

MITEL NETWORKS

## 5010 | IP Phone

### Delivering the Power of IP to the User Desktop



#### Simplified Access to Sophisticated Applications

The promise of IP is in the converged applications and powerful personalization it can deliver to the user desktop. The challenge is to make these new tools easily accessible for your users – without intimidating them with complicated desktop devices and interfaces. The solution: Mitel Networks™ 5010 IP Phone. Part of the industry's most extensive line of IP desktop phones and devices, the Mitel Networks 5010 IP Phone looks and operates like a regular business telephone to provide intuitive user access to the more sophisticated call handling and converged applications supported by Mitel Networks Integrated Communications Platforms. Easily personalized with programmable keys or web browser-based user configuration tool, the 5010 IP Phone packs the full application punch of IP in a familiar and friendly desktop package.

#### The Ideal Choice for Customer-Facing Communications

The 5010 IP Phone is a dual-port IP telephone with programmable function keys, context-sensitive softkeys for feature-set customization, a 20-character backlit display and a built-in speaker with half duplex handsfree operation. It is an ideal choice for users requiring access to more sophisticated system features such as technical support staff, office workers, sales and customer service departments. Like all Mitel Networks IP telephones and devices, the 5010 IP Phone can be easily programmed and personalized with a web browser-based configuration tool.



## Call Handling Features

- 2-line, 20-character display
- Off-hook announce
- On-hook dial
- 7 programmable multi-function keys with dual-color LED indicators (for speed dialing, broadcast groups, line appearances, feature access)
- 6 function keys: Hold, Superkey for feature access, Message Information, Transfer/Conference, Shift, Cancel
- Dedicated headset jack
- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp
- Last number redial
- Automatic Call Distribution (ACD) Agent and Supervisor support

## Dual-Port

Two 10/100 Mb switched Ethernet ports – one connects the Mitel Networks 5010 IP Phone with an Ethernet wall jack, the other connects to the user's PC or other IP network device.

## 5010 IP Phone Specifications

Ports	AC Adapter	Consumption	Processor		DSPs		Silicon	Package
			Type	Speed	No.	Speed		
2	24Vdc 1.7A	3.3W	ARM7TDMI	25MHz	1	50MHz	0.35u CMOS	QFP
RAM	ROM	Voice Traffic	Signaling	Web Pages	Ethernet	Size (cm)	Weight	
512K	256K	RTP over UDP	Minet over TCP	—	IEEE 802.1p/q	23x18x15	1kg	

## Voice QoS

Supports 802.1p/q for quality of service.

## Compression Support

G.729

## Powering Options

Available with AC adapter and accepts standards-based (IEEE 802.3 af) power over the LAN via spare or signal pair.

## Ergonomic/Physical Features

- Tilting base
- Wall mount
- Small footprint - 8.9" x 8"
- Available in Dark Charcoal Gray and Light Dove Gray

## System Requirements

- Mitel Networks 3100 Integrated Communications Platform, Release 1.0
- Mitel Networks 3200 Integrated Communications Platform, Release 2.3
- Mitel Networks 3300 Integrated Communications Platform, Release 2.0

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