not clean the unit with the any of following materials or with cleaners that contain any of the following materials:
 - Petroleum
 - Scouring powder
 - Alcohol
 - Paint thinner
 - Benzene
 - Wax
 - Hot water
 - Powdered soap
- When using chemical cleansers, follow the instructions on the label carefully.

Appendix

Specifications


Item	Specifications			
	KX-UT113	KX-UT123	KX-UT133	KX-UT136
Display	3 line (No backlight)	3 line with backlight	3 line with backlight	6 line with backlight
Flexible Buttons	—	—	24	24
VoIP Connection Method	SIP			
VoIP Audio Codec	G.722, G.711, G.729A, G.726			
Ethernet Interface	10Base-T/100Base-TX			
IP Address Mode	Automatic (DHCP), Manual (static)			
Speaker	1			
Microphone	1			
Ethernet Port (LAN)	1 (RJ45)	2 (RJ45)	2 (RJ45)	2 (RJ45)
Headset Jack	1 (ø 2.5 mm)			
EHS Jack	—	—	1 (ø 3.5 mm, for EHS only)	1 (ø 3.5 mm, for EHS only)
Dimensions (Width × Depth × Height; handset on cradle, stand attached)	205 mm × 160 mm × 170 mm		"High" position: 267 mm × 170 mm × 180 mm "Low" position: 267 mm × 187 mm × 155 mm	
Weight (with handset, handset cord and stand)	860 g	870 g	1120 g	1120 g
PoE	IEEE 802.3af compliant			
Power Consumption	PoE Stand-by: approx. 1.8 W (ECO mode off), approx. 1.3 W (ECO mode on) Talking: approx. 2 W (ECO mode off), approx. 1.5 W (ECO mode on) AC Adaptor Stand-by: approx. 1.6 W (ECO mode off), approx. 1 W (ECO mode on) Talking: approx. 2 W (ECO mode off), approx. 1.5 W (ECO mode on)			

Item	Specifications			
	KX-UT113	KX-UT123	KX-UT133	KX-UT136
Maximum Power Consumption	6 W			
Operating Environment	0 °C to 40 °C			

Troubleshooting

Common Issues and Solutions

General Use

Issue	Possible Cause & Solution	Reference
The display is blank.	<ul style="list-style-type: none"> The unit is not receiving power. <ul style="list-style-type: none"> → The unit is not designed to function when there is a power failure. Make sure that the device supplying PoE is receiving power and that the Ethernet cable is properly connected. If an AC adaptor is connected, confirm that the AC adaptor is connected and receiving power. 	Page 62
The display is not shown well.	<ul style="list-style-type: none"> The display's contrast is too low. <ul style="list-style-type: none"> → Adjust the display's contrast. 	Page 43
The unit is not performing properly.	<ul style="list-style-type: none"> Cables or cords are not connected properly. <ul style="list-style-type: none"> → Check all connections. 	Page 62
	<ul style="list-style-type: none"> Your connection settings are incorrect. <ul style="list-style-type: none"> → Consult your administrator to confirm that your settings are correct. → If the problem persists, consult your dealer. 	Page 39
	<ul style="list-style-type: none"> An error has occurred. <ul style="list-style-type: none"> → Restart the unit. 	Page 74
 is displayed on the screen.	<ul style="list-style-type: none"> Registration to the SIP server has been lost. <ul style="list-style-type: none"> → Consult your administrator or dealer. 	—
I cannot hear a dial tone.	<ul style="list-style-type: none"> Confirm that the LAN cable is properly connected. 	Page 62
I cannot cancel the display lock.	<ul style="list-style-type: none"> The PIN number you entered was incorrect. <ul style="list-style-type: none"> → Consult your administrator or dealer. 	—
I forgot my PIN number.	<ul style="list-style-type: none"> Consult your administrator or dealer. 	—
The date and time are not correct.	<ul style="list-style-type: none"> Adjust the date and time of the unit. 	Page 45
The Message/Ringer lamp is lit.	<ul style="list-style-type: none"> You received a voice message while you were on the phone or away from your desk. <ul style="list-style-type: none"> → Check the voice message. 	Page 34

Making and Receiving Calls

Issue	Possible Cause & Solution	Reference
I cannot make calls.	<ul style="list-style-type: none"> Your phone system/service has disabled service for your unit. → On the Information Display screen (Page 45), if "Not registered" is displayed in "Status", consult your administrator or dealer. 	—
	<ul style="list-style-type: none"> The phone number was entered incorrectly. → Confirm that you have entered the phone number of the other party correctly. → Consult your administrator or dealer. 	Page 27
	<ul style="list-style-type: none"> The unit is downloading a firmware update. → You cannot make calls while the unit is downloading updates. Wait for the update to finish, and then try making a call. 	—
	<ul style="list-style-type: none"> The phonebook list is being imported or exported. → Wait a few minutes for the operation to complete. → Confirm with your administrator or dealer. 	—
I cannot make long distance calls.	<ul style="list-style-type: none"> Your telephone service does not allow you to make long distance calls. → Make sure that you have subscribed to your telephone company's long distance service. 	—
The unit does not ring when a call is received.	<ul style="list-style-type: none"> The ringer is turned off. → Press [▲] while a call is being received, or change the ringer volume setting. 	Page 42
While talking to an outside party, the line is disconnected.	<ul style="list-style-type: none"> Your phone system/service may impose a time limit on outside calls. → Consult your dealer to extend the time limit, if necessary. 	—

Sound Quality

Issue	Possible Cause & Solution	Reference
The other party cannot hear my voice.	<ul style="list-style-type: none"> The unit is muted. → Press [MUTE/🔇] to turn off the mute feature. 	Page 32
	<ul style="list-style-type: none"> If you are using the speakerphone, objects may be obstructing the microphone. → Do not obstruct the unit's microphone during calls. Keep your hands, as well as common objects such as folders, cups, and coffee pots away from the unit during calls. 	—

Issue	Possible Cause & Solution	Reference
Sound cuts out; I can hear myself through the speaker.	<ul style="list-style-type: none"> • You are too far away from the microphone. → Try speaking closer to the microphone. 	—
	<ul style="list-style-type: none"> • The environment is not suited to speakerphone calls. → Do not use the unit within 2 m of projectors, air conditioning devices, fans, or other audible or electrical noise emitting devices. → If using the unit in a room with windows, close the curtains or blinds to prevent echoes. → Use the unit in a quiet environment. 	—
	<ul style="list-style-type: none"> • The unit was moved during a call. → Do not move the unit while on a call. 	—
	<ul style="list-style-type: none"> • Objects are obstructing the microphone. → Do not obstruct the unit during calls. Keep your hands, as well as common objects such as folders, cups, and coffee pots away from the unit during calls. 	—
	<ul style="list-style-type: none"> • The other party is using a half-duplex speakerphone. → If the other party is using a half-duplex speakerphone, sound may cut out occasionally during calls. For best performance, the other party should use a full-duplex speakerphone. 	—

Phonebook List

Issue	Possible Cause & Solution	Reference
I cannot add or edit entries to the phonebook list.	<ul style="list-style-type: none"> • The phonebook list is full. → Delete any unnecessary entries. The maximum number of entries in the phonebook list is 500 for the KX-UT123/KX-UT133/KX-UT136 and 100 for the KX-UT113. 	Page 37

Error Messages

During operation, error messages might appear on the unit. The following table lists these messages and possible causes and solutions.

Message	Possible Cause & Solution	Reference
IP address collision	<ul style="list-style-type: none"> The unit's network settings are incorrect. → Consult your system administrator or dealer. 	—
Illegal IP address		
Invalid IP address		
Check LAN cable.	<ul style="list-style-type: none"> The LAN cable is not connected. → Check all connections. 	Page 62
Memory Full	<ul style="list-style-type: none"> A new entry for the phonebook or call block list cannot be stored because the phonebook or call block list is full. → Delete unneeded entries. 	Page 38
No Entries	<ul style="list-style-type: none"> The phonebook or call block list contains no entries. → Store entries in the phonebook or call block list. 	Page 37 Page 29
Please wait...	<ul style="list-style-type: none"> The unit is still starting up. → If you have a lot of entries in the phonebook list, the unit may take a while to start up. This is normal. 	—

Revision History

Software File Version 01.025

Changed Contents

- Removing a Party from the Conference (Page 33)
- Ringer (Page 42)
- Initialising the Unit (Page 74)

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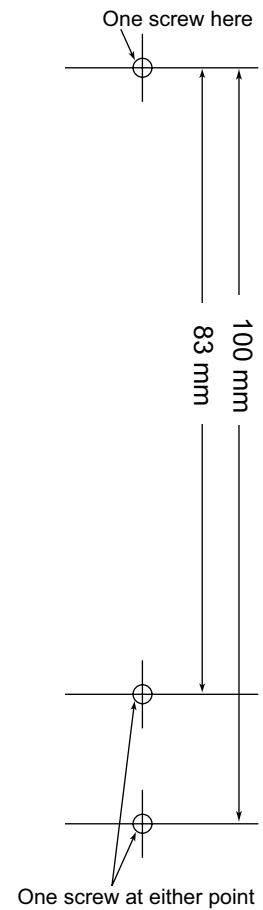
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WALL MOUNTING TEMPLATE

1. Drive the screws into the wall as indicated.
2. Hook the unit onto the screw heads.

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